



MANNAI CORPORATION Q.P.S.C.

# ANNUAL REPORT 2018

Your Trusted Partner





**His Highness Sheikh Hamad Bin Khalifa Al Thani  
Father Amir**



**His Highness Sheikh Tamim Bin Hamad Al Thani  
Amir of the State of Qatar**



**His Highness Sheikh Abdullah Bin Hamad Al Thani  
Deputy Amir**

# Table of Contents





<b>4</b>	Mannai Group
<b>6</b>	Chairman's Report
<b>7</b>	Director and Group Chief Executive Officer's Report
<b>8</b>	Vision and Mission
<b>11</b>	Financial Highlights
<b>12</b>	Board of Directors
<b>14</b>	Executive Committee
<b>16</b>	Awards Received by Mannai Corporation
<b>18</b>	The Mannai Way
<b>20</b>	Corporate Governance
<b>22</b>	Business Review 2018
<b>47</b>	Consolidated Financial Statements
<b>48</b>	Independent Auditor's Report
<b>54</b>	Consolidated Statement of Financial Position
<b>56</b>	Consolidated Statement of Income
<b>57</b>	Consolidated Statement of Comprehensive Income
<b>58</b>	Consolidated Statement of Changes in Equity
<b>60</b>	Consolidated Statement of Cash Flows
<b>62</b>	Notes to the Consolidated Financial Statements

# Mannai Group

- Auto Group
- Information Technology
- Jewellery
- Other Business
- Joint Venture / Associate Companies

## Auto Group

- » Automotive Group, Qatar
- » Heavy Equipment Group, Qatar
- » GTC Automotiv AS, Turkey

## Information Technology

- » Information and Communication Technology, Qatar
- » Gfi Informatique, Europe, Latin America
- » Gfi Informatique Pvt. Ltd., India
- » NYX Bilisim Teknolojileri AS, Turkey

## Jewellery

- » Damas International LLC, UAE & GCC

## Other Business

- » Gulf Laboratories WLL
- » Travel Group
- » Energy & Industrial Markets
- » Manweir LLC
- » Qatar Logistics WLL
- » Home Appliances and Electronics Division

## Joint Venture / Associate Companies

- » Cofely Besix Mannai Facility Management LLC
- » Axiom Telecom, UAE





# Chairman's Report



## Earnings before interest, tax, depreciation, and amortisation, (EBITDA), exceeded QR 1 billion for the first time in the company's history

The regional economy continued to be challenged in 2018 by the uncertainty around global interest rates and the unpredictable oil price. Not surprisingly, consumer sentiment in the region remained subdued which continued to adversely affect retail sales across the GCC.

Mannai's business in the region was also impacted by these economic headwinds, particularly lower consumer spending and the increased cost of bank borrowing, which were the main cause of a 20 percent drop in Net Profit after tax, from QR 506 million in 2017 to QR 407 million in 2018. In spite of difficult trading conditions, the Company continued to invest in its business for the longer term.

There were three significant investments in 2018: IT expansion in France, an IT acquisition in Belgium, and the development of a new Mannai Headquarters in Qatar.

In France, Mannai increased its shareholding in Gfi Informatique to make it a wholly owned subsidiary, and then delisted Gfi from the Euronext market in Paris.

In Belgium, Gfi launched a friendly take-over of Realdolmen, a leading ICT company, with

1,200 staff, specializing in IT application services, IT infrastructure, and digital transformation in Belgium and Luxembourg.

In Qatar, I am pleased to report that Mannai has invested in the construction of a dedicated new Headquarters building and showroom in Doha, which is due to open in March 2019.

Doha is the hub and heart of our business, and we value highly the sound and stable business environment that the inspired leadership of Qatar continues to build, which has enabled Mannai to steadily grow into today's Public Listed company with extensive international operations.

The combination of these wholly owned businesses in Europe together with Mannai's Qatar based ICT business gives the Group a complement of 20,000 employees in the ICT sector and a growing footprint across Europe and North Africa.

In my previous Annual Report, I mentioned Board's interest in the high potential of technology and innovation, and in continued development in that sector, which has also been borne out in our investment strategy.

In addition to investment, innovation and R&D are equally important to the way ahead in this fast evolving ICT sector. The Group now has Innovation Centres, or "Fablabs", in Paris and Nantes in France, Gent in Belgium, and two more are planned in Lisbon and Lyon. The new Mannai Headquarters in Doha also includes an Innovation Centre.

With the added benefit of the new investments the Group sales turnover increased by 53 percent in 2018 to QR 10.7 billion. Earnings before interest, tax, depreciation & amortization (EBITDA) exceeded QR 1 billion for the first time in the Company's history.

However, increased bank borrowing, and higher interest costs pushed up the cost of finance significantly, which ultimately contributed to lowering the Net Profit by 20 percent. Considering the recent high level of investment for the longer term, and the uncertain economic environment, the Board has recommended a dividend of 20 percent in respect of 2018, being QR2 per QR10 share.

Looking ahead, the retail sector is likely to remain challenged in 2019, particularly for our GCC wide jewellery business in Damas following the recent World Gold Council report that 2018 was the lowest year on record for gold jewellery sales in the UAE, alongside a significant drop in KSA.

Following a strategic review in Damas, we have taken the opportunity to bring new leadership into Damas to maintain our market leading position and prepare for the future in a changing retail landscape.

In Qatar, we expect to continue to build on our market leadership in ICT, and see growth in our trade and services businesses.

Internationally, we will continue to innovate and integrate our ICT services throughout Europe. Mannai is now a group of more than 24,000 employees experiencing opportunities and challenges at different times in their businesses across our various locations, and I must express my gratitude to our staff throughout the Group for their support and personal contributions to the progress of Mannai in 2018.

Following the AGM there will be a change in the composition of the Board in order to increase the number of independent directors.

As a part of that change Keith Higley will step down from the Board. I thank Mr. Higley wholeheartedly for his 12 years dedicated service as a director, and his 6 years before that as CEO of Mannai.

I am pleased to say that he will continue to serve on the Boards of our international subsidiaries.

I would also like to express my thanks to all the directors in the outgoing Board for their contributions during their tenure.

Although the global outlook is still uncertain, regional business in the Gulf may start to improve during 2019, and Mannai stands ready to maximise its opportunities.

We have confidence in the economy in Qatar, which has successfully weathered the storm of the blockade, and we aim to win our share of future infrastructure projects as they are released in the run up to 2022.

Mannai is now a Company spread across a number of markets, with a Group annual revenue exceeding QR 10 billion, and an EBITDA in excess of QR 1 billion. We expect that the diversity of our businesses and markets will provide an enduring strength that will continue to enhance significantly Mannai's prospects over the years ahead.

**Hamad Bin Abdulla Bin Khalifa Al-Thani**  
Chairman

# Director and Group Chief Executive Officer's Report



Our strength as a conglomerate which is geographically diversified is a testimony to our resilient business model. The results of the Group were dramatically impacted by the increase in the interest rates as our acquisitions have been funded by bank borrowing rather than capital increases. Our interest expenditure for the year was QR 318 Million compared to QR 174 Million. Revenue for the year grew to QR 10.77 Billion an increase of 53% compared to 2017 and EBITDA reached QR 1 Billion, an increase of 18% over the prior year.

In terms of earnings before interest and tax (EBIT) the performance was impressive given the challenges in the region in terms of a collapse in retail and lack of infrastructure projects being released. EBIT for 2018 was QR 806 Million compared to QR 726 Million in 2017, an increase of 11%.

We increased our shareholding in Gfi Informatique to make it a wholly owned subsidiary after a public squeeze out of the Minorities. Gfi was also delisted from the Euronext in Paris and is now a private company. In August, 2018, Gfi Informatique successfully acquired Realdolmen – a company listed on Euronext Brussels, in a public tender offer, resulting in acquiring 100% of the share capital. We subsequently delisted the company. Gfi revenue grew to € 1.4 Billion an increase of 23%.

The ICT Group accomplished a remarkable performance in 2018,

increasing its share in the Qatari ICT market and continued to be a leader in the ICT segment. All of Mannai ICT's major business units performed very well and successfully contributed to the digitization drive of the State of Qatar. The biggest contributors were Networking & ELV and Mannai InfoTech. Mannai ICT Group has firmly established itself as Qatar's leading systems integrator, extending its reputation of trust and quality to successfully serve the IT needs of the public and private sector companies in Qatar and to contribute to a knowledge-based, diversified economy.

Mannai ICT Group is committed to further expand its business by staying at the cutting edge of new technology adoption and by extending its geographic footprint into new markets. In 2019, Mannai ICT will launch its Mannai Cloud offering, based on an innovative modular Data Center and power supply technology, to the Qatari market.

The Auto business was impacted with low consumer sentiment resulting in lower car sales while the Heavy Equipment business, Gulf Laboratories and Energy & Industrial businesses were impacted with a lack of infrastructure projects. The travel and logistics businesses performed exceptionally compared to previous years.

Internationally 2018 saw Damas focus under new leadership on client-centric initiatives. The unveiling of a New Store Concept in The Dubai Mall created a customer experience to a whole new level. The introduction of New Products reached out to the large loyal customer base and reassured their confidence in the brand.

With the economic challenges persisting and the region coping with continued changes, the retail sector took a few steps back owing to the fall in spending on consumer and luxury goods. The introduction of VAT tightened the monetary policy in the UAE and KSA took a toll on store sales in the first quarter of the year. The low consumer sentiment in the GCC resulted in a further decline in net profits.

## PERFORMANCE

The Group performance for 2018 :

- Group Turnover : QR 10.77 Billion.
- EBITDA : QR 1 Billion.
- EBIT : QR 806 Million.
- Net Profit : QR 407 Million.
- Earnings Per Share : QR 8.92

## DIVERSITY OF BUSINESS

Mannai Corporation is a conglomerate operating within a single set of values that we call the "Mannai Way". We work with an array of leading, globally recognised brands and international partners.

Our diverse range of trading, retail and service businesses deal with customers in the Oil & Gas Industry, the Commercial and Government sector and through Gfi with a range of blue chip corporates in continental Europe, Africa and Latin America, as well as retail client's throughout the GCC. We aim to continue to provide a platform for future profitable growth, listening and responding to the changing needs of our customers and clients while staying true to our core values of quality, value, service and trust.

## AWARDS

We sincerely appreciate the recognition accorded to us by our multinational principals for our on-going commitment to Service and Quality, which are listed later in this report.

## FUTURE OUTLOOK

The near term economic outlook remains challenging, however, the increase in energy prices should translate into a positive economic climate for businesses and improve consumer confidence in the GCC. We remain committed to taking advantage of every opportunity available to us as we continue to build our businesses for profitable growth over the long term.

### Alekh Grewal

Director & Group Chief Executive Officer





## OUR VISION

Through exceptional service and added value, build Mannai to be the most dependable business partner in the region.

---

## OUR MISSION

To create an environment which will attract and retain a committed team of talented professionals who will place Mannai at the forefront in our chosen markets.

---







MIKIMOTO

Legendary Jeweller. Since 1893.

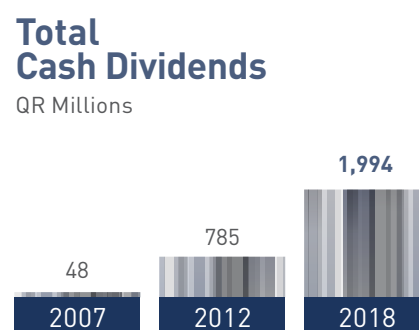
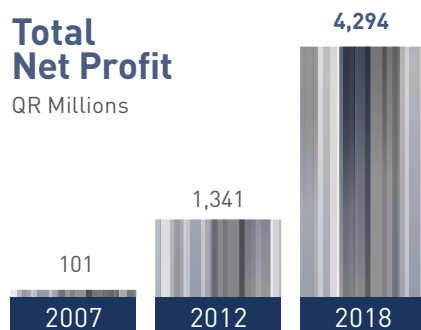
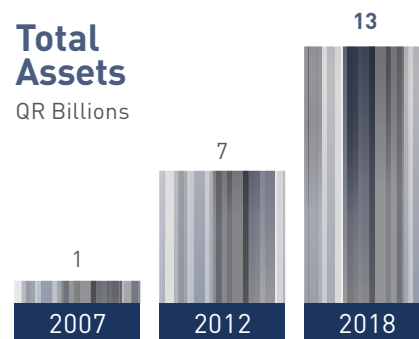
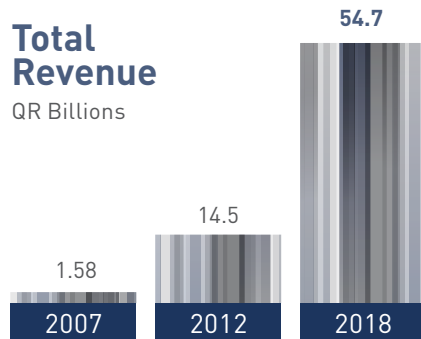
**damas**

# Financial Highlights

2018



Financial Highlights since listing



# Board of Directors



**Sheikh Hamad Bin Abdulla  
Bin Khalifa Al-Thani**  
Chairman



**Sheikh Suhaim Bin Abdulla  
Bin Khalifa Al-Thani**  
Vice Chairman



**Sheikh Khalifa Bin Abdulla  
Bin Khalifa Al-Thani**  
Director



**Mohammed Ali M.K. Al-Kubaisi**  
Director



**Alekh Grewal**  
Group Chief Executive Officer  
and Director



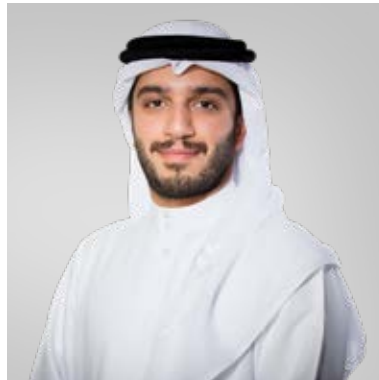
**Ali Yousef Hussein Ali Kamal**  
Director



**Keith Higley**  
Director



**Khaled Sultan Al Rabban**  
Director



**Mohammed Yousef Hussein  
Ali Kamal**  
Director



**Abdulla Mohammed Ali  
Mohammed Al Kubaisi**  
Director



# Executive Committee



**Sheikh Suhaim Bin Abdulla  
Bin Khalifa Al-Thani**  
Chairman of the Executive Committee



**Alekh Grewal**  
Group Chief Executive  
Officer and Director



**Khalid Mannai**  
Vice Chairman  
of the Executive Committee



**Mohamed Helmy**  
Group General Manager,  
Automotive





**Ewan Cameron**  
Chief Financial Officer



**Juan Leon**  
Group General Manager,  
Information and Communication  
Technology

# Mannai Group Awards 2018

## Information & Communication Technology Group

- HP Enterprise Partner of the Year 2018, Middle East
- HP Enterprise Partner of the Year 2018, Qatar
- Aruba Enterprise Deal of the Year 2018, Qatar
- HP Enterprise Financial Services Partner of the Year 2018, CEEMA
- HP Enterprise Legendary Partner, CEEMA
- HP Partner of the Year, EJM & GCC
- Cisco MIDDLE EAST Partner of the Year 2018
- Cisco Middle East West Region Partner of the Year 2018
- Cisco Middle East West Region Public Sector Partner of the Year 2018
- Panduit GLOBAL Platinum Partner of the Year 2018
- Palo Alto Networks Regional Partner of the Year - EMEA for FY18
- Highest Reach Partner in the Gulf Award' by Symantec
- Dell EMC Systems Engineer of the Year, Gulf 2018
- Veritas Enterprise Partner of the Year - Gulf 2018
- 2018 Oracle Specialized Partner of the Year - Cloud at Customer - EMEA region

- 2018 Oracle Cloud Innovation Award - Move Tech Workloads - MENA region
- Best Performing Distributor for 2018 from Beacon Medaes
- 2018 Solution Business partner in office Automation from Ricoh international
- 2018 Platinum Award for Outstanding performance in sales and support from myQ

## Automotive Group

- 2018 Grand Master Award for GMC and Cadillac
- 64-Years GM Dealer Award - Mannai has reaped this prestigious Dealership Award, marking its long and exceptional performance as the exclusive Cadillac and GMC (GM) dealer for Qatar
- Achievement: GM Technician skill competition for Aftersales, 3<sup>rd</sup> place in the entire region and 1<sup>st</sup> ranking in Qatar

## Heavy Equipment

- EMTECH 2017-2018 Grand Finale Winner
- Thermoking Best Dealer Standard award

GM technician skills competition for Service & Parts, won 3<sup>rd</sup> place ranking in MENA and 1<sup>st</sup> ranking in State of Qatar

## Home Appliances & Electronics

Best Operating Distributor in the Middle East Region for 2017/2018

## Travel Group

- Philippine Airlines - Top Producer Award
- Jet Airways - Appreciation Award for 2017-2018
- Salam Air - Appreciation Award 2018

## Qatar Logistics

10 years Partner Service Award by Hellmann Worldwide Logistics

## Manweir

Manweir is the first under Oil and Gas segment in Qatar to be certified on ISO 45001:2018 System

# ONE SIX EIGHT

MY EVERY DAY DIAMONDS



# damas

# The Mannai Way

**We want Mannai to be clearly recognised as the standard of excellence.**

## CUSTOMERS

**Delighted customers are our future and we are judged by how well we:**

- Exceed our customers' expectations through listening and understanding
- Earn our customers loyalty and trust through honesty and courtesy
- Commit to the highest standards in quality of customer care, timely delivery and after sales service
- Become the customers first choice each and every time because of our passion for excellence
- Anticipate and respond to customer needs

## LEADERSHIP

**Everyone in Mannai is a leader. Leaders are judged by the standards they set for themselves. Leaders in Mannai:**

- Share knowledge and ideas openly
- Treat everyone equally with fairness and integrity
- Motivate and inspire to get results
- Embrace and adapt to change
- Empower people to take responsibility

## COMMUNITY

**Mannai aims to promote the interests of the countries in which we operate and will be judged by:**

- Our contribution to the local economy
- Our adherence to practices that protect and support our natural environment

## SHAREHOLDERS

**We aim to meet the expectations of our shareholders, and we will be judged by:**

- Our ability to deliver consistent long-term value
- Our high standards of corporate governance

## BUSINESS PARTNERS

**We believe in an open partnership with our suppliers and can be judged by how well we:**

- Deliver our best in class solutions to our customers
- Develop our long-term relationships as partner of choice
- Build competitive advantage for the businesses we represent

## TEAMS

**Mannai is a team. Our team is judged by how well we work together. We aim to:**

- Practice open and clear communication
- Help one another to deliver benefits for the whole group
- Show respect for each other and take pride in our achievements
- Treat mistakes as an opportunity to learn, not to blame
- Create a stimulating environment where people are proud to work





# Corporate Governance

**Mannai Corporation is committed to having a high level of corporate governance practices and procedures in a way which maintains the company's standards and enhances shareholder value.**

The Board of Directors (the “**Board of Directors**”) of Mannai Corporation QPSC (the “**Company**”), considering Corporate Governance as a “system by which a company is directed and controlled”, has always appreciated the importance of the principles of Corporate Governance and recognized the importance of their application even before issuance of the previous “Corporate Governance Code for Shareholding Companies Listed on the Main Market” issued during 2009 by Qatar Financial Markets Authority (“**QFMA**”).

The Report of the Board of Directors for the year 2007, when the company was first listed, stressed on the need for “*expansion of the Board of Directors and strengthening Corporate Governance in the Company.*”

Guided by and seeking to promote Corporate Governance values, the Board of Directors is in continuous pursuit of maintaining a high level of Corporate Governance Practices through the sound application of Corporate Governance rules and procedures provided for in the various related laws and regulations and Company's Articles of Association.

Such application shall not be viewed merely as respect of a set of rules and provisions, but also as a culture and method in controlling the relationship between the various stakeholders to ensure that the Management makes right use of Company property to optimize profitability and achieve effective control.

Progress in implementation of such rules is annually reported in the Corporate Governance Report to keep the shareholders, stakeholders and public abreast of all its policies and practices in order to enable them to assess abidance of the Company by Corporate Governance principles in general.

Following the coming into effect of the QFMA Board's decision No. 5 of 2016 concerning the Issuance of Governance Code for Companies & Legal Entities Listed on the Main Market (the “New Code”), the Board of Directors held an Extraordinary General Assembly meeting on 3 December, 2017 particularly for amending the Articles of Association of the Company, as required by the New Code, to fall in line with the New Code, whereby the Assembly passed all proposals of the Board of Directors in this respect.

The company is in the process of amending all documents, policies and procedures to reflect the procedures and principles of the New Code and these documents would be made available on the Company's website [www.mannai.com](http://www.mannai.com)





## Board Committees

AUDIT COMMITTEE		NOMINATION COMMITTEE	
Mr. Mohammed Ali M.K. Al-Kubaisi	Chairman	Sheikh Khalifa Bin Abdulla Al-Thani	Chairman
Mr. Ali Yousef Kamal	Member	Mr. Mohammed Ali M.K. Al-Kubaisi	Member
Mr. Keith Higley	Member	Mr. Ali Yousef Kamal	Member
Mr. Alekh Grewal	Member		
REMUNERATION COMMITTEE		CORPORATE GOVERNANCE COMMITTEE	
Sheikh Suhaim Bin Abdulla Al-Thani	Chairman	Mr. Keith Higley	Chairman
Sheikh Khalifa Bin Abdulla Al-Thani	Member	Mr. Abdulla Al Kubaisi	Member
Mr. Mohammed Ali M.K. Al-Kubaisi	Member		
Mr. Keith Higley	Member		

## Dividend Policy

The payment of dividends is subject to the recommendation of the Board of Directors and approval by the Company's shareholders, always provided the regulatory minimum distribution is observed.

As a policy the Board will consider the best interests of the Company and its shareholders.

The level of dividends is discretionary and generally in line with market practice. Any future dividend payments by the Company will depend on a number of factors including but not limited to the company's operational performance, financial results, financial condition and prospects, as well as cash and liquidity requirements (including capital expenditure and investment plans) the market situation, legal regulatory and other such factors as the Board may deem relevant at the time.

The Company believes that the payment of dividends is an important element in creating shareholder value for its investors and subject to the above, it is the policy of the company at this time, which may be subject to changes in the future, to propose to the shareholders cash dividends generally in line with the market.

## Remuneration Policy

Mannai Corporation aims to remunerate fairly and responsibly by ensuring reward for performance is competitive and by aligning executive reward with shareholders interests.

Remuneration takes into account the responsibilities and scope of the functions at all levels as well as the performance of the company.

Compensation at Management and Senior Executive level includes fixed and performance related components in order to motivate the achievement of objectives and to link rewards to corporate and individual performance. It may also include a component based on long term performance of the company.

No Senior Executive or Director should decide his or her own remuneration.

# Business Review 2018

## **Automotive Group**



## Mannai Automotive won General Motor's 2018 Cadillac Grand Masters for the 12<sup>th</sup> time.

Mannai Automotive Group in Qatar is comprised of two broad segments-the Passenger & Commercial vehicles segment and the Heavy Equipment & Construction Machinery segment; over the decades, together they have been representing more than forty principals across the globe.

Mannai Automotive Group has been consistently delivering exceptional service and added value, in line with Mannai's Vision Statement, making Mannai the most dependable business partner in the region. The aforementioned pursuit is achieved by offering all its clients the widest range of vehicles, heavy equipment and machinery, well supported by an extensive network of after sales service centres and deploying mobile service vans to assure all its customers convenience, speed of execution and quality of service.

In line with Corporation's strategy to operate in emerging markets as well as the geographical diversification of revenues, GTC Otomotiv, Mannai's wholly owned subsidiary in Turkey, consolidated its operations in a market that is highly competitive and volatile.

### New Vehicle Sales

Mannai Automotive Group is the exclusive franchisee for General Motors' leading vehicle brands, Cadillac and GMC, and is also the sole distributor in Qatar for Subaru vehicles, the premium Japanese manufacturer.

Earlier this year, Mannai Automotive continued its stellar performance and has yet again qualified for receiving General Motors' 2018 Cadillac Grandmasters International Operations

Dealer Award, a global award conferred for excellent performance and for the highest level of customer satisfaction in sales and after-sales. This award comes to consolidate Mannai's leading position in the region as a 12<sup>th</sup> time winner.

Mannai Automotive beat the sales targets set by GMC and in doing so won the Go-To-Russia Sales Challenge from GM, which was held around the time the 2018 FIFA World Cup kicked off in Russia.

Despite challenging business environment due to regional issues, Auto Group was successful in reversing the slide experienced last year and retain its market share across most carlines.

Mannai's flagship vehicles, namely Escalades, Yukons and Sierras, along with new launches of XT4, XT6, CT4 & CTS, bearing technological advancements and rich in "wow" features are expected to significantly increase sales volume over the next four years.

Having launched the all-new Subaru XV powered with the Eyesight Technology, it showed a very impressive increase in sales and is destined to be one of the strongest pillars of Subaru sales. Further, the All New 2019 Subaru Forester is also expected to have a positive impact on the premium Japanese auto sales in Qatar.

With the scheduled move into a new state of the art showroom, located at Salwa, Mannai Automotive will be having the most modern, customer focussed 3S Facility – Sales, Service and Spares, all under one roof enhancing its capability to provide faster, more efficient, convenient and comfortable delivery of products and services to customers.

### Service and Parts

Mannai Aftersales achieved the second place in Q1 2018 and first place in Q2 2018 in the "Service and Parts Excellence Program" under Body Manager & Service Manager categories respectively (for GM MENA region); besides, Service Advisors won awards in both the quarters as well. Mannai also won the third and the first place in the GM Technician Skills competition in MENA and Qatar respectively.

With a geographical spread network comprising of main Auto-Service Center in Salwa, duly supported by Quick Service Centres in Wakrah, Um Al-Afaei & Umm Salal and mobile Service Vans, Mannai strives to achieve the highest standards of customer convenience, loyalty and satisfaction of customer.



# Heavy Equipment Group

## HEG won Thermoking's - Platinum dealer Award for the third consecutive year and EMTECH - Grand Final Winners for the second consecutive year.

Heavy Equipment Group (HEG), a business segment within Mannai Automotive Group, specialises in the sales and marketing of heavy equipment and construction machinery, catering to the construction and industrial sectors. The product line includes Grove cranes, JCB units, TCM forklifts, Massey Ferguson agricultural tractors and farm equipment, generators, Daewoo and Eicher buses, Mathieu and Elgin sweepers, DAF and EICHER trucks, Comp Air – Holman air compressors, Thermoking transport refrigeration, Allison fully automatic transmissions, Chalwyn safety valves and MTU diesel industrial / marine engines.

JCB managed to secure the third largest market share in earth moving equipment in Qatar. Despite stagnant market conditions, HEG was able to retain the top position as a market leader in the Backhoe loader and Telehandler segments owing to the superior JCB products. HEG also entered the wheeled excavator segment in 2018 with the introduction of the JCB JS200 wheeled excavator which has received very positive feedback from customers.

HEG was awarded 'Elite' Dealer status by Manitowoc Grove Cranes for its exemplary performance keeping customers at the forefront.

Thermoking certified HEG as a Platinum dealer for the third consecutive year, a considerable feat given Thermoking's global high standards held for their dealers.

HEG continued expanding its reach in the Qatari market in the heavy trucks (4x2 & 8x4) segment, resulting in a rising market share owing to tangible increase in Thermoking sales and Massey Ferguson agricultural tractors.



HEG had an impressive 70% market share in temperature controlled transport industry in Qatar. The division is well known amongst reputed patrons in the Food industry.

Eicher Pro 3008, with Volvo Group Engine Management System delivered leading fuel efficiency and safety, offering superior uptime and low maintenance, which was appreciated by customers and is set to drive more numbers.

In EMTECH, the annual Technical Skill Competition held by VE Commercial Vehicles, HEG team was declared as Grand Final Winners for the second consecutive time and reserved its position in "WALL OF FAME".

Having become an official partner in Qatar of Texaco products, a family brand of Chevron and Caltex, HEG received good customer feedback for the same.

Customers' confidence was reposed in HEG when reputable customers awarded long-term service contracts, for HEG's outstanding level of product knowledge and customer support.

With the aim to continuously offer efficient, convenient and excellent sales and aftersales operations to customers, HEG opened a huge modernised service facility at Barkat Al Awamer, designed and developed with state-of-the-art technology, catering to all the service requirements for commercial vehicles

in one location. Surely, this will enhance customer satisfaction and meet HEG's strive towards excellence.

HEG has also built new modernised showrooms and parts warehouse at Salwa with the objective to continuously provide world class solutions to the construction and infrastructure segment in Qatar. HEG is proud to contribute to the Qatar National Vision 2030 of long term development strategy of Qatar.







# Damas International Limited

damas

**2018 saw Damas focus on client-centric initiatives. The unveil of a New Store Concept in The Dubai Mall took customers' experience to a whole new level while the introduction of New Products reached out to the large loyal customer base and reassured their confidence in the brand.**

With the economic challenges persisting and the region coping with continued changes, the retail sector took a few steps back owing to the fall in spending on consumer and luxury goods. The introduction of VAT, tightening the monetary policy in UAE and KSA took a toll on the store sales in the first quarter of the year.

The challenging business environment in the region resulted in a sales total of AED 1.4 Billion, around 13% below the level of 2017. The first half of the year had recorded a drop of almost 21% versus the same period of the previous year yet things had slightly improved towards the end of the year.

In 2018, continued measures to further cut down operational cost from the previous year were taken, in line with the changing economic conditions.

The in-house manufacturing unit in the UAE continued to assist in Damas' capacity to offer competitive pricing and controlled quality.

The brand took a new turn with the launch of its flagship store in The Dubai Mall in its latest design and a signature collection is to follow soon in the first

quarter of the coming year. The new store design promises a refreshed and exemplary customer experience. The new design will be extended to further stores in 2019.

2018 also saw the launch of mono-brand stores for both Mikimoto and Faberge in The Dubai Mall's new extension, The Fashion Avenue. In addition to a new boutique for Roberto Coin within the same space, Malls continue to deliver strong sales potential, while stores within hotels has been less encouraging.

With the launch of the Life Time Warranty on all products, Damas now offers its consumers greater protection on their purchases. It also reassured customer confidence regarding its quality, craftsmanship and service.

Damas customers' database remains diversified between tourists, nationals and residents of the different GCC Countries. While the GCC residents remain at the heart of the customers' database, there has been a healthy growth among the South East Asian nationalities.

Careful attention given to our in-house jewellery collections, resulted in the overhaul of Farfasha earlier this year. Launching it in a new appearance comprising of refreshing designs including in addition to the traditional 18K yellow gold products, other 18K White and Rose Gold choices as well as collections of Diamond and Coloured Stones for the first time in the brand's decade-long history.

Inventory management and highly selective purchasing have been essential to optimise stock levels in our stores and ensure a healthy balance of fresh and replenished stock, so loyal customers are always intrigued with our products and new collections.

In June, Damas was joined by a new Executive Chairman, Mr. Hamdi Chatti who was then followed by a new Retail

Director Mr. Ciaran McClosky in the third quarter of the year.

With the resignation of its CEO Mr. Anan Fakhreddin after nine long years of service, Damas will be hiring a new CEO early into next year.

Damas remains committed to people development with approximately 2,000 employees consistently coached on the in-store customer interaction. Damas maintains its market-leading percentage of frontline staff qualified by the Gemmological Institute of America, GIA Accredited Jewellery Professional Diploma.

The 'Our Damas' programme concentrating on the company's values and plans were successful again this year. Similar to 2017, the event had a competitive sporting aspect which allowed the staff to enjoy participating in their favourite sport while encouraging team building and interaction amongst retail and office staff.

Damas financials remained strong, with the balance sheet debt remaining strong at 0.3:1.0 during 2018.

Damas continues to be the highly trusted jewellery retailer in the region set apart for quality, craftsmanship, fashion and customer service which promises its success in 2019 and beyond.

FOREVERMARK  
A DIAMOND IS FOREVER

Farfasha

FABERGÉ  
THE ART OF DESIGN

MIKIMOTO

PARMIGIANI  
PERUBRINI

GRAFF  
THE MOST FABULOUS JEWELLER IN THE WORLD

ROBERTO COIN

PERRELET  
1777  
EXPERIENCE THE TIME AUTOMATIC WORLD

LOUIS MOINET  
1806

avani

FOPE





ROBERTO COIN

PRINCESS FLOWER COLLECTION

**damas**

# Information and Communication Technology

**Mannai's ICT Group achieved excellent results, with revenues crossing 2.2 billion QR, corresponding to a revenue growth of 31% year-on-year.**

Mannai ICT Group has accomplished remarkable performance in 2018, increasing its share in the Qatari ICT market and continuing to be a leader in ICT segment. All of Mannai ICT's major business units performed very well and successfully contributed to the digitization drive of the State of Qatar. The biggest contributors were Networking & ELV and Mannai InfoTech. Mannai ICT Group has firmly established itself as Qatar's leading systems integrator, extending its reputation of trust and quality to successfully serve the IT needs of the public and private sector companies in the State of Qatar and to contribute to a knowledge-based, diversified economy.

Mannai ICT Group is committed to further expand its business by staying at the cutting edge of new technology adoption and by extending its geographic footprint into new markets. In 2019 Mannai ICT will launch its Mannai Cloud offering, based on innovative modular DC and power supply technology, to the Qatari market.

The ICT Group is organised into the following business units: **Networking & ELV** provides CISCO based voice and data solutions, structured cabling, storage and CCTV to key customers in Qatar; Mannai InfoTech with its key principal ORACLE is in an ideal position to add value to its customers' businesses by providing optimally integrated end-to-end solutions. The division is leaving a distinct mark with its excellent professional skills relating to application development and implementation. The **Integrated IT Solutions** division provides comprehensive hardware, storage,

virtualization and security solutions from DELL-EMC, Microsoft, SAP, VMWare, Palo Alto Networks, Symantec and a host of other vendors; The **HP Solutions** has done a remarkable job to represent the portfolio of HP Enterprise and HP Inc. in the State of Qatar and to ensure that its broad capabilities in the realm of Hardware, Software, Printing and Computing Systems are well positioned to meet customer needs at all times.

Networking & ELV division provides innovative next generation technology solutions for IT Infrastructure based on industry best practices to address needs of SMEs, Government, Defense & Service-Provider customers. The Business Unit is focused successfully to provide integrated end-to-end solutions that involve Networking, Cyber-Security, IP Telephony, Unified Collaboration, Computing, Virtualization, Storage, Backup, Recovery, DR Automation, Managed Services which are provided by Market Leaders like Cisco, NetApp, VMware, Veeam, Pure Storage, Rubrik, F5, Infoblox, CA Technologies, Splunk, MobileIron, McAfee, Gigamon, Nozomi, Frequentis, VOSS, Adeya and others.

Networking & ELV division also specialises in state-of-the-art integrated IT Passive and Structured Cabling & ELV Technology Solutions and has extensive experience in supplying, installing and commissioning a range of ELV and Physical Security Systems in a variety of sectors encompassing CCTV Networks, Integrated Command & Control Center, Audio Visual Systems, IP based Public Address Systems, Access Control, High-End Meeting/Conference rooms, ISP and OSP cabling (both Fiber & UTP), Pathways Design and Assessment, Datacenter Solutions, Intelligent Infrastructure Management Cabling, DCIM Solution and various other IP-based Smart Solutions.

Networking and ELV Division is a Cisco Gold Certified, Master Security and Master Unified Collaboration Certified Partner and has been honored as Cisco MIDDLE EAST Partner of the Year 2018, Cisco Partner of the Year 2018 for Middle East West Region, Cisco Public

Sector Partner of the Year 2018 for Middle East West Region. The division has also been honored with Panduit GLOBAL Platinum Partner of the Year 2018 and the division is the ONLY Platinum Partner Worldwide.

Mannai InfoTech offers a broad spectrum of IT services including Application Implementation, bespoke Application Development, Systems Integration, Mobile Applications, Master Data Management, Data Warehousing, Enterprise Information Management, Enterprise Resource Planning (ERP) and Customer Relationship Management (CRM) using on-premise and cloud-based architectures. Mannai InfoTech with its key principal Oracle, has established itself as the most sophisticated next generation IT service provider in Qatar.

Mannai InfoTech takes pride in being Esri's Strategic Business Partner and Sole Distributor in Qatar for Geographic Information System (GIS) solutions, OpenText's Platinum Partner for Enterprise Information Management (EIM) and the country's only Gold Partner of Kony for delivering Mobile Applications. Additionally, Mannai InfoTech is ideally positioned to benefit from the global expertise of its sister company, Gfi Informatique and is leveraging the large pool of resources and intellectual property of Gfi in various projects in Qatar and beyond. Mannai InfoTech is an Oracle Platinum Partner and was recently honored with the 2018 Oracle Excellence Award: Specialized Partner of the Year - Cloud at Customer for Europe, Middle East and Africa (EMEA) as well as the 2018 Oracle Innovation Award - Move Tech Workloads for the Middle East and North Africa (MENA) region for its constant innovation and smart solutions on Oracle's Cloud Technology. Mannai Infotech adopted an expansion strategy in 2018, to diversify their portfolio and include product/service offerings from principal partners like SAS, IBM, Huawei, Arcon & EZMCOM. This initiative further helped in expanding its footprint in the IT sector of the market with significant deals achieved for these new offerings in 2018.

Integrated IT Solutions division is a “turn-key solution provider”, integrating disparate technologies to provide cost efficient solutions and support in the most effective manner. It has also evolved from a systems Integrator to

a next generation hyper-converged solution provider, encompassing partnership with 20+ technology vendors under one roof. The division has an excellent prowess in the field of cybersecurity, where it is combining

strong in-house expertise with world class international solutions to address every stage of the attack and lifecycle with industry’s leading threat intelligence, advanced monitoring, incident response and cyber skills development services.





# Information and Communication Technology...

The division remains in the highest partnership status in the region with its diverse range of specialised vendors and world-class technology partners. Division has received several awards and special accolades, from Barracuda, CITRIX, Fluke Networks, Microsoft, Nutanix, Palo Alto Networks, Riverbed, Symantec, Vision Solutions and VMWare. In 2018, achieved the coveted Regional Partner of the Year award for Emerging Markets from Palo Alto Networks.

HP Solutions division remains the only Platinum Partner in Qatar for both HP Enterprise and HP Inc. with vast experience in designing, implementing and supporting end-to-end Datacenter, Network, Security, Monitoring, Automation & End-User Devices Infrastructure Solutions. HP Solutions compliments its services and solutions portfolio with leading technology vendors like Arista, MicroFocus, Redhat, Veeam, Fortinet & Trendmicro.

One of the key differentiators of HP Solutions is its extensive expertise in providing Infrastructure as a Service solution, which resulted in having more than 50+ Enterprise References within the past 5 years, by providing Network as a Service, Device as a Service, Print as a Service, Software as a Service (Network, Device, Print and Software as Service) satisfied customers.

HP Solutions has been recognised regionally several times during 2018 for its solutions and services superiority among other HPE and HPI partners, including awards for:

- HP Enterprise Partner of the Year - Middle East
- HP Enterprise Financial Services Partner of the Year - Central Eastern Europe, Middle East & Africa
- HP Enterprise Legendary Partner - Central Eastern Europe, Middle East & Africa
- HP Inc. Partner of the Year - Egypt, Jordan, Levant & GCC

Travelport division had another successful year as Qatar's premier provider of Global Distribution System (GDS) services to Qatar's travel industry. Despite challenging regional environment, division has focused on improving its operating efficiency and customer satisfaction metrics.

ICT's Office Equipment division has achieved solid results in terms of revenue and net profits in 2018 and is expanding its offerings in the areas of enterprise document management (EDM). The division is geared to continue success in 2019 and beyond.

The **Medical and Scientific Equipment** division has consolidated its position as one of the leading players contributing to the success of Qatar's growing Healthcare and Scientific research sectors. With its large portfolio of technological solutions, the Division has made inroads into every major healthcare and scientific research institution in Qatar. The Division along with providing technological solutions from various global technology leaders in their respective spheres is also involved in training, application support, service and maintenance support to its valued customers.

Having firmly established itself as leader in the Pharmacy Automation, Medical Engineering and Research Microscopy among other things, the division is set to expand into new areas

like Consumables and Disposables, Lab and Bulk Chemicals, Advanced Oncology Solutions, Surgical Solutions, Healthcare IT Solutions and Laboratory Information Systems in partnership with market leaders in their fields. The foundations to drive the growth were made during the year and strategies to address the potential in these markets have been put into place.

Gfi Informatique India (Gfi India) is the offshore delivery arm for all Mannai ICT Business Units, providing both Managed Services and Manpower Services. Gfi India has also established itself as a Global Delivery Centre (GDC) for Gfi Europe, providing both Managed Services and Manpower Services. In 2018, Gfi India has reorganised and repositioned itself to effectively serve / support all offerings of Mannai ICT and Gfi.

Beyond serving the parent companies, Gfi India is also directly supporting customers across the globe. By positioning itself as a provider of emerging technologies - viz. Robotics Process Automation (RPA), Artificial Intelligence (AI) etc. - Gfi India is significantly sharpening its profile.

During 2019, Gfi India will focus on building capabilities in SaaS solutions (front office and back office), Digital Transformation tools, ERP solutions for SME, and robotics-enabled business processes automation to achieve the next level of growth.

ORACLE®

Microsoft®



BEACONMEDÆS

OPENTEXT Partner  
PLATINUM



G R A F F

THE MOST FABULOUS JEWELS IN THE WORLD

**damas**



# Gfi Informatique Group



**Customer proximity, innovative solutions, industrialized delivery, strong vertical and technology expertise are the foundation of Gfi's unique market positioning.**

  
MORE THAN  
**19,000**  
**EMPLOYEES**



## PARTNERSHIP

Gfi Informatique is a major partner of Paris Saint-Germain Handball

  
**20**  
**COUNTRIES**

FRANCE	POLAND	MEXICO
SPAIN	ROMANIA	PANAMA
PORTUGAL	MOROCCO	COLOMBIA
BELGIUM	TUNISIA	BRAZIL
SWITZERLAND	IVORY COAST	SINGAPORE
LUXEMBOURG	ANGOLA	UAE
ENGLAND	USA	

  
**5**  
**VALUES**

AMBITION  
INNOVATION  
COMMITMENT  
TEAM SPIRIT  
SOCIAL RESPONSIBILITY

Gfi Informatique is a global company with a presence in 20 countries providing a broad-range of end-to-end digital services and solutions to industry leaders in all sectors (Banking-Finance-Insurance / Industry-Aerospace-Transport / Public Sector / Telecom-Media-Entertainment / Energy-Utilities-Chemistry / Distribution-Services) leveraging deep industry and process expertise as well as vertical solutions such as Smart Cities, Industry 4.0, Digital Retail and Digital Banking and Insurance.

Gfi Informatique's services includes Consulting, System Integration, Application Services, Infrastructure services and Outsourcing. Gfi Informatique is a leader in implementing third party software including SAP, Oracle, Microsoft, Sage leveraging a strong partnership with related software editors.

Gfi Software division has vertical core Business solutions for Insurance, Public Sector, Healthcare, logistics as well as horizontal support solutions like Customer Communication Management and Time & Activities Management.

Gfi has a differentiated position between local niche players and global service providers. Gfi's ambition is to provide customers with both the benefits of local presence (proximity and agility) and the benefits of economies of scale (automation, industrialization, innovation).

  
**€1.4**  
**Billion euros**  
**REVENUE 2018**  


  
**18** **SERVICE CENTRES**

### IN FRANCE

• LILLE  
• LYON  
• NANTES  
• TOULOUSE  
• MEUDON

### INTERNATIONAL

• ALICANTE (Spain)	• POZNAŃ (Poland)
• ZAMUDIO (Spain)	• LUBLIN (Poland)
• LISBON (Portugal)	• PUNE (India)
• COVILHÃ (Portugal)	• SÃO PAULO (Brazil)
• BRAGANÇA (Portugal)	• BOGOTA (Colombia)
• CASABLANCA (Morocco)	• MACAU (APAC)
• WARSAW (Poland)	



## 6 BUSINESS LINES

- CONSULTING
- APPLICATION SERVICES
- INFRASTRUCTURE SERVICES
- BUSINESS SOLUTIONS  
(SAP • MICROSOFT • ORACLE • SAGE • ...)
- OUTSOURCING
- SOFTWARE  
(PUBLIC SECTOR • INSURANCE • FINANCE • SOCIAL HEALTH •  
DISTRIBUTION • DOCUMENT MANAGEMENT • ...)

## 5 BUSINESS SOLUTIONS

- INSURANCE
- DISTRIBUTION-SERVICES
- HEALTH-SOCIAL
- PUBLIC SECTOR
- TELECOM

**2018 has been another year of great achievements for Gfi Informatique**

In 2018 Gfi Informatique has completed the successful acquisition and integration of six companies:

- The acquisition of Realdolmen, one of the market leaders on the Belgium Market, greatly strengthens Gfi Informatique's position in Belgium and reinforces Gfi's expertise in IT services for the Mid-Market,
- The acquisition of Gesfor reinforces Gfi's position on the high-growth Mexican market,
- The acquisition of Cynapsys reinforces Gfi's position in Africa,
- The acquisition of Valuepass in Morocco and N3XT in France reinforce Gfi's global position on the SAP services market,
- The acquisition of Vauban reinforces Gfi's position in Romania.

In 2018, Gfi's organic growth has been 6.8% in France, 8.2% in Eastern Europe and Middle East, 10.3% in Iberia and Latin America.

This organic growth has been driven by the signing of some significant new contracts like:

- migration to the Cloud of a major French retailer and a major water utility company,
- maintenance of the Finance IT systems of a leading European electric utility,
- implementation and management of the IT systems to support 11 millions smart meters for a leading global natural gas provider,
- implementation of a customer portal for a global automotive manufacturers,
- implementation and management of a Network Operating Center for a major European Railways company.

As a result of this strong Sales momentum and acquisitions, Gfi's international share of revenues has reached 35% and should get to 40% in 2020.



## 6 BUSINESS SECTORS

- BANKING-FINANCE-INSURANCE**
- INDUSTRY-AEROSPACE-TRANSPORT**
- PUBLIC SECTOR**
- TELECOM-MEDIA-ENTERTAINMENT**
- ENERGY-UTILITIES-CHEMICALS**
- DISTRIBUTION-SERVICES**

**Proximity-Intimacy-Agility**

**Industrialisation-Automation**

**Innovation-Business Solutions**

## 8 GROUP PRACTICES



Gfi has deep expertise to support customers to implement innovative technologies like Cloud, Robot Process Automation, Artificial Intelligence and Blockchain, as well as to modernize their legacy IT infrastructures and applications which is key to insure Digital Transformation tangible impact.

Gfi is supporting large international Blue-chip companies as well as Mid-Market companies and Public Sector at the central as well as the local level.



For more information,  
visit our site:

**[www.gfi.world](http://www.gfi.world)**

# Energy and Industrial Markets Group (E&IM)



Since its inception in the 80s, Energy & Industrial Markets ("E&IM") Group has been a key contributor in the continued development of The State of Qatar. Bringing world-class international brands, E&IM supplies a large portfolio of products and equipment to fulfill local project requirements spanning across different sectors of the local economy. At E&IM, reputed for excellence, our professionals and well-trained engineers, strive to the utmost satisfaction of our customers and partners alike.

**Infrastructure**, a sector that is witnessing constant development in Qatar, E&IM supplies Ductile Iron Pipes, fittings & valves, heavy duty DI covers, pipe wrapping tapes, heat shrinkable sleeves, municipality covers, utility pumps, water treatment as well as disinfection and chlorination systems. In 2018, E&IM have added Surge Tanks (Vessels), Clay & HDPE pipes to its ever expanding product offerings.

In 2018, E&IM was able to win and deliver along with its Principals, ductile iron pipes, fittings, and valves for various Ashghal Projects, Al Dhakhira STP, E Ring Road, Al Bustan Street North & South packages, North Road/Al Khor Expressway Projects,

Mesaimeer Road, QEZ3 Manateq, R&I in Froosh/Al Kharaitiyat, R&I in Rawdat Egdeim/Ezghawa as well as D&B of Infrastructure Roads and Landscaping for Ras Abou Fontas Economic Zone; also Heat Shrinkable Sleeves, Access Panels, and chlorination systems for the Strategic Mega Reservoirs Packages as well as Grundfos submersible pumps for PWA PS 44, QEZ Ras Abou Fontas Lifting station & TSE station and Al Shamal Pumping Station.

**Saint Gobain PAM and Mannai LLC**, is one of the largest PAM pipeline-solutions centers outside Europe. This distribution center allows proximity and availability of a full range of products including pipes, fittings, municipal castings and accessories, stocked in 4,000 square meter facilities. In only 3 years of local operations, Saint-Gobain PAM & Mannai LLC has significantly strengthened its market share positioning itself as a reliable partner to its customers and end-users alike. To name a few, the company has successfully delivered some of Qatar's strategic projects such as: Qatar Economic Zone (QEZ), Al Wakra Logistics Park (Manateq), Internal Security Force Camp (ISF Camp), Upgrade of Al Bustan North & South Road, Qatar Foundation Stadium, Lusail

City, IDRIS Project, New Port Project (NPP) and many more.

**HVAC** segment, in addition to supply HVAC equipment, also provides total expert solutions for HVAC requirement. This mind-set coupled with professional and experienced teams in sales, after-sales and customer service have made our HVAC segment one of the leading suppliers of HVAC systems in Qatar. Its range of products include major manufacturers within the HVAC world notably Toshiba, Novenco, Munters, UVDI, Grundfos pumps and Lawton ACR copper pipes.

In 2018, HVAC have further expanded its product portfolio by adding Casals, a prominent Spanish manufacturer for fans and ventilation systems.

The collaboration of Mannai and its partners ensure the availability of the largest range of HVAC equipment and accessories in Qatar: Chillers, Air Handling Units, Heat/Energy Recovery Units, Fan Coil Units, VRF, Packaged Units, Central Ducted Split systems, Swimming pool units, Mini and ducted Split Units, Window AC, Central/ Domestic/Car Park Ventilation Fans, Copper Tubes, Fittings & accessories, Field devices, valves & controls,



Humidifiers and Dehumidification systems, Chilled water pumps, Air outlets, dampers, louvers, Sound Attenuators, HEPA Filter Boxes, Laminar Flow Units, CAV Units and VAV Units and Air Disinfection by Ultra Violet (UV) Technology, Precision units, Close Control units, Computer Room Air Conditioning units for IT COOLING and DATA CENTERS applications.

In 2018, HVAC delivered many prestigious projects such as General Directorate of Passports, Al Fazaa HQ, Vendome Mall, 39 Villas Compound at Wakra, Financial Building at Sailiya camp for Qatar Armed Forces, Development land at Ain Khaled 220 Villas for Milaha, Coast Guard at Showemsa and Ras Bu Matbakh, Water Security Mega Reservoir Packages B, D & E, Parade Pavilion at Al Bidaa Park, Ras Abu Aboud Building operated by Qatar Airways, ISF annexure building at ISF Camp, 159 villas compound at Umm Al-Amad and several other buildings and private developments to name a few.

**Electrical, Mechanical & Construction materials**, a relatively new segment of E&IM Group, supplies Lighting Fixtures, Cables Management Systems, PVC Conduits & Fittings, GI Conduits & Fittings, Earthing & Lightning Protection System, Cable Joints & Terminations Accessories, Copper Pipes & Fittings (Plumbing, ACR and Medical), PPR, Silent Pipes & HDPE Pipes and fittings, Vitrified Clay Pipes & Fittings, Floor and Roof Drainage System, Water Heaters & Calorifiers, Seamless & ERW Tubes, Pumps, Pressurization System, Expansion Tanks & Air Separators, Building Maintenance Units, Roof Supports, Access Panels, Hatches & Ladders and many other construction materials.

During the year, this segment was able to supply its products to many prestigious projects such as HQ General Directorate of Borders and Passport and New Police Training College Complex for the Ministry of Interior, College of Law, New Student Affairs Building at Qatar University, Kahramaa Phase-13 Substations, Lulu Commercial Mall, Al Bayt Stadium,

Samriya Village, Lusail Com 18 Tower, Mannai New Headquarters and Car Park, Al Dhakhira Sewage Treatment Plant, Sidra Medical Research Center (QF), Various Stations and Stabling Yards at Q Rail, Kahramaa 2 years contract supply of Air Break Switches.

In 2018, this segment has successfully added WADE Floor & Roof Drainage Solutions as well as Grundfos Fire Pumps to its supply portfolio.

**Oil & Gas** segment continue to execute many turbines & plate heat exchangers maintenance contracts with major Oil and Gas companies like QP, Qatargas and Rasgas.

O&G won several projects of heat tracing systems, gas flow meters and gas chromatographs. Its range of products include major manufacturers within the O&G industry notably Alfa Laval, SPX Clyde Union Pumps, Howden compressors, Quartzelec and David Brown Gearbox.



E&IM strives to continuously upgrade its capabilities and provide value added services and products for its customers and Principals alike.



## Building & Construction Materials

This segment caters to the requirement of local infrastructure & construction projects by supplying high quality waterproofing membranes and construction chemicals from renowned manufacturers from Italy, Oman, Turkey, Poland, India and Jordan. Additionally, it also offers many other products such as Expansion Joint Fillers, Non-woven Geotextiles, and Protection Boards, etc.

**In 2018, we have launched our own Brand “BituMANN”, which further strengthens our commitment towards the Qatari market.**

Many “Appreciation Certificates” were received from Stoper Turkey, Valli Zabban (Nuova Meridiana) Italy, Lama Jordan Bituminous Products Center, QUDS Paints Jordan and Geosource India.

**Tools & Machinery** segment deals with various type of Tools & Machineries catering to the industrial and construction sectors:

- Plumbing, Air conditioning & Refrigeration Copper pipes & fittings.
- PVC, PPR, HTPP & HDPE pipes
- Personal Protection Equipment PPE”.
- General hand tools.
- Pipe tools & pipe cutters, threading & grooving machines, measuring equipment.
- Equipment for construction, Bar bending & cutting machines, portable bender and cutters, as well as equipment for concrete tiles cutting, concrete coring machine, diamond cutting blades, concrete core cutters as well as Steel rebar coupling systems.
- Various consumables, cutting and grinding discs, flap wheels, flap disc, carbide burrs, abrasive material etc.
- Air operated diaphragm pumps, Pneumatic Pumps and submersible pumps.
- Various types of industrial bearings.
- Wide range pneumatic tools like road breakers and impact wrenches and various chisels and accessories.

- Various electrical winches used for construction and elevators’ erection contractors like Tirak winches and Minifor.
- And much more.

**Power Generation** Segment deals with Electrical and Engine Driven Mobile Screw Air Compressors, Nitrogen Generators with controllable purity as well as Diesel Generators & Tower Lights.

- **Electrical and Engine Driven Mobile Screw Air Compressors.** Electrical Compressor Range from 1.1KW -132KW / Portable Compressor Range from 175 – 750 cfm.
- **Diesel Power Generators** ranging from 10KVA up to 700 KVA for prime and standby applications for commercial, Industrial and Construction purposes.
- A complete range of Tower Lights from the standard metal-halide to Hybrid / Hydro Lighting Towers. Also offers ATEX version Link towers meeting requirements of Zone-II Hazardous area classification.

Our After Sales Services are provided to clients by dedicated, factory-trained service personnel.

**Welding Equipment & Consumables** segment offers a wide range of welding equipment from standard MMA, TIG, MIG/MAG to high-tech portable / synergic inverter welding machines and all types of welding consumables for use in small to heavy fabrication and manufacturing industries, construction and oil & gas projects.

Various Gas and Plasma Cutting Equipment including portable CNC cutting machines to high performance CNC cutting machines for use in shipbuilding, steel construction, manufacturing and fabrication industries.



**BituMANN**



**Nuova Meridiana**





# Gulf Laboratories Co. WLL



**In addition to drilling services carried out as part of ground investigation projects, we also undertake the drilling of water wells, injection wells, cathodic protection boreholes, earthing boreholes and groundwater monitoring wells.**



A wholly owned subsidiary of Mannai Corporation, provides ground investigation, borehole drilling and laboratory testing services to international and local clients within the State of Qatar. The business has provided its specialist services to a large proportion of civil engineering, water resource and development projects within Qatar for over 35 years.

Activities include onshore and offshore ground investigations, water-well drilling and testing, earthing and cathodic protection borehole drilling, geophysical surveys, hydrogeological investigations and mineral resource studies. During 2018, ground investigations have been performed to support engineering design activities for various infrastructure and development projects including Gewan Island Development, Doha Metro, New Doha Port, etc as well as geo-environmental investigations associated with a petrol station rehabilitations and an injection well drilling project. We also undertook geophysical surveys as part of an archaeological survey at the UNESCO World Heritage site at Zubara. In late 2018, a deep well injection well project was successfully undertaken for a new beach resort in SW Qatar, where wells of 400m were drilled, tested and completed. Water wells, soakaway, earthing and cathodic protection borehole drilling works are also routinely carried out as part of construction projects.

Laboratory testing services offered the physical and chemical analysis of construction materials including soil, rock, aggregate, cement, concrete, steel and asphalt. These services are performed at an extensive physical testing laboratory located at St.13, and chemical, environmental and oil testing facility at St.2 Salwa Industrial Area, as well as at project sites where temporary laboratory facilities are established. On-site material testing laboratories and call-off testing services provide ongoing involvement at the Doha Metro Project, New Port Project, New Orbital Highway, West Corridor Project, Expressway, Dukhan Highway, QEZ3 and various Sewage Treatment Plants.

The company also carries out a wide range of environmental testing activities including chemical and microbiological testing of groundwater, seawater, potable water and treated and untreated effluent. The services are performed either to support initial baseline environmental surveys or as part of long term environmental monitoring plans. The environmental testing laboratory continues to be involved with various monitoring and testing programmes for Ashghal, Dolphin Gas, Pearl GTL, Qatar Petroleum, Qatar Airways and a number of Ashghal sewage treatment plants and groundwater monitoring well networks.

Petroleum testing services are also offered, including the physical and chemical analyses of transformer and

lubricant oils. The range of services has now been expanded in order to be able to provide a comprehensive range of diagnostic testing for transformer insulating oils.

During 2018, Gulf Laboratories introduced their food analysis laboratory. The laboratory has the facilities to undertake a wide range of microbiological and chemical analysis of foodstuffs, swab samples for hotels, catering companies, labour camps, restaurant and supermarkets as part of their food safety monitoring programmes. In total, Gulf Laboratories have an area of over 1,500m<sup>2</sup> of laboratory testing space.

The company's quality and occupational health, safety and environmental management systems are certified to ISO 9001, OHSAS 18001 and ISO 14001 standards. The laboratories have over 470 tests accredited to BS EN ISO 17025:2005 and continue to add further test parameters to the accreditation every year.



## Skilled Field Service Technicians are available on 24 hour call basis for both offshore and onshore locations.

With ongoing operations for over 4 decades in Qatar, Manweir LLC has served the Oil and Gas industry both offshore and onshore.

It has been another busy year for Manweir, safety is the number one concern in their current operational environment. The commitment from the team is evident by the award of the new ISO 45001 safety certification from the International Standards Organization.

Manweir has further extended its services to Petrochemical, Marine and Energy sectors, with technological up-gradation of skills.

### Manweir operates under 7 core departments as follows:

- Machine Shop:**  
The division has an API approved facility which provides a wide range of services for Premium Threading, OCTG for a variety of oilfield equipment and accessories. Machine shop houses many specialised CNCs and Heavy Equipment that monopolizes the Qatar Market.
- Welding and Fabrication Shop:**  
This division manufactures and repairs high pressure piping, risers, skids, containers, baskets, stabilizers and other structures for oil field and industrial installations and equipment. Welding processes GTAW (TIG), SMAW, GMAW (MIG/MAG) and Spot welding with welding procedures covering materials like Aluminum, Inconel, Monel, Alloy steel, Stainless steel, Carbon steel and corrosion resistant and hard facing weld overlays according to ASME, API, BSEN standards. Also equipped with Post weld heat treatment and Non-Destructive Testing.



- Field Services:**  
Provides skilled personnel for onshore and offshore projects specifically for oil and gas industry. Field Services is also specialised in supplying skilled technical personnel for plant maintenance, shutdown requirements in Qatar.
- Calibration Laboratory:**  
(Metrology) for Calibration, Verification, Certification precision measuring instruments covering both analog and digital requirements.
- Oilfield Products and Services Division (OPSD):**  
This division engages in supplying the oil industry with equipment, spare parts, tools and services required for exploration, drilling and production of hydrocarbons. This is realised through its association with international companies including;
  - TIW for liner hangers, Quick Flange, Zenith Structural, EC Works for Eddy Current inspection; Cyberhawk for UAV inspection.
- Accreditation as an Authorised Service Center for repairing and service of Mitsubishi / Toshiba Motors via TMEIC is a notable achievement for OPSD.**
- Electrical Repair Solution Centre:**  
Specialised in rewinding, repair, overhaul and reclamation of motors generators and transformers. Manweir is the 1st entity in the region certified by Baseefa UK as facility to repair and overhaul explosion proof rotating machines and enclosures. The large Vacuum Pressure Impregnation (VPI) Tank, along with the two Dynamic Balancing Machines of 20 Tonnes and 300 Kg capacities and resistive load bank capabilities





offer enhanced services. This facility is also geared for Transformer oil testing and analysis, complete with purification and regeneration system.

- **Mechanical and Instrumentation/ Valves Division:**

This division provides a total service in repairs, overhauling and testing of all types of Valves and Instruments, as well as specialising in maintenance, inspection, repair, overhauling and refurbishment of all types of static and rotating equipment. With regards to instrumentation/valves, provides onsite maintenance services during planned shutdowns with well-equipped portable workshops and OEM trained competent technicians. Division refurbishes pumps, turbines, engines, compressors, exchangers and various other oilfield equipment such as Well Head and Christmas

Tree equipment, BOPs, Slush Pump Modules, Hoists, Hooks, Swivels etc. with a crane capacity of up to 60 tonnes. This service covers all customer markets requiring mechanical support.

During 2018 many new and extended contract awards have taken place. Increased workload from International Oil companies such as Halliburton, SLB and BHGE coupled with growth from Qatar majors like QatarGas, Gulf Drilling and QP have resulted in another successful year for Manweir.

Strong growth is expected again in 2019 thanks to the increase in drilling activities along with the push for increased "in country" value.

We are all excited going into the new year with plans for further diversification of our service offerings.



# Travel Group



**The goal for Mannai Air Travel is to expand the Travel Group beginning in the GCC and going beyond, simultaneously building a presence online to make Mannai Air Travel a name globally synonymous with travel excellence.**

The year 2018 started on a high note despite the isolation of Qatar by the GCC neighbours. Despite the shortcomings due to the blockade, we managed to retain a decent market share and increase profitability of the travel group by two folds as compared to the year 2017. We have always strived to retain our leadership position as an IATA and a ISO 9001-2015 certified travel service provider. The travel group

since its inception, from an in-house service provider has grown and offers all services related to air travel viz., Air travel, Airline operation, Cargo service, Holidays (Inbound and Outbound tourism) and VFS (Visa Facilitation Service).

**Mannai Air travel** was established in the year 1984, as an IATA accredited agency. With five branches located across the country, it is one of the most trusted Travel Management Companies in the region, offering services to a range of large corporate clientele in all walks of business. Mannai Air Travel has a global reach through its affiliation with BCD Travel, a Global Travel Management Company providing strong support to service the multinational companies as well as local and regional corporate business clients.

**Space Travel:** A General Sales Agent represents Philippine Airlines, Korean Air, Kenya Air, flydubai & Thomas Cook ( India) Pvt. Ltd. in the State of

Qatar. Philippine airlines a Four Star airline certified by SKYTAX in early 2018 will increase their frequency to Doha from four weekly flights to five from April 2019 with a state of art Business and economy class service. Philippine airlines network is spread over 35 domestic destinations and 43 international destinations.

Space Cargo established in late 2017, now offers door to door services to the Philippines, India, Nepal & Sri Lanka. With a dedicated cargo office, we have build up a strong network of agents to support Philippine airlines cargo operations ex Qatar and are well positioned to forward cargo to any part of the world.

**Mannai Holidays** is a comprehensive Leisure Travel Service provider and it represents international holiday products to name a few viz., Rail Europe, Flexible Autos, SOTC & Costa Cruise. Established in 2005, It has grown over the period of years fulfilling the holiday



dreams of the Qatari nationals and expatriates alike.

With a humble beginning in 2007, we as a local **VFS** representative are the most recognised and established business process support company for acceptance of visa applications on behalf of UK, Australia, Canada, Germany, Switzerland, Netherlands, Greece, Croatia, Belgium, Latvia, Ireland and Turkey. During 2018, we added four new countries to our portfolio as VFS service provider and now we service a total of 12 missions in Qatar.

Mannai Air Travel & VFS Global also offer single stop service centre to undertake multi-country attestation services for various nationalities. We provide Attestation / Authentication/ Legalization/ Apostile Service on any Educational, Personal or Commercial documents issued from various countries around the world.

Our vision is to be most trusted and technology driven Travel Management Company in Qatar and beyond. By the second quarter of 2019 our corporate and retail customers will be able to purchase all the travel services online in an easy manner.





# Home Appliances & Electronics Division

**With a primary focus on the Home Appliances and Electronics, HAED (Home Appliances and Electronics Division) has taken on the highly responsible role of distributor to several leading home appliance and electronics brands of the world.**

HAED is recognised as a prominent regional distributor and retailer of well-known global consumer electronics brands, HAED has also made its mark as a dependable provider of professional and commercial electronics and home appliances products and services.

By continuously improving and setting new standards in the quality of its services and support structure, HAED has been successfully meeting customer expectations in an environment that is rapidly changing and expanding.

Mannai HAED has been recognised as the best distributor for TCL Televisions for the year 2017-2018 in the Middle East region and have been awarded the distributorship of air conditioners and home appliances in Qatar.

In the commercial and professional sphere, HAED is able to provide products and solutions in the project business. With a team of highly skilled sales personnel, technicians, logistics and after-sales team, it has won and successfully completed several prestigious projects.

In the retail segment HAED represents global Brands like TCL, Toshiba, Moulinex, White-Westinghouse, AEG, Seiko etc., presenting a whole range of product categories including Audio & Video, Small and Large Domestic Appliances, Air Conditioners, watches, to name a few.



In alliance with key retailers and dealer network throughout Qatar, HAED makes its products and services conveniently available to the consumer. Supported by well-trained sales, technical and logistical teams, HAED offers top brands with first-class service.

**SEIKO**

**AEG**

**TOSHIBA**  
Leading Innovation >>>

**White-Westinghouse**

**LG**

**Moulinex**

**Bompani**

**TCL**  
The Creative Life

**IGNIS**

**Coleman**

**Scotsman**  
Ice Systems

**CAMPINGAZ**

# Qatar Logistics WLL



**Qatar Logistics successfully upgraded to ISO 9001:2015 and were recognised with an award for completion of 12 successful years of partnership with Hellmann Worldwide Logistics.**

Qatar Logistics WLL is a wholly owned subsidiary of Mannai Corporation. Qatar Logistics is an exclusive partner of "Hellmann Worldwide Logistics" one of the top freight forwarding networks globally. Through this partnership Qatar

Logistics is able to offer its services in 157 countries supported by over 20,000 logistics personnel employed in over 400 offices.

2018 was a successful year for Qatar Logistics. It was successful in increasing its market share and developing solutions to customers through its strong local and international presence and in particular chemical producers and merchants through state-of-art warehouse in Doha.

During 2018, Qatar Logistics was able to penetrate into new market segments such as retailers, exhibitions,

pharmaceutical and mega infrastructure projects which maintain our position among the top logistics providers in the state of Qatar.

In 2019, Qatar Logistics will continue to service its expanding customer base and focus on new segments such as Oil and Gas and public sector.





# Cofely Besix Mannai Facility Management LLC



## **CBMFM is the first FM company in Qatar to get ISO 45001:2018 accreditation.**

As a leading integrated facilities management service provider in Qatar, Cofely Besix Mannai Facility Management continues to offer a wide range of FM services. The company currently provides Technical Maintenance, MEP, HVAC, Electrical, cleaning, as well as Front Office help-desk service and Management to a diverse range of customers and industries in Qatar, from the Oil and Gas sector to Education, Commercial, Residential, Retail as well as other industrial facilities across the country.

2018, was another year where the FM market in Qatar proved to be challenging due to continuing constraints on Operating Expense budgets across the market, from both the public and private sector. Furthermore, the ongoing blockade from surrounding GCC countries, had its negative impact to the business, both financially due to cost increases, as well as operationally, from a logistical point of view.

Despite these challenges, CBMFM succeeded in growing our business with double digits by successfully retaining existing projects through

renewals as well as being awarded new projects in 2018.

Another major milestone CBMFM achieved was that aside the necessary FM Industry ISO re-certification with ISO 9001:2015, ISO 14001:2015, however CBM strengthened the industry's Health and Safety culture further with being the first FM company in Qatar certified against ISO45001: 2018 certification.

We are very pleased with our achievements in 2018, and look forward to pursuing many new opportunities in 2019.



# Axiom Telecom

**The company is largest retailer and distributor in the region with 525 locations and growing, and more than 2,000 hand-picked expert employees across the GCC.**

Mannai Corporation acquired a 35% shareholding interest in Axiom Limited (Axiom) as a part of its diversification strategy in 2011.

Axiom is the Middle East's leading multi-brand, multi-channel distributor of mobile telecommunications handsets, accessories and telecom services.

Axiom employs over 1,696 employees, a portfolio of 350 retail points and reaches over 9,500 points of sale across the region. The Company has a presence in the United Arab Emirates (UAE) & Saudi Arabia (KSA). Axiom generates revenue from the sale and service of mobile handsets and accessories (referred to as "mobile devices") and telecommunications services via its partnerships with mobile telecommunications operators (referred to as "telecom services").

The Company is a strategic partner of major telecommunication operator such as du and Virgin Mobile in the UAE and Zain and STC (KSA); Axiom Telecom sells a full range of products from major brands, including Samsung, Apple, BlackBerry, Huawei, Lenovo, Microsoft, HTC, Sony and LG.

#### Key strengths:

- Middle East handset and telecom services market leader
- Unique partnerships with world's top mobility businesses
- Multi-brand, omni-channel strategy
- Reputation for innovation, including introducing key products to market ahead of its competitors such as

Switch, a mobile phone and gadgets customization service launched earlier this year

- Customer loyalty continually bolstered via a unique range of value-added services

#### Throughout 2019 and beyond, Axiom aims to ramp up its business by:

- Centralizing all their operations in a newly opened and state of the art Head Offices located in Dubai Silicon Oasis
- Fine-tuning and developing new value added services to pre-empt or to react to customer needs
- Plan to aggressively grow the Ecommerce business and more than double the topline of the business in 2019 across UAE and KSA
- Further develop Switch unique offering by bringing unique customisation services and products
- Continue to leverage existing distribution channels to bring must have products to market ahead of the curve. Some examples are shown below
- Retail Digital Signage (screens): optimization of the new visual language introduced in 2017, placing the customers at the center of the experience
- New Head office to open a Digital Studio, allowing Axiom to produce more engaging and relevant content for its customers such as video reviews, Test Lab reviews and more
- Omni-channel capabilities will further be developed integrating E-commerce, Social Media, Contact Center and Brick & Mortar stores through initiatives such as Click & Collect, 2 hour delivery for online order
- NPS (Net Promoter Score): introduced in 2017 and used to measure customer experience, gain detailed consumer insight, recognise employees who have delivered great service as well as devise action plans over how Axiom can strive to exceed consumer

expectations in today's competitive retail landscape

#### Switch:

Switch was launched in 2017 as a one-stop-shop for gadget customisation that includes a wide array of customisation services including gold plating, in-store printing of mobile phone cases and AirPods, phone protection services, engraving, and UAE's first custom paint service for gadgets.

The brand has created awareness primarily through social media and participating in events such as Comic Con that target the millennial generation. Switch's ecommerce website justswitch.com along with Axiomtelecom.com, has further strengthened the brand's online presence through ecommerce. Switch has expanded its reach by partnering with online retailers such as Souq, Wadi and Noon.

For 2019, Switch's focus would be to continue to expand within the region through online and organised retail outlets, including Amazon and Carrefour. There will also be a focus on expanding the customisation offering into more gadgets and specialised products such as gaming consoles, for which there is an increasing demand across the region.

#### Salik

Axiom has been a distributor for Salik (toll gate) top up vouchers to customers from all points of presence in UAE. Another great initiative from Axiom which provides further convenience to customers who need to top up the credit on their Salik tag.





FÖPE®

damas

# CONSOLIDATED FINANCIAL STATEMENT AND INDEPENDENT AUDITOR'S REPORT

For the year ended 31 December, 2018

## INDEX

48		Independent Auditor's Report
54		Consolidated Statement of Financial Position
56		Consolidated Statement of Income
57		Consolidated Statement of Comprehensive Income
58		Consolidated Statement of Changes in Equity
60		Consolidated Statement of Cash Flows
62		Notes to the Consolidated Financial Statements

**Mannai Corporation Q.P.S.C.**  
**INDEPENDENT AUDITOR'S REPORT**

To the Shareholders of Mannai Corporation Q.P.S.C.  
Doha, State of Qatar

**Report on the audit of the consolidated financial statements**

**Opinion**

We have audited the accompanying consolidated financial statements of Mannai Corporation Q.P.S.C. ("the Company"), and its subsidiaries (together "the Group"), which comprise the consolidated statement of financial position as at 31 December 2018, the consolidated statements of income, comprehensive income, changes in equity and cash flows for the year then ended, and notes, comprising significant accounting policies and other explanatory information.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as at 31 December 2018, and its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRS).

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the consolidated financial statements section of our report. We are independent of the Group in accordance with the International Ethics

Standards Board for Accountants Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the Group's consolidated financial statements in the State of Qatar, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Key audit matters**

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current year. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Description of key audit matter	How the matter was addressed in our audit
<p><b>Carrying value of investment in associate companies, goodwill and intangible assets – refer to notes 12 and 13 to the consolidated financial statements</b></p> <p>We focused on this area because:</p> <ul style="list-style-type: none"> <li>the Group recognised goodwill and intangibles with indefinite useful lives (“intangibles”) amounting to QR 3,789 million (2017: QR 3,153 million) arising due to obtaining control of one or more businesses. The goodwill has been allocated to Gfi and Damas.</li> <li>the Group also carries material investment in associate companies amounting to QR 1,267 million (2017: QR 1,248 million).</li> <li>impairment assessment is required annually to establish whether these intangibles and investment in associate companies should continue to be recognized at its carrying value or if any impairment is necessary. The impairment assessment relies on evaluation of the recoverable amount of the intangibles in cash generating units (‘CGUs’) and investment in associate companies using valuation techniques such as discounted future cash flows models. These models use several key assumptions and estimates including discount rates, sales and margin growth rates, terminal growth rate, hence we considered this to be a key audit matter.</li> </ul>	<p>Our audit procedures in this area included, among others:</p> <ul style="list-style-type: none"> <li>obtaining the approved business plans for each subject CGU and investment in associate companies;</li> <li>involving our own valuation specialists to assist us in particular: <ul style="list-style-type: none"> <li>evaluating the appropriateness of methodology used by the Group in determining recoverable amount for each subject CGUs and investment in associate companies;</li> <li>evaluating the key inputs used to allocate the fair value of the other intangibles which included recalculating customer retention rates and growth trends, reconciling underlying data to customer contracts and relationship database etc.;</li> <li>assessing the reasonableness of Group management’s assertions and estimates regarding estimated useful lives of customer relationship and its reallocation from the provisional goodwill based on our experience and industry benchmarks;</li> <li>evaluating the appropriateness of the assumptions applied to key inputs such as growth rate in sales, margins and terminal growth rates by comparing actual historic performance of the CGUs and investment in associate companies against the stated business plans;</li> <li>evaluating the appropriateness of the discount rates used which included comparing the weighted average cost of capital with sector averages of the relevant markets in which the CGU operate; and</li> <li>evaluating the adequacy of the disclosures of key assumptions, judgement, estimates and sensitivities.</li> </ul> </li> </ul>



**Mannai Corporation Q.P.S.C.**  
**INDEPENDENT AUDITOR'S REPORT**

**Report on the audit of the consolidated financial statements (Continued)**

**Key audit matters (Continued)**

Description of key audit matter	How the matter was addressed in our audit
<p><b>Revenue recognition – refer to notes 5(C) and 23 to the consolidated financial statements</b></p> <p>We focused on this area because:</p> <ul style="list-style-type: none"> <li>the Group reported revenue of QR 10,774 million (2017: 7,041 million) from the diversified revenue streams mainly from: <ul style="list-style-type: none"> <li>information technology and related services ("IT contracts"),</li> <li>luxury goods and automotive</li> </ul> </li> <li>the recognition of revenue and estimation of the outcome of IT contracts requires significant management judgments and estimation.</li> <li>mandatory transition and adoption of IFRS 15 – "Revenue from Contracts with Customers from 1 January 2018 has exposed the Group to the complex accounting requirements and underlying determination of adjustments on transition.</li> </ul>	<p>Our audit procedures in this area included, among others:</p> <ul style="list-style-type: none"> <li>understanding and evaluating the design of the revenue and costs processes and identifying the relevant controls including automated controls;</li> <li>testing existence and operating effectiveness of internal controls including automated controls on a sample basis considering the frequencies of the controls;</li> <li>assessing the appropriateness of the key inputs and assumptions used by the management to allocate contract revenue over performance obligations;</li> <li>assessing the appropriateness of assumptions and judgements made to measure and assess the transaction price and its allocation over performance obligations;</li> <li>reviewing the terms of contracts on a sample basis to assess the application of relevant provisions;</li> <li>evaluating judgments made by the management based on our assessment of the associated contract documentation and discussing status of contracts under progress with finance and technical staff of the Company;</li> <li>evaluating the appropriateness of the transition approach for IFRS 15 first-time adoption;</li> <li>evaluating the completeness, accuracy and relevance of data used in preparing the transition adjustments for IFRS 15; and</li> <li>evaluating the appropriateness of financial statement disclosures related to revenue including the disclosure for IFRS 15 first-time adoption.</li> </ul>

**Mannai Corporation Q.P.S.C.**  
**INDEPENDENT AUDITOR'S REPORT**

Description of key audit matter	How the matter was addressed in our audit
<p><b>Existence and valuation of inventories – refer to note 5(H) and note 9 to the consolidated financial statements</b></p> <p>We focused on this area because:</p> <ul style="list-style-type: none"> <li>the consolidated financial statements include inventories of QR 1,664 million (2017: QR 2,075 million). This represents 12.79% of the Group's total assets, hence, a material portion of the consolidated financial position.</li> <li>inventories mainly comprise luxury goods (gold and jewellerys), automotive and IT equipment. Further, inventories are located in multiple locations.</li> <li>valuation of inventories, in particular gold and jewellerys require significant management judgment and estimates.</li> </ul>	<p>Our audit procedures in this area included, among others:</p> <ul style="list-style-type: none"> <li>understanding and evaluating the design of the inventory processes and identifying the relevant controls including automated controls;</li> <li>testing existence and operating effectiveness of internal controls, including the automated controls, on samples of transactions based on the frequencies of the controls;</li> <li>evaluating the appropriateness of methodology used by the Group in estimating net realisable values for sample of transactions;</li> <li>observing the inventory counts performed by the management for locations selected on sample basis;</li> <li>evaluating estimates used by the management in assessing provision against slow and/or non-moving inventories; and</li> <li>evaluating the adequacy of the financial statement disclosures, including disclosures in relation to key assumptions and estimates used in the valuation of inventories.</li> </ul>

Description of key audit matter	How the matter was addressed in our audit
<p><b>Transition to IFRS 9 “Financial Instruments” - Refer to Note 4.2 to the consolidated financial statements</b></p> <p>We focused on this area because:</p> <ul style="list-style-type: none"> <li>IFRS 9 “Financial Instruments” (hereafter “IFRS 9”), which the Group implemented on 1 January 2018: <ul style="list-style-type: none"> <li>requires complex accounting treatments, including use of significant estimates and judgements for the determination of adjustments on transition; and</li> <li>resulted in significant changes to processes, data and controls that needed to be tested for the first time.</li> </ul> </li> </ul>	<p>Our audit procedures in this area included, among other things:</p> <ul style="list-style-type: none"> <li>evaluating management's process for selection of the “expected credit loss” methodology;</li> <li>evaluating the appropriateness of the transition approach for IFRS 9 first-time adoption;</li> <li>evaluating the reasonableness of management's key judgements and estimates made in preparing the transition adjustments, specifically relating to the adjustment for the forward looking factor;</li> <li>assessing the appropriateness of the transition approach and practical expedients applied;</li> <li>evaluating the completeness, accuracy and relevance of data used in preparing the transition adjustments; and</li> <li>evaluating the appropriateness of the financial statements disclosures for IFRS 9 first-time adoption.</li> </ul>

# **Mannai Corporation Q.P.S.C.**

## **INDEPENDENT AUDITOR'S REPORT**

### **Report on the audit of the consolidated financial statements (Continued)**

#### **Other information**

The Board of Directors is responsible for the other information. The other information comprises the information included in the Company's Annual Report of 2018 but does not include the Company's consolidated financial statements and our auditor's report thereon. Prior to date of this auditor's report, we obtained the report of the Board of Directors which forms part of the Annual Report, and the remaining sections of the Annual Report are expected to be made available to us after the date of this auditor's report.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance or conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above and when it becomes available, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the Annual report, if we conclude that there is a material misstatement therein we are required to communicate the matter with the Board of Directors.

#### **Responsibilities of the Board of Directors for the consolidated financial statements**

The Board of Directors is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRS, and for such internal control as the Board of Directors determines is necessary to enable the preparation of the consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Board of Directors is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

#### **Auditor's responsibilities for the audit of the consolidated financial statements**

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic

decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risk, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omission, misrepresentations, or the override of internal control.
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board of Directors.
- conclude on the appropriateness of the Board of Directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

**Mannai Corporation Q.P.S.C.**  
**INDEPENDENT AUDITOR'S REPORT**

We communicate with the Board of Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Board of Directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the Board of Directors, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current year and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

**26 February 2019**  
**Doha**  
**State of Qatar**

**Report on other legal and regulatory requirements**

We have obtained all the information and explanations we considered necessary for the purposes of our audit. The Company has maintained proper accounting records and its consolidated financial statements are in agreement therewith. Furthermore, the physical count of the Company's inventories was carried out in accordance with the established principles. We have read the report of the Board of Directors to be included in the Annual Report and the financial information contained therein is in agreement with the books and records of the Company. We are not aware of any violations of the applicable provisions of the Qatar Commercial Companies Law No. 11 of 2015 or the terms of the Company's Articles of Association and any amendments thereto having occurred during the year which might have had a material effect on the Company's consolidated financial position or performance as at and for the year ended 31 December 2018.

**Gopal Balasubramaniam**  
**Qatar Auditors' Registry Number No. 251**  
**KPMG**  
**Licensed by QFMA: External Auditor's**  
**License No. 120153**



**CONSOLIDATED STATEMENT OF FINANCIAL POSITION****As at 31 December, 2018**

	Notes	2018	2017
		QR '000	QR '000 (Restated)*
<b>ASSETS</b>			
<b>Current assets</b>			
Bank balances and cash	7	399,389	362,766
Accounts receivable and prepayments	8	3,909,471	3,012,592
Inventories	9	1,663,585	2,075,443
Amounts due from related parties	29(b)	43,644	28,398
		6,016,089	5,479,199
Assets held for sale	15	12,892	-
<b>Total current assets</b>		6,028,981	5,479,199
<b>Non-current assets</b>			
Accounts receivable and prepayments	8	279,509	244,354
Financial assets - equity instruments	10	11,181	38,716
Investment in joint venture companies	11	18,088	16,991
Investment in associate companies	12	1,267,227	1,248,323
Goodwill and other intangible assets	13	4,409,194	3,758,181
Property, plant and equipment	14	768,246	621,298
Investment properties	15	61,871	80,224
Deferred tax assets	16	117,327	35,268
Amounts due from related parties	29(b)	47,891	38,987
<b>Total non-current assets</b>		6,980,534	6,082,342
<b>Total assets</b>		13,009,515	11,561,541

\* Refer note 35

**CONSOLIDATED STATEMENT OF FINANCIAL POSITION****As at 31 December, 2018**

	Notes	2018	2017
		QR '000	QR '000 (Restated)*
<b>LIABILITIES AND EQUITY</b>			
<b>Liabilities</b>			
<b>Current liabilities</b>			
Bank overdrafts	7	407,664	385,164
Interest bearing loans and borrowings	17	1,910,209	2,113,609
Accounts payable and accruals	18	3,475,574	3,289,193
Amounts due to related parties	29(b)	3,724	5,280
<b>Total current liabilities</b>		<b>5,797,171</b>	<b>5,793,246</b>
<b>Non-current liabilities</b>			
Deferred tax liabilities	16	3,759	9,571
Interest bearing loans and borrowings	17	3,852,975	2,548,272
Accounts payable and accruals	18	404,332	148,798
Employees' end of service benefits	19	336,221	311,913
<b>Total non-current liabilities</b>		<b>4,597,287</b>	<b>3,018,554</b>
<b>Total liabilities</b>		<b>10,394,458</b>	<b>8,811,800</b>
<b>Equity</b>			
Share capital	20	456,192	456,192
Legal reserve	21(a)	1,083,456	1,083,456
Acquisition reserve	21(b)	(999,488)	(588,058)
Other reserve	21(c)	(35,083)	(376,295)
Foreign currency translation reserve	21(d)	(84,859)	13,049
Proposed dividends	22	91,238	182,477
Fair value reserve		(31,183)	-
Retained earnings		2,132,305	1,893,630
<b>Equity attributable to shareholders of the Company</b>		<b>2,612,578</b>	<b>2,664,451</b>
Non-controlling interests		2,479	85,290
<b>Total equity</b>		<b>2,615,057</b>	<b>2,749,741</b>
<b>Total liabilities and equity</b>		<b>13,009,515</b>	<b>11,561,541</b>

These consolidated financial statements were approved by the Board of Directors and authorised for issue on 26 February 2019.

.....  
**Sheikh Suhaim Bin Abdulla Al-Thani**  
Vice Chairman

.....  
**Alekh Grewal**  
Director and Group Chief Executive Officer

\* Refer note 35

**CONSOLIDATED STATEMENT OF INCOME****For the year ended 31 December, 2018**

	Notes	2018	2017
		QR '000	QR '000
Revenue	23	10,773,514	7,041,329
Direct costs		(8,188,522)	(5,307,383)
<b>Gross profit</b>		<b>2,584,992</b>	<b>1,733,946</b>
Share of results from joint ventures and associate companies	11,12	65,013	73,119
Other income	25	140,901	283,532
General and administrative expenses	26	(1,254,098)	(838,031)
Selling and distribution expenses	27	(514,161)	(398,842)
Impairment loss on accounts and other receivables		(16,793)	(4,131)
<b>Profit before interest, tax, depreciation and amortisation</b>		<b>1,005,854</b>	<b>849,593</b>
Finance costs		(318,168)	(173,589)
Depreciation and amortisation	13,14,15	(199,962)	(123,101)
<b>Profit before tax</b>		<b>487,724</b>	<b>552,903</b>
Income tax	16	(78,591)	(23,402)
<b>Net profit for the year</b>		<b>409,133</b>	<b>529,501</b>
<b>Attributable to :</b>			
<b>Shareholders of the Company</b>		<b>407,147</b>	<b>506,135</b>
Non-controlling interests		1,986	23,366
		<b>409,133</b>	<b>529,501</b>
<i>Earnings per share:</i>			
Basic and diluted earnings per share attributable to shareholders of the Company (QR)	28	8.92	11.09



**CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME****For the year ended 31 December, 2018**

	2018	2017
	QR '000	QR '000 (Restated)*
<b>Net profit for the year</b>	<b>409,133</b>	529,501
<b>Other comprehensive income</b>		
<i>Items that will not be reclassified to profit or loss:</i>		
Equity investments at FVOCI – net change in fair value	(1,541)	-
Changes in actuarial differences – net of related taxes	(8,991)	(11,603)
	<b>(10,532)</b>	(11,603)
<i>Items that are or may be reclassified subsequently to profit or loss:</i>		
Foreign currency translation adjustment pertaining to derecognition of associate – reclassified to profit or loss	-	129,337
Foreign currency translation adjustment	(97,908)	33,297
<b>Total other comprehensive income for the year</b>	<b>(108,440)</b>	151,031
<b>Total comprehensive income for the year</b>	<b>300,693</b>	680,532
<b>Attributable to:</b>		
Shareholders of the Company	298,707	653,504
Non-controlling interests	1,986	27,028
	<b>300,693</b>	680,532

\* Refer note 35

**CONSOLIDATED STATEMENT OF CHANGES IN EQUITY****For the year ended 31 December, 2018**

	Share capital	Legal reserve	Acquisition reserve	Other reserve
	QR '000	QR '000	QR '000	QR '000
At 1 January 2017	456,192	1,083,456	(588,058)	4,630
Total comprehensive income for the year (restated)*	-	-	-	(9,423)
Dividends paid (Note 22)	-	-	-	-
Proposed dividend (Note 22)	-	-	-	-
Social and sports contribution for 2017	-	-	-	-
Acquisition of NCI	-	-	-	-
Proposed acquisition of NCI	-	-	-	(366,410)
Other adjustments*	-	-	-	(5,092)
Disposal of NCI	-	-	-	-
At 31 December 2017	456,192	1,083,456	(588,058)	(376,295)
At 1 January 2018 (restated)*	456,192	1,083,456	(588,058)	(376,295)
Adjustment on application of IFRS 15 (net of tax) (Refer note 4.2)	-	-	-	-
Adjustment on application of IFRS 9 (net of tax) (Refer note 4.2)	-	-	-	-
Total comprehensive income for the year	-	-	-	(8,991)
Dividends paid (Note 22)	-	-	-	-
Proposed dividend (Note 22)	-	-	-	-
Social and sports contribution for 2018	-	-	-	-
Other adjustments	-	-	-	(16,207)
Adjustments due to acquisition of additional interest in a subsidiary (refer note 33)	-	-	(411,430)	366,410
At 31 December 2018	456,192	1,083,456	(999,488)	(35,083)

\* Refer note 35

**CONSOLIDATED STATEMENT OF CHANGES IN EQUITY****For the year ended 31 December, 2018**

Foreign currency translation reserve	Proposed dividends	Fair value reserve	Retained earnings	Equity attributable to shareholders of the Company	Non- controlling interests	Total
QR '000	QR '000		QR '000	QR '000	QR '000	QR '000
(143,743)	182,477	-	1,583,312	2,578,266	(109)	2,578,157
156,792	-	-	506,135	653,504	27,028	680,532
-	(182,477)	-	-	(182,477)	-	(182,477)
-	182,477	-	(182,477)	-	-	-
-	-	-	(6,806)	(6,806)	-	(6,806)
-	-	-	-	-	58,362	58,362
-	-	-	-	(366,410)	-	(366,410)
-	-	-	(6,534)	(11,626)	-	(11,626)
-	-	-	-	-	9	9
13,049	182,477	-	1,893,630	2,664,451	85,290	2,749,741
13,049	182,477	-	1,893,630	2,664,451	85,290	2,749,741
-	-	-	(30,234)	(30,234)	(7,026)	(37,260)
-	-	(29,642)	(36,821)	(66,463)	(3,049)	(69,512)
(97,908)	-	(1,541)	407,147	298,707	1,986	300,693
-	(182,477)	-	-	(182,477)	(7,882)	(190,359)
-	91,238	-	(91,238)	-	-	-
-	-	-	(10,179)	(10,179)	-	(10,179)
-	-	-	-	(16,207)	-	(16,207)
-	-	-	-	(45,020)	(66,840)	(111,860)
(84,859)	91,238	(31,183)	2,132,305	2,612,578	2,479	2,615,057



**CONSOLIDATED STATEMENT OF CASH FLOWS****For the year ended 31 December, 2018**

	Notes	2018	2017
		QR '000	QR '000
<b>OPERATING ACTIVITIES</b>			
Profit for the year before tax		<b>487,724</b>	552,903
<i>Adjustments for:</i>			
Impairment loss on accounts and other receivables, net	8	<b>16,793</b>	4,131
Share of results from joint venture and associate companies	11,12	<b>(65,013)</b>	(73,119)
Depreciation and amortisation	13,14,15	<b>199,962</b>	123,101
Reversal of impairment on investment properties	15	-	(8,901)
Provision for employees' end of service benefits	19	<b>44,491</b>	30,513
Gain on previously held interest in an acquired subsidiary	25	-	(165,950)
Net changes in fair value of equity investments at FVTPL, associate and joint venture companies		<b>292</b>	1,776
Allowance for doubtful advance		-	4,358
Write back of provisions / liabilities no longer required		<b>(7,019)</b>	(13,901)
Write back of provision for slow moving items, net	9	<b>(55,815)</b>	(6,683)
Loss / (gain) on write-offs / disposals of property, plant and equipment		<b>3,506</b>	(8,410)
Gain on disposals of investment properties		<b>(343)</b>	-
Gain on operating lease premium received on closed shops		-	(6,318)
Finance income		<b>(6,845)</b>	(4,320)
Gain on disposal of financial assets - equity investment	25	<b>(80,755)</b>	-
Gain on disposal of interest in associated companies		<b>(2,716)</b>	-
Finance costs		<b>318,168</b>	173,589
<b>Operating profit before working capital changes</b>		<b>852,430</b>	602,769
<i>Working capital changes:</i>			
Accounts receivables and prepayments		<b>(659,862)</b>	(156,694)
Inventories		<b>58,415</b>	284,764
Amounts due from / to related parties		<b>(22,924)</b>	4,326
Accounts payable and accruals		<b>667,883</b>	(215,278)
<b>Cash from operations</b>		<b>895,942</b>	519,887
Finance costs paid		<b>(298,276)</b>	(168,328)
Employees' end of service benefits paid	19	<b>(27,297)</b>	(26,439)
Social and sports contribution paid		<b>(6,806)</b>	(7,421)
<b>Net cash generated from operating activities</b>		<b>563,563</b>	317,699

**CONSOLIDATED STATEMENT OF CASH FLOWS****For the year ended 31 December, 2018**

	Notes	2018	2017
		QR '000	QR '000
<b>INVESTING ACTIVITIES</b>			
Dividend received from associates and joint venture companies	12	43,352	70,755
Acquisition of investment in associates	12	(1,487)	(1,703)
Acquisition of financial assets - equity investments at FVTPL		(587)	-
Addition to intangible assets	13	(124,243)	(53,616)
Purchases of property, plant and equipment	14	(237,571)	(176,831)
Proceeds from disposal of property, plant and equipment		21,326	53,220
Proceeds from disposal of investment properties		544	-
Proceeds from disposal of operating lease premium		-	6,318
Proceeds from disposal of interest in an associate company		5,519	-
Disposal of a joint venture		102	-
Interest received		4,063	1,639
Proceeds from disposal of financial assets - equity investment		80,755	-
Net cash outflows from acquisition of a subsidiary		(791,463)	(699,397)
<b>Net cash used in investing activities</b>		<b>(999,690)</b>	<b>(799,615)</b>
<b>FINANCING ACTIVITIES</b>			
Net movements in interest bearing loans and borrowings		1,101,303	653,890
Acquisition of NCI		(463,828)	-
Dividend paid	22	(182,477)	(182,477)
<b>Net cash generated from financing activities</b>		<b>454,998</b>	<b>471,413</b>
<b>Net change in cash and cash equivalents</b>		<b>18,871</b>	<b>(10,503)</b>
Cash and cash equivalents at the beginning of the year		(35,535)	(25,032)
<b>CASH AND CASH EQUIVALENTS AT THE END OF THE YEAR</b>	7	<b>(16,664)</b>	<b>(35,535)</b>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****1. REPORTING ENTITY**

Mannai Corporation Q.P.S.C. (the “Company”) is registered as a Qatari Shareholding Company in the State of Qatar with the Ministry of Economy and Commerce under Commercial Registration Number 10218. The registered office of the Company is situated in Doha, State of Qatar. The Company is listed on the Qatar Stock Exchange.

The core activities of the Company and its subsidiaries (together referred to as the “Group”) include information and communication technology, automotive and heavy equipment distribution and service, geotechnical, geological, environmental and material testing services, engineering

services to the oil and gas sector, logistics and warehousing, office systems, medical equipment, building materials, travel services, home appliances and electronics, trading and representation, facilities maintenance and management services and trading in gold and gold jewellery, diamond jewellery, pearls, watches, silver and precious stones on wholesale and retail basis.

The consolidated financial statements include the financial statements of the Company and its controlled subsidiaries. Set out below is a list of local, and foreign material subsidiaries of the Group;

Name of subsidiaries	Principal Activities	Group's effective shareholding percentage		
		Country of incorporation	2018	2017
Mannai Trading Company W.L.L.	Trading and services	Qatar	100	100
Manweir L.L.C.	Engineering	Qatar	100	100
Gulf Laboratories Company W.L.L.	Geotechnical services	Qatar	100	100
Space Travel W.L.L.	Travel	Qatar	100	100
Space Cargo L.L.C.	Travel	Qatar	100	-
Qatar Logistics W.L.L.	Logistics	Qatar	100	100
Technical Services Company W.L.L.	Representations	Qatar	100	100
Mansoft Qatar W.L.L.	Information technology	Qatar	100	100
Gfi Informatique SA	Holding company	France	100	81.21
Gfi Progiciels SAS	Software	France	100	81.21
Addstones-Vanilla SAS	Consulting, Applications services and Business solutions	France	100	81.21
Business Document SAS	Software	France	100	81.21
Novulus SAS	Application services	France	100	81.21
Metaware Technologies SA	Application services	France	100	81.21
Gfi Informatique Entreprise Solutions SAS	Software	France	100	81.21
Roff France	Consulting	France	100	81.21
Gfi Infrastructure Services S.A. (ex-Computacenter)	Consulting, Applications services and Business solutions	Luxembourg	100	81.21
Real Solution SA	Services ICT	Luxembourg	100	-
Gfi NV	Consulting, Applications services and Business solutions	Belgium	100	81.21
Realdolmen NV	Services ICT	Belgium	100	-
Gfi Portugal - Tecnologias de Informaçao, SA	Consulting, Applications services and Business solutions	Portugal	100	81.21
Roff Consultores Independetes SA	SAP	Portugal	100	81.21
Grupo Corporativo Gfi Norte	Application services	Spain	100	81.21

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

Name of subsidiaries	Principal Activities	Group's effective shareholding percentage		
		Country of incorporation	2018	2017
Savac Consultores SL	Software	Spain	100	81.21
Grupo Corporativo Gfi Informatica SA	Consulting, Applications services and Business solutions	Spain	100	81.21
Gfi International	Application services	Switzerland	100	81.21
Damas L.L.C.	Jewellery trading	UAE	100	100
Damas Jewellery L.L.C.	Jewellery trading	UAE	100	100
Damas Jewellery D.M.C.C.	Jewellery trading	UAE	100	100
Damas Jewellery Manufacturing Company L.L.C.	Jewellery trading	UAE	100	100
Premium Investments International L.L.C.	Jewellery trading	UAE	100	100
Damas Jewellery L.L.C (formerly Gem Universe L.L.C.)	Jewellery trading	Oman	100	100
Damas Company W.L.L.	Jewellery trading	Bahrain	100	100
Damas Jewellery Kuwait Company W.L.L.	Jewellery trading	Kuwait	100	100
Damas Saudi Arabia Company Limited	Jewellery trading	KSA	100	100

During the year, the Company acquired additional 18.79% stake in its one of the subsidiary, Gfi Informatique SA, thereby, making its total shareholding to 100% as of the reporting date (refer note 33).

**2. BASIS OF PREPARATION****(a) Statement of compliance**

These consolidated financial statements have been prepared in accordance with International Financial reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB).

This is the first set of the Group's annual consolidated financial statements in which IFRS 15 *Revenue from Contracts with Customers* and IFRS 9 *Financial Instruments* have been applied. Changes to significant accounting policies are described in Note 4.2.

**(b) Basis of measurement**

The consolidated financial statements have been prepared on a historical cost basis except for financial assets – equity instruments that are measured at fair value and certain fixed assets that are measured at revaluation. Details of the Group's accounting policies are included in Note 5.

**3. FUNCTIONAL AND PRESENTATION CURRENCY**

These consolidated financial statements are presented in Qatari Riyals, which is the Company's functional and presentation currency. All amounts have been rounded to the nearest thousand, unless otherwise indicated.



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****4. APPLICATION OF NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS (IFRS)****4.1 New standards, amendments and interpretations issued but not yet effective**

The below new and amended International Financial Reporting Standards ("IFRS" or "standards") and an interpretation to a standard that are available for early adoption for financial years beginning after 1 January 2018 are not effective until a later period, and they have not been applied in preparing these consolidated financial statements.

Effective for year beginning 1 January 2019	<ul style="list-style-type: none"> <li>• IFRS 16 "Leases"</li> <li>• Interpretation made by the International Financial Reporting Interpretation Council (IFRIC) 23 "Uncertainty over Tax Treatments"</li> <li>• Amendments to IFRS 9 "Financial Instruments" on prepayment features with negative compensation</li> <li>• Amendments to IAS 28 "Investments in Associates and Joint Ventures" on long-term interests in associates and joint ventures</li> <li>• Amendments to IAS 19 "Employee Benefits" on plan amendment, curtailment or settlement</li> <li>• Amendments to various standards based on the Annual Improvements to IFRSs 2015-2017 Cycle</li> </ul>
Effective for year beginning 1 January 2020	<ul style="list-style-type: none"> <li>• Amendments to references to conceptual framework in IFRS standards</li> </ul>
Effective for year beginning 1 January 2021	<ul style="list-style-type: none"> <li>• IFRS 17 "Insurance Contracts"</li> </ul>
Effective date deferred indefinitely / available for optional adoption	<ul style="list-style-type: none"> <li>• Amendments to IFRS 10 "Consolidated Financial Statements" and IAS 28 "Investments in Associates and Joint Ventures" on sale or contribution of assets between an investor and its associate or joint venture</li> </ul>

Management does not expect that the adoption of the above new and amended standards and the interpretation to a standard will have a significant impact on the Group's consolidated financial statements, except for the IFRS 16 "Leases" whose effects on the Group's consolidated financial statements are explained below.

**IFRS 16 "Leases"**

The Group is required to adopt IFRS 16 – Leases from 1 January 2019. IFRS 16 introduces a single, on-balance sheet lease accounting model for lessees. A lessee recognises a right-of-use asset representing its right to use the underlying asset and a lease liability representing its obligation to make lease payments. There are recognition exemptions for short-term leases and leases of low-value items.

Lessor accounting remains similar to the current standard – i.e. lessors continue to classify leases as finance or operating leases.

IFRS 16 replaces existing leases guidance, including IAS 17- Leases, IFRIC 4 – Determining whether an Arrangement contains a Lease, SIC - 15 Operating Leases – Incentives and SIC-27 Evaluating the Substance of Transactions Involving the Legal Form of a Lease.

**(i) Leases in which the Group is a lessee**

The Group will recognise new assets and liabilities for its operating leases of land, office and staff accommodation. The nature of expenses related to those leases will now change because the Group will recognise a depreciation charge for right-of-use assets and interest expense on lease liabilities.

Previously, the Group recognised operating lease expense on a straight-line basis over the term of the lease, and recognised assets and liabilities only to the extent that there was a timing difference between actual lease payments and the expense recognised.

The Group is currently assessing the impact on initial application of IFRS 16 as at 1 January 2019 on its consolidated financial statements, however, majority of the operating lease commitments are expected to be capitalised as right to use on first time adoption.

**(ii) Leases in which the Group is a lessor**

The Group will reassess the classification of sub-leases in which the Group is a lessor. Based on the information currently available, the Group expects no significant impact in which group is a lessor.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 December, 2018

### (iii) Transition

The Group plans to apply IFRS 16 initially on 1 January 2019, using the modified retrospective approach. Therefore, the cumulative effect of adopting IFRS 16 will be recognised as an adjustment to the opening balance of retained earnings at 1 January 2019, with no restatement of comparative information.

The Group plans to apply the practical expedient to grandfather the definition of a lease on transition. This means that it will apply IFRS 16 to all contracts entered into before 1 January 2019 and identified as leases in accordance with IAS 17 and IFRIC 4.

### 4.2 New standards, amendments and interpretations effective from 1 January 2018

During the current year, the below new and amended International Financial Reporting Standards ("IFRS" or "standards") and an interpretation to a standard became effective for the first time for financial years beginning on 1 January 2018:

- IFRS 9 "Financial Instruments"
- IFRS 15 "Revenue from Contracts with Customers"
- Amendments to IFRS 2 "Share Based Payment" on classification and measurement of share based payment transactions
- Amendments to IFRS 4 "Insurance Contracts" in applying IFRS 9 Financial Instruments
- Amendments to IAS 40 "Investment property" on transfers of investment property
- Amendments to IFRS 1 "Adoption of International Financial Standards" and IAS 28 "Investments in Associates and Joint Ventures" based on the Annual Improvements to IFRSs 2014-2016 Cycle
- Interpretation made by the International Financial Reporting Interpretation Council (IFRIC) 22 "Foreign Currency Transactions and Advance Consideration"

The adoption of the above new and amended standards and the interpretation to a standard had no significant on the Group's consolidated financial statements, except for the IFRS 15 "Revenue from Contracts with Customers" and the IFRS 9 "Financial Instruments" whose effects on the Group's consolidated financial statements are explained below.

The Group has initially adopted IFRS 15 *Revenue from Contracts with Customers* (see A) and IFRS 9 *Financial Instruments* (see B) from 1 January 2018. A number of other new standards are effective from 1 January 2018 but they do not have a material effect on the Group's consolidated financial statements.

The effect of initially applying these standards is mainly attributed to the following:

- › revenue recognition for ICT projects (see A(a) below); and
- › an increase in impairment losses recognised on financial and contract assets (see B(i) below)

#### A. IFRS 15 "Revenue from Contracts with Customers"

IFRS 15 establishes a comprehensive framework for determining whether, how much and when revenue is recognised. It replaced IAS 18 Revenue, IAS 11 Construction Contracts and related interpretations. Under IFRS 15, revenue is recognised when a customer obtains control of the goods or services. Determining the timing of the transfer of control – at a point in time or over time – requires judgement.

The Group has adopted IFRS 15 using the cumulative effect method, with the effect of initially applying this standard recognised at the date of initial application (i.e. 1 January 2018). Accordingly, the information presented for 2017 has not been restated – i.e. it is presented, as previously reported, under IAS 18, IAS 11 and related interpretations. Additionally, the disclosure requirements in IFRS 15 have not generally been applied to comparative information. The following table summarises the impact, net of tax, on transition to IFRS 15 on retained earnings, non-controlling interests and foreign currency translation reserve at 1 January 2018.

	Note	Impact of adopting IFRS 15 at 1 January 2018
		QR '000
<b>Retained earnings</b>		
Revenue recognition – net of tax	(a)	(30,234)
<b>Impact at 1 January 2018</b>		<b>(30,234)</b>
<b>Non-controlling interests</b>		
Revenue recognition – net of tax	(a)	(7,026)
<b>Impact at 1 January 2018</b>		<b>(7,026)</b>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****4. APPLICATION OF NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS (IFRS) (Continued)**

The following tables summarise the impacts of adopting IFRS 15 on the Group's statement of financial position as at 31 December 2018 and its statement of income for the year then ended for each of the line items affected. There was no material impact on the Group's statement of cash flows for the year ended 31 December 2018.

Impact on the consolidated statement of financial position:

	Note	As reported on 31 December 2018	Adjustments	Amounts without adoption of IFRS 15
		QR '000	QR '000	QR '000
<b>Assets</b>				
Deferred tax assets		117,327	(13,238)	104,089
Other non-current assets		6,863,207	(3,148)	6,860,059
<b>Non-current assets</b>		<b>6,980,534</b>	<b>(16,386)</b>	<b>6,964,148</b>
Inventories	(a)	1,663,585	229,261	1,892,846
Accounts receivable and prepayments	(a)	3,909,471	(283,825)	3,625,646
<b>Current assets</b>		<b>6,028,981</b>	<b>(54,564)</b>	<b>5,974,417</b>
<b>Total assets</b>		<b>13,009,515</b>	<b>(70,950)</b>	<b>12,938,565</b>
<b>Equity</b>				
Retained earnings		2,132,305	(16,669)	2,115,636
Acquisition reserve		(999,488)	7,026	(992,462)
Equity attributable to shareholders of the Company		2,612,578	(9,643)	2,602,935
<b>Total equity</b>		<b>2,615,057</b>	<b>(9,643)</b>	<b>2,605,414</b>
<b>Liabilities</b>				
Deferred tax liabilities		3,759	(1,951)	1,808
<b>Non-current liabilities</b>		<b>4,597,287</b>	<b>(1,951)</b>	<b>4,595,336</b>
Accounts payable and accruals		3,475,574	(59,356)	3,416,218
<b>Current liabilities</b>		<b>5,797,171</b>	<b>(59,356)</b>	<b>5,737,815</b>
<b>Total liabilities</b>		<b>10,394,458</b>	<b>(61,307)</b>	<b>10,333,151</b>
<b>Total equity and liabilities</b>		<b>13,009,515</b>	<b>(70,950)</b>	<b>12,938,565</b>
Impact on the consolidated statement of income -				
<b>Revenue</b>	(a)	<b>10,773,514</b>	<b>(282,053)</b>	<b>10,491,461</b>
<b>Direct costs</b>	(a)	<b>8,188,522</b>	<b>(230,087)</b>	<b>7,958,435</b>
<b>Gross profit</b>		<b>2,584,992</b>	<b>(51,966)</b>	<b>2,533,026</b>
<b>Income tax expense</b>		<b>78,591</b>	<b>5,063</b>	<b>83,654</b>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

The details of the new significant accounting policies and the nature of the changes to previous accounting policies in relation to the Group's various goods and services are set out below.

Type of product/ service	Nature, timing of satisfaction of performance obligations, significant payment terms	Revenue recognition under IFRS 15 (applicable from 1 January 2018)	Revenue recognition under IAS 11 and IAS 18 (applicable before 1 January 2018)
<b>a. Information and Communication Technology (ICT Projects)</b>	The Group has determined that for ICT projects, the customer controls all of the work in progress as the hardware/ software are being manufactured/ developed. This is because under those contracts, hardware / software are made to a customer's specification and if a contract is terminated by the customer, then the Group is entitled to reimbursement of the costs incurred to date, including a reasonable margin. Invoices are issued according to the contractual terms.	Under IFRS 15, revenue from these contracts and the associated costs are recognised over time – i.e. before the goods are delivered to the customer's premises. The total consideration in the contract is allocated between all goods and services based on their stand-alone selling prices. In case where the stand-alone selling price is applicable, it is determined based on the cost plus mark-up depending on the nature of goods and services to be provided to different customers.  Un-invoiced amounts are presented as contract assets under accounts receivable and prepayments in the statement of financial position.	Under IAS 11, revenue for ICT projects was recognised by reference to the stage of completion of the projects at the reporting date, provided that the revenue and costs could be measured reliably, the recovery of the consideration was probable and there was no continuing managerial involvement with the goods and services rendered.
<b>b. Sale of goods</b>	Customers obtain control of products when the goods are delivered to and have been accepted by the customers. Invoices are generated and revenue is recognised at that point in time. Some contracts permit the customer to return an item.	Under IFRS 15 revenue is recognised to the extent that it is highly probable that a significant reversal in the amount of cumulative revenue recognized will not occur. Therefore, the amount of revenue recognised is adjusted for expected returns, which are estimated based on the historical data for specific type of products.  IFRS 15 did not have a significant impact on the Group's accounting policies.	Under IAS 18, revenue was recognised when the significant risks and rewards of ownership have been transferred to the customer, recovery of the consideration is probable, the associated costs and possible return of goods can be estimated reliably, there is no continuing management involvement with the goods and the amount of revenue can be measured reliably. Revenue is measured net of returns, trade discounts and volume rebates.
<b>c. Rendering of services (other than those that forms part of ICT projects)</b>	Revenue is recognised over time as those services are provided since the customer consumes the benefits as and when services are rendered by the Group. Invoices are usually issued upon completion of the job.	Revenue is recognised over time based on the stage of completion of the projects which is determined based on the input method. The related costs are recognised in profit or loss when they are incurred.  IFRS 15 did not have a significant impact on the Group's accounting policies.	Under IAS 11, revenue was recognised by reference to the stage of completion of the projects at the reporting date, provided that the revenue and costs could be measured reliably, the recovery of the consideration was probable and there was no continuing managerial involvement with the goods and services rendered.



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****4. APPLICATION OF NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS (IFRS) (Continued)****B. IFRS 9 “Financial Instruments”**

IFRS 9 sets out requirements for recognising and measuring financial assets and financial liabilities. This standard replaces IAS 39 “Financial Instruments: Recognition and Measurement”.

The following table summarises the impact of transition to IFRS 9 on the opening balance of reserves and retained earnings (for a description of the transition method, see Note 4.2 B (iii) below).

	Retained earnings
	QR '000
<b>Adjustment on initial application of IFRS 9</b>	
Equity investments at FVOCI (AFS investments under old IAS 39)	29,642
Equity investments at FVTPL (AFS investments under old IAS 39)	(26,531)
Recognition of expected credit losses under IFRS 9	(39,932)
<b>Adjustment to the opening balances as at 1 January 2018</b>	<b>(36,821)</b>
	Fair value reserve
	QR '000
Equity investments at FVOCI (AFS investments under old IAS 39)	(29,642)
<b>Adjustment to the opening balances as at 1 January 2018</b>	<b>(29,642)</b>

**(i) Classification and measurement of financial assets and financial liabilities**

IFRS 9 largely retains the existing requirements in IAS 39 for the classification and measurement of financial liabilities. However, it eliminates the previous IAS 39 categories for financial assets of held to maturity, loans and receivables, and available-for-sale financial assets.

The adoption of IFRS 9 has not had a significant effect on the Group's accounting policies related to financial liabilities. The impact of IFRS 9 on the classification and measurement of financial assets is set out below:

On initial recognition, a financial asset is classified as:

- › Amortised cost;
- › Fair Value Through Other Comprehensive Income (FVOCI)
  - debt investment;
- › Fair Value Through Other Comprehensive Income (FVOCI)
  - equity investment; or
- › Fair Value Through Profit or Loss (FVTPL).

The classification of financial assets under IFRS 9 is generally based on the business model in which a financial asset is managed and its contractual cash flow characteristics.

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as at FVTPL:

- › it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- › its contractual terms give rise on specified dates to cash flows that are solely payments principal and interest on the principal amount outstanding.

A debt investment is measured at FVOCI if it meets both of the following conditions and is not designated as at FVTPL:

- › it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- › its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

On initial recognition of an equity investment that is not held for trading, the Group may irrevocably elect to present subsequent changes in the investment's fair value in OCI. This election is made on an investment-by-investment basis.

All financial assets not classified as measured at amortised cost or FVOCI as described above are measured at FVTPL. On initial recognition, the Group may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or at FVOCI as at FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

A financial asset (unless it is a trade receivable without a significant financing component that is initially measured at the transaction price) is initially measured at fair value plus, for an item not at FVTPL, transaction costs that are directly attributable to its acquisition.

The following accounting policies apply to the subsequent measurement of the Group's financial assets:

**Financial assets at amortised cost**

These assets are subsequently measured at amortised costing using the effective interest method. The amortised cost is reduced by impairment losses. Interest income, foreign exchange gains and losses and impairment are recognized in profit or loss. Any gain or loss on derecognition is recognised in profit or loss.

**Financial assets at FVOCI**

These assets are subsequently measured at fair value. Dividends are recognised as income in profit or loss unless the dividend clearly represents a recovery of part of the cost of the investment. Other net gains and losses are recognised in OCI and are never reclassified to profit or loss.

**Financial assets at FVTPL**

These assets are subsequently measured at fair value. Net gains and losses, including any interest or dividend income, are recognised in profit or loss.

The following table and the accompanying notes below explain the original measurement categories under IAS 39 and the new measurement categories under IFRS 9 for each class of the Group's financial assets as at 1 January 2018.

	Note	Original classification under IAS 39	New classification under IFRS 9	Original carrying amount under IAS 39	New carrying amount under IFRS 9
				QR '000	QR '000
Financial assets					
Equity instruments*	(a)	Available-for-sale investments	FVOCI – equity instruments	11,740	11,740
Equity instruments	(b)	Available-for-sale investments	FVTPL - equity instruments	26,976	445
Accounts and other receivables (excluding contract assets, prepayments and advance to suppliers)	(c)	Loans and receivables	Amortised cost	2,452,034	2,410,977
Amount due from related parties	(c)	Loans and receivables	Amortised cost	67,385	67,385
Bank balances	(c)	Loans and receivables	Amortised cost	350,489	350,489
Total financial assets				2,908,624	2,841,036

\*This includes one of the Group's equity investments on which impairment charge of QR 29,642 thousand was recorded in profit or loss under IAS 39. Upon adoption of IFRS 9, this impairment charge has been reclassified from retained earnings to fair value reserve as at 1 January 2018.

(a) These equity securities represent investments that the Group intends to hold for the long term for strategic purposes. As permitted by IFRS 9, the Group has designated these investments at the date of initial application as measured at FVOCI. Unlike IAS 39, the accumulated fair value reserve related to these investments will never be reclassified to profit or loss. Group has determined that the carrying amount approximates the fair value of these assets as on the transition date.

(b) As permitted by IFRS 9, the Group has elected to choose FVTPL option at the date of initial application, since, these

investments are managed on a fair value basis and their performance is monitored on this basis. Consequently, the Group has recognised a reduction in fair value amounting to QR 26,531 thousand on initial application of IFRS 9.

(c) Accounts and other receivables, amount due from related parties, and cash and cash equivalents that were previously classified as loans and receivables under IAS 39 are now classified at amortised cost as per IFRS 9. An increase of QR 39,932 thousand in the provision for impairment of accounts and other receivables was recognised in opening retained earnings at 1 January 2018 on transition to IFRS 9.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****4. APPLICATION OF NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS (IFRS) (Continued)****(iii) Impairment of financial assets**

IFRS 9 replaces the 'incurred loss' model in IAS 39 with an 'expected credit loss' (ECL) model. The new impairment model applies to financial assets measured at amortised cost, contract assets and debt investments at FVOCI, but not to investments in equity instruments. Under IFRS 9, credit losses are recognised earlier than under IAS 39.

The financial assets at amortised cost consist of accounts and other receivables, due from related parties and cash and cash equivalents under IFRS 9, and loss allowances are measured on either of the following bases:

- › 12-month ECLs: these are ECLs that result from possible default events within the 12 months after the reporting date.
- › lifetime ECLs: these are ECLs that result from all possible default events over the expected life of a financial instrument.

The Group has elected to measure loss allowances for its financial and contract assets at an amount equal to lifetime ECLs except for bank balances and due from related parties for which credit risk (i.e. the risk of default occurring over the expected life of the financial instrument) has not increased significantly since initial recognition.

When determining whether the credit risk of a financial asset has increased significantly since initial recognition and when estimating ECLs, the Group considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Group's historical experience and informed credit assessment and including forward-looking information.

The Group assumes that the credit risk on a financial asset has increased significantly if it is more than 91 to 180 days past due. The Group considers a financial asset to be in default when:

- › the debtor is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realising security (if any is held); or
- › the financial asset is more than 365 days past due.

The maximum period considered when estimating ECLs is the maximum contractual period over which the Group is exposed to credit risk.

**Measurement of ECLs**

ECLs are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Group expects to receive). ECLs are discounted at the effective interest rate of the financial asset.

**Credit-impaired financial assets**

At each reporting date, the Group assesses the financial assets carried at amortised cost are credit-impaired. A financial asset is 'credit-impaired' when one or more events

that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

**Presentation of impairment**

Loss allowances for financial assets measured at amortised cost are deducted from the gross carrying amount of the assets.

On the adoption of IFRS 9, the Group has also adopted consequential amendment to IAS 1 'Presentation of Financial Statements'. Consequently, impairment losses related to financial and contract assets are reclassified from 'general and administrative expenses' and are now being presented as a separate line item in the consolidated statement of income.

**Impact of the new impairment model**

For financial assets in the scope of the IFRS 9 impairment model, impairment losses are generally expected to increase and become more volatile. The Group has determined that the application of IFRS 9's impairment requirements at 1 January 2018 results in an additional impairment allowance of QR 48,390 thousand on accounts and other receivables including contract assets, disaggregated as below;

Recognition of expected credit losses under IFRS 9 as on the transition date;

	QR '000
on retained earnings	39,932
on deferred tax assets	5,409
on non-controlling interests	3,049
	<b>48,390</b>

**(iii) Transition**

Changes in accounting policies resulting from the adoption of IFRS 9 have been applied using cumulative effect method. The Group has taken an exemption not to restate comparative information of prior periods.

Differences in the carrying amounts of the financial assets and financial liabilities resulting from the adoption of IFRS 9 are recognised in retained earnings as at 1 January 2018. Accordingly, the information presented for 2017 does not generally reflect the requirements of IFRS 9 but rather those of IAS 39.

The assessment have been made on the basis of the facts and circumstances that existed at the date of initial application.

**C. Other Standards****Classification and Measurement of Shared-based Payment Transactions (Amendments to IFRS 2)**

Currently, there is ambiguity over how a company should account for certain types of share-based payment arrangements. The IASB has responded by publishing amendments to IFRS 2 Share-based Payment.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

### For the year ended 31 December, 2018

The amendments cover three accounting areas:

- › measurement of cash-settled share-based payments;
- › classification of share-based payments settled net of tax withholdings; and
- › accounting for a modification of a share-based payment from cash-settled to equity-settled. The new requirements could affect the classification and/or measurement of these arrangements – and potentially the timing and amount of expense recognised for new and outstanding awards. There is currently no guidance in IFRS 2 on how to measure the fair value of the liability incurred in a cash-settled share-based payment.

The amendments clarify that a cash-settled share-based payment is measured using the same approach as for equity-settled share-based payments – i.e. the modified grant date method. Therefore, in measuring the liability:

- › market and non-vesting conditions are taken into account in measuring its fair value; and
- › the number of awards to receive cash is adjusted to reflect the best estimate of those expected to vest as a result of satisfying service and any non-market performance conditions

The amendments can be applied prospectively so that amounts presented in the prior periods do not have to be restated. Retrospective, or early, application is permitted if companies have the required information. The amendments are effective for annual periods commencing on or after 1 January 2018.

The above amendment is not expected to have any significant impact on the consolidated financial statements of the Group.

#### ***Sale or Contribution of Assets between an Investor and its Associate or Joint Venture (Amendments to IFRS 10 and IAS 28)***

The IASB has made limited scope amendments to *IFRS 10 Consolidated financial statements* and *IAS 28 Investments in associates and joint ventures*.

Where the non-monetary assets constitute a business, the investor will recognise the full gain or loss on the sale or contribution of assets. If the assets do not meet the definition of a business, the gain or loss is recognised by the investor only to the extent of the other investor's interest in the associate or joint venture.

The effective date for these changes has now been postponed until the completion of a broader review – which the IASB hopes will result in the simplification of accounting for such transactions and of other aspects of accounting for associates and joint ventures. However, early adoption continues to be permitted.

The Group is assessing the potential impact on its consolidated financial statements resulting from the amendment.

#### ***Long term interests in associates and joint ventures***

An amendment to *IAS 28 Investments in Associates and Joint*

*Ventures* will affect companies that finance such entities with preference shares or with loans for which repayment is not expected in the foreseeable future (referred to as long-term interests or 'LTI'). The amendment, which addresses equity-accounted loss absorption by LTI, involves the dual application of IAS 28 and *IFRS 9 Financial Instruments*.

The amendment and accompanying example state that LTI are in the scope of both IFRS 9 and IAS 28 and explain the annual sequence in which both standards are to be applied.

In effect, this is a three-step annual process:

1. Apply IFRS 9 independently
2. True up past allocations
3. Book current year equity share

The amendment applies for annual periods beginning on or after 1 January 2019. Early adoption is permitted. There are transitional reliefs.

The Group does not expect to have a significant impact on its consolidated financial statements.

## 5. SIGNIFICANT ACCOUNTING POLICIES

The consolidated financial statements comprise the financial statements of Mannai Corporation Q.P.S.C and its subsidiaries (together referred to as the "Group"). The accounting policies set out below, except for the changes in accounting policies described under Note 4.2, have been applied consistently to all the periods presented in these consolidated financial statements, and have been applied consistently by the Group entities, where necessary, adjustments are made to the financial statements of the subsidiaries to bring their accounting policies in line with those used by the Group.

### **A. Basis of consolidation**

#### ***i. Business combinations***

The Group accounts for business combinations using the acquisition method when control is transferred to the Group. The consideration transferred in the acquisition is generally measured at fair value, as are the identifiable net assets acquired. Any goodwill that arises is tested annually for impairment. Any gain on a bargain purchase is recognised in profit or loss immediately. Transaction costs are expensed as incurred, except if related to the issue of debt or equity securities.

The consideration transferred does not include amounts related to the settlement of pre-existing relationships. Such amounts are generally recognised in profit or loss.

When a business combination is achieved in stages, the Group's previously held equity interest in the acquiree is remeasured to its acquisition-date fair value and the resulting gain or loss, if any, is recognised in the statement of income. Amounts arising from interests in the acquiree prior to the acquisition date that have previously been recognized in other comprehensive



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****5. SIGNIFICANT ACCOUNTING POLICIES (Continued)**

income are reclassified to profit or loss where such treatment would be appropriate if that interest were disposed off. If the initial accounting for a business combination is incomplete by the end of the reporting period in which the combination occurs, the Group reports provisional amounts for the items for which the accounting is incomplete. Those provisional amounts are adjusted during the measurement period (12 months after the acquisition) to reflect new information obtained about facts and circumstances that existed at the acquisition date that, if known, would have affected the amounts recognised at that date.

Any contingent consideration is measured at fair value at the date of acquisition. If an obligation to pay contingent consideration that meets the definition of a financial instrument is classified as equity, then it is not remeasured and settlement is accounted for within equity. Otherwise, other contingent consideration is remeasured at fair value at each reporting date and subsequent changes in the fair value of the contingent consideration are recognised in profit or loss.

**ii. Subsidiaries**

Subsidiaries are entities controlled by the Group. The Group controls an entity when it is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. The financial statements of subsidiaries are included in the consolidated financial statements from the date on which control commences until the date on which control ceases.

**iii. Non-controlling interests ("NCI")**

NCI are measured initially at their proportionate share of the acquiree's identifiable net assets at the date of acquisition. Changes in the Group's interest in a subsidiary that do not result in a loss of control are accounted for as equity transactions.

**iv. Loss of control**

When the Group loses control over a subsidiary, it derecognises the assets and liabilities of the subsidiary, and any related NCI and other components of equity. Any resulting gain or loss is recognised in profit or loss. Any interest retained in the former subsidiary is measured at fair value when control is lost.

**v. Interests in associate and joint venture companies**

The Group's interests in equity-accounted investees comprise interests in associates and joint ventures.

Associates are those entities in which the Group has significant influence, but not control or joint control, over the financial and operating policies. A joint venture is an arrangement in which the Group has joint control, whereby the Group has rights to the net assets of the arrangement, rather than rights to its assets and obligations for its liabilities.

Interests in associates and the joint venture are accounted for using the equity method. They are initially recognised at cost, which includes transaction costs. Subsequent to initial recognition, the consolidated financial statements include

the Group's share of the profit or loss and OCI of equity-accounted investees, until the date on which significant influence or joint control ceases.

**vi. Transactions eliminated on consolidation**

Intra-group balances and transactions, and any unrealised income and expenses arising from intra-group transactions, are eliminated. Unrealised gains arising from transactions with equity-accounted investees are eliminated against the investment to the extent of the Group's interest in the investee. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment.

**B. Foreign currency****i. Foreign currency transactions**

Transactions in foreign currencies are translated into the respective functional currencies of Group companies at the exchange rates at the dates of the transactions.

Monetary assets and liabilities denominated in foreign currencies are translated into the functional currency at the exchange rate at the reporting date. Non-monetary assets and liabilities that are measured at fair value in a foreign currency are translated into the functional currency at the exchange rate when the fair value was determined. Non-monetary items that are measured based on historical cost in a foreign currency are translated at the exchange rate at the date of the transaction. Foreign currency differences are generally recognised in profit or loss.

However, foreign currency differences arising from the translation of financial assets – equity instruments are recognised in OCI.

**ii. Foreign operations**

The assets and liabilities of foreign operations, including goodwill and fair value adjustments arising on acquisition, are translated into Qatari Riyals at the exchange rates at the reporting date. The income and expenses of foreign operations are translated into Qatari Riyals at the exchange rates at the dates of the transactions.

Foreign currency differences are recognised in OCI and accumulated in the translation reserve, except to the extent that the translation difference is allocated to NCI.

When a foreign operation is disposed off in its entirety or partially such that control, significant influence or joint control is lost, the cumulative amount in the translation reserve related to that foreign operation is reclassified to profit or loss as part of the gain or loss on disposal. If the Group disposes off part of its interest in a subsidiary but retains control, then the relevant proportion of the cumulative amount is reattributed to NCI. When the Group disposes off only part of an associate or joint venture while retaining significant influence or joint control, the relevant proportion of the cumulative amount is reclassified to profit or loss.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 December, 2018

### C. Revenue

The Group has initially applied IFRS 15 from 1 January 2018. Information about the Group's accounting policies relating to contracts with customers is provided in Note 4.2. The effect of initially applying IFRS 15 is described in Note 4.2.

### D. Employee benefits

#### i. Short-term employee benefits

Short-term employee benefits are expensed as the related service is provided. A liability is recognised for the amount expected to be paid if the Group has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

#### ii. Defined contribution plans

Obligations for contributions to defined contribution plans are expensed as the related service is provided. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in future payments is available.

#### iii. Defined benefit plans

The Group's net obligation in respect of defined benefit plans is calculated separately for each plan by estimating the amount of future benefit that employees have earned in the current and prior periods, discounting that amount and deducting the fair value of any plan assets.

The calculation of defined benefit obligations is performed annually by a qualified actuary using the projected unit credit method. The projected unit credit sees each period of service as giving rise to an additional unit of benefit entitlement applying the plan's vesting formula, taking into account the linearization effect when the rights do not vest uniformly over subsequent vesting periods.

Future payments corresponding to the benefits granted to employees are determined using various assumptions (rate of increase in salaries, retirement age, mortality, etc.) and these defined benefit obligations are then discounted to their present value using market yields on high quality corporate bonds as the discount rate.

When assumptions are revised, this results in actuarial differences that are recognised in the period in which they arise, not to profit or loss but directly to equity.

When the benefits of a plan are changed or when a plan is curtailed, the resulting change in benefit that relates to past service or the gain or loss on curtailment is recognised immediately in profit or loss. The Group recognises gains and losses on the settlement of a defined benefit plan when the settlement occurs.

#### iv. Termination benefits

Termination benefits are expensed at the earlier of when the Group can no longer withdraw the offer of those benefits

and when the Group recognises costs for a restructuring. If benefits are not expected to be settled wholly within 12 months of the reporting date, then they are discounted.

#### v. Qatari nationals (Defined contribution plans)

With respect to the Qatari nationals, the Company makes contributions to Qatar Retirement and Pension Authority as a percentage of the employees' salaries in accordance with the requirements of respective local laws pertaining to retirement and pensions. The Company's share of contributions to these schemes are charged to profit or loss in the year they relate.

#### vi. Expatriate employees (Defined benefit plan)

With respect to the expatriate employees, the Company provides for employees' end of service benefits determined in accordance with the requirements of Qatar Labour Law No. 14 of 2004. These unfunded charges are made by the Company on the basis of employees' salaries and the number of years of service at the statement of financial position date.

### E. Finance income and finance costs

Interest income or expense is recognised using the effective interest method. Interest received under instalment credit sale agreement and bank deposits is accounted for on a time proportion basis taking into account the principal outstanding and interest rate applicable.

### F. Non-current assets held for sale

Non-current assets and disposal groups are classified as held for sale if their carrying amount will be recovered principally through a sale transaction rather than through continuing use. This condition is regarded as met only when the sale is highly probable and the non-current asset (or disposal group) is available for immediate sale in its present condition. Management must be committed to the sale, which should be expected to qualify for recognition as a completed sale within one year from the date of classification.

When the Group is committed to a sale plan involving loss of control of a subsidiary, all of the assets and liabilities of that subsidiary are classified as held for sale when the criteria described above are met, regardless of whether the Group will retain a non-controlling interest in its former subsidiary after the sale. Non-current assets (and disposal groups) classified as held for sale are measured at the lower of their previous carrying amount and fair value less costs to sell. Any impairment loss on a disposal group is allocated first to goodwill, and then to the remaining assets and liabilities on a pro rata basis, except that no loss is allocated to inventories, financial assets, deferred tax assets or investment property, which continue to be measured in accordance with the Group's other accounting policies. Impairment losses on initial classification as held-for-sale or held-for-distribution and subsequent gains and losses on remeasurement are recognised in profit or loss.

Once classified as held-for-sale, intangible assets and property, plant and equipment are no longer amortised or depreciated, and any equity-accounted investee is no longer equity accounted.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 December, 2018

## 5. SIGNIFICANT ACCOUNTING POLICIES (Continued)

### G. Income tax

Income tax expense comprises current and deferred tax. It is recognised in profit or loss except to the extent that it relates to a business combination, or items recognised directly in equity or in OCI. Interest and penalties related to income taxes, including uncertain tax treatments, are accounted for under IAS 37 Provisions, Contingent Liabilities and Contingent Assets.

#### i. Current tax

Current tax comprises the expected tax payable or receivable on the taxable income or loss for the year and any adjustment to the tax payable or receivable in respect of previous years. The amount of current tax payable or receivable is the best estimate of the tax amount expected to be paid or received that reflects uncertainty related to income taxes, if any, and is measured using tax rates enacted or substantively enacted at the reporting date. Current tax also includes any tax arising from dividends.

Current tax assets and liabilities are offset only if certain criteria are met.

#### ii. Deferred tax

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes.

Deferred tax is not recognised for:

- temporary differences on the initial recognition of assets or liabilities in a transaction that is not a business combination and that affects neither accounting nor taxable profit or loss;
- temporary differences related to investments in subsidiaries, associates and joint arrangements to the extent that the Group is able to control the timing of the reversal of the temporary differences and it is probable that they will not reverse in the foreseeable future; and
- taxable temporary differences arising on the initial recognition of goodwill.

Deferred tax assets are recognised for unused tax losses, unused tax credits and deductible temporary differences to the extent that it is probable that future taxable profits will be available against which they can be used. Future taxable profits are determined based on the reversal of relevant taxable temporary differences. If the amount of taxable temporary differences is insufficient to recognise a deferred tax asset in full, then future taxable profits, adjusted for reversals of existing temporary differences, are considered, based on the business plans for individual subsidiaries in the Group. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised; such reductions are reversed when the probability of future taxable profits improves.

Unrecognised deferred tax assets are reassessed at each reporting date and recognised to the extent that it has become probable that future taxable profits will be available against which they can be used.

Deferred tax is measured at the tax rates that are expected to be applied to temporary differences when they reverse, using tax rates enacted or substantively enacted at the reporting date.

The measurement of deferred tax reflects the tax consequences that would follow from the manner in which the Group expects, at the reporting date, to recover or settle the carrying amount of its assets and liabilities.

Deferred tax assets and liabilities are offset only if certain criteria are met.

Deferred tax assets and liabilities are not discounted to their present value and are therefore reported at the nominal value.

### H. Inventories

Inventories are measured at the lower of cost and net realisable value. Costs are those expenses incurred in bringing each product to its present location and condition as follows:

Merchandises, spare and tools, and industrial supplies	purchase cost on a weighted average cost basis
Vehicles	purchase cost on specific identification basis
Work-in-progress	cost of direct materials, labour and other direct costs
Diamond jewellery, pearl jewellery, watches and precious stones*	purchase cost on specific identification basis
Gold and gold jewellery*	purchase cost on a weighted average cost basis
Others	purchase cost on a first-in-first-out (FIFO) basis

\*Making charges related to inventory of own and unfixed gold jewellery is included in inventories.

Net realisable value represents the estimated selling price less all cost expected to be incurred for completion and/or disposal.

### I. Property, plant and equipment

#### i. Recognition and measurement

Items of property, plant and equipment are measured at cost, which includes capitalised borrowing costs, less accumulated depreciation and any accumulated impairment losses. The cost of certain items of property, plant and equipment at 1 January 2005 (the Group's date of transition to IFRS) was determined with reference to its fair value at that date.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

Capital work-in-progress is stated at cost. When the asset is ready for intended use, it is transferred from capital work-in-progress to the appropriate category under property, plant and equipment and depreciated in accordance with the Group's policies.

**ii. Derecognition**

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its use. Profits and losses on disposals of items of property, plant and equipment are determined by comparing the proceeds from their disposals with their respective carrying amounts, and are recognised net within profit or loss.

An item of property, plant and equipment is transferred to inventories at net book values when its value is expected to recover through sale.

**iii. Subsequent expenditure**

Subsequent expenditure is capitalised only if it is probable that the future economic benefits associated with the expenditure will flow to the Group.

**iv. Depreciation**

Depreciation is calculated to write off the cost of items of property, plant and equipment less their estimated residual values using the straight-line method over their estimated useful lives, and is generally recognised in profit or loss. Leased assets are depreciated over the shorter of the lease term and their useful lives unless it is reasonably certain that the Group will obtain ownership by the end of the lease term. Land and Capital work-in-progress is not depreciated.

Depreciation is calculated on a straight-line basis over the estimated useful lives of the assets. The estimated useful lives of property, plant and equipment for current and comparative periods are as follows:

Buildings	10-50 years
Plant, machinery and equipment	03-20 years
Furniture and equipment	01-06 years
Motor vehicles	03-05 years
Assets on hire	03-05 years

Maintenance, repairs and minor improvements are charged to the statement of income as and when incurred. Major improvements and replacements are capitalised.

Depreciation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

**v. Reclassification to investment property**

When the use of a property changes from owner-occupied to investment property, the property is remeasured to fair value and reclassified accordingly. Any gain arising on this remeasurement is recognised in profit or loss to the extent that it reverses a previous impairment loss on the specific property, with any remaining gain recognised in OCI and presented in the revaluation reserve. Any loss is recognised in profit or loss.

**J. Intangible assets and goodwill****i. Recognition and measurement**

Goodwill	Goodwill arising on the acquisition of subsidiaries is measured at cost less accumulated impairment losses.
Research and development	Expenditure on research activities is recognised in profit or loss as incurred.  Development expenditure is capitalised only if the expenditure can be measured reliably, the product or process is technically and commercially feasible, future economic benefits are probable and the Group intends to and has sufficient resources to complete development and to use or sell the asset. Otherwise, it is recognised in profit or loss as incurred. Subsequent to initial recognition, development expenditure is measured at cost less accumulated amortisation and any accumulated impairment losses.
Other intangible Assets	Other intangible assets, including customer relationships, patents and trademarks, that are acquired by the Group and have finite useful lives are measured at cost less accumulated amortisation and any accumulated impairment losses.

**ii. Subsequent expenditure**

Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure, including expenditure on internally generated goodwill and brands, is recognised in profit or loss as incurred.

Subsequent to initial recognition, intangible assets acquired in a business combination are reported at cost less accumulated amortisation and impairment losses, on the same basis as intangible assets that are acquired separately.

**iii. Amortisation**

Amortisation is calculated to write off the cost of intangible assets less their estimated residual values using the straight-line method over their estimated useful lives, and is generally recognised in profit or loss. Goodwill is not amortised.

The useful lives of goodwill and trade name are for indefinite period whilst the estimated useful lives of other intangible assets for current and comparative periods are as follows:

Customer relationship	02-21 years
Order backlog	03 years
Other intangible assets	04 years



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 December, 2018

## 5. SIGNIFICANT ACCOUNTING POLICIES (Continued)

### K. Investment property

Investment property comprises property held for capital appreciation, rental yields or both, but not for sale in the ordinary course of business, use in the production or supply of goods or services or for administrative purposes. Investment property is carried at cost less accumulated depreciation and impairment losses, if any. Land held for undetermined use is classified as investment property and is not depreciated.

When the development of investment property commences, it is transferred to capital work-in-progress until development is complete, at which time it is transferred to the respective category, and depreciated on the straight-line method, at the rate calculated to reduce the cost of the asset to its estimated residual value over its expected useful life, as follows:

Building	20 years
----------	----------

Any expenditure that results in the maintenance of property to an acceptable standard or specification is treated as repairs and maintenance and is expensed in the period in which it is incurred.

Any gain or loss on disposal of investment property (calculated as the difference between the net proceeds from disposal and the carrying amount of the item) is recognised in profit or loss. When investment property that was previously classified as property, plant and equipment is sold, any related amount included in the revaluation reserve is transferred to retained earnings.

### L. Financial instruments

#### Recognition and initial measurement

Accounts receivables are initially recognised when they are originated. All other financial assets and financial liabilities are initially recognised when the Group becomes a party to the contractual provisions of the instrument.

A financial asset unless it is a trade receivable without a significant financing component or financial liability is initially measured at fair value plus, for an item not at FVTPL, transaction costs that are directly attributable to its acquisition. An accounts receivable without a significant financing component is initially measured at the transaction price.

#### Classification and subsequent measurement of financial assets – policy applicable from 1 January 2018

On initial recognition, a financial asset is classified at:

- *amortised cost* – if it meets both of the following conditions and is not designated as at FVTPL:
  - › it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
  - › its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest (SPPI) on the principal amount outstanding.

- *Fair Value Through Other Comprehensive Income (FVOCI)* – if it meets both of the following conditions and is not designated as at FVTPL:

- › it is held within a business model whose objective achieved by both collecting contractual cash flows and selling financial assets; and
- › its contractual terms give rise on specified dates to cash flows that are SPPI on the principal amount outstanding.

- *Fair Value Through Profit or Loss (FVTPL)* – All financial assets not classified as measured at amortised cost or FVOCI as described above.

On initial recognition, the Group may irrecoverably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or at FVOCI, if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

Financial assets are not reclassified subsequent to their initial recognition unless the Group changes its business model for managing financial assets, in which case all affected financial assets are reclassified on the first day of the first reporting period following the change in the business model.

The Group has classified on initial recognition its accounts and other receivables, due from related parties and its cash at bank at amortised cost. The Group does not hold any other financial assets.

#### Financial assets – Business model assessment

The Group makes an assessment of the objective of the business model in which a financial asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes:

- › the stated policies and objectives for the portfolio and the operation of those policies in practice. These include whether management's strategy focuses on earning contractual cash flows or realising cash flows through the sale of the assets;
- › how the performance of the portfolio is evaluated and reported to the Group's management;
- › the risks that affect the performance of the business model (and the financial assets held within that business model) and how those risks are managed;

Transfers of financial assets to third parties in transactions that do not qualify for derecognition are not considered sales for this purpose, consistent with the Group's continuing recognition of the assets.

*Financial assets* – Assessment whether contractual cash flows are Solely Payments of Principal and Interest

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 December, 2018

For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as a profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest, the Group considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making this assessment, the Group considers:

- › contingent events that would change the amount or timing of cash flows;
- › prepayment and extension features; and
- › terms that limit the Group's claim to cash flows from specified assets (e.g. non-recourse features).

A prepayment feature is consistent with the solely payments of principal and interest criterion if the prepayment amount substantially represents unpaid amounts of principal and interest on the principal amount outstanding, which may include reasonable additional compensation for early termination of the contract. Additionally, for a financial asset acquired at a discount or premium to its contractual par amount, a feature that permits or requires prepayment at an amount that substantially represents the contractual par amount plus accrued (but unpaid) contractual interest (which may also include reasonable additional compensation for early termination) is treated as consistent with this criterion if the fair value of the prepayment feature is insignificant at initial recognition.

### *Financial assets - Subsequent measurement and gains and losses*

- *Financial assets at amortised cost* - These assets are subsequently measured at amortised cost using the effective interest method. The amortised cost is reduced by impairment losses. Interest income, foreign exchange gains and losses and impairment are recognised in profit or loss. Any gain or loss on derecognition is recognised in profit or loss.
- *Financial assets at Fair Value Through Profit or Loss (FVTPL)* - These assets are subsequently measured at fair value. Net gains and losses, including any interest or dividend income, are recognised in profit or loss. The Group does not hold such assets.
- *Debt instruments at Fair Value Through Other Comprehensive Income (FVOCI)* - These assets are subsequently measured at fair value. Interest income calculated using the effective interest method, foreign exchange gains and losses and impairment are recognised in profit or loss. Other net gains and losses are recognised in OCI. On derecognition, gains and losses accumulated in OCI are reclassified to profit or loss. The Group does not hold such assets.

- *Equity investments at Fair Value Through Other Comprehensive Income (FVOCI)* - These assets are subsequently measured at fair value. Dividends are recognised as income in profit or loss unless the dividend clearly represents a recovery of part of the cost of the investment. Other net gains and losses are recognised in OCI and are never derecognised to profit or loss.

### *Financial assets*

The Group classified its financial assets into loans and receivables category (accounts and other receivables, due from related parties and cash at bank)

### *Classification and subsequent measurement of financial liabilities*

Non-derivative financial liabilities are initially recognized at fair value less any directly attributable transaction costs. Subsequent to initial recognition, these liabilities are measured at amortized cost using the effective interest method. The Group does not hold derivative financial instruments.

### *Derecognition*

#### *Financial assets*

The Group derecognises a financial asset when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the Group neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

#### *Financial liabilities*

The Group derecognises a financial liability when its contractual obligations are discharged or cancelled, or expire. The Group also derecognises a financial liability when its terms are modified and the cash flows of the modified liability are substantially different, in which case a new financial liability based on the modified terms is recognised at fair value.

On derecognition of a financial liability, the difference between the carrying amount extinguished and the consideration paid (including any non-cash assets transferred or liabilities assumed) is recognised in profit or loss.

### *Offsetting*

Financial assets and financial liabilities are offset and the net amount presented in the consolidated statement of financial position when, and only when, the Group currently has a legally enforceable right to set off the amounts and it intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 December, 2018

### 5. SIGNIFICANT ACCOUNTING POLICIES (Continued)

#### M. Impairment

##### **Non-derivative financial assets – policy applicable from 1 January 2018**

The Group recognises loss allowances for Expected Credit Losses (ECLs) on financial assets measured at amortised cost.

Loss allowances for accounts and other receivables and contract assets are always measured at an amount equal to lifetime ECLs.

The Group considers a financial asset to be in default when:

- › customer is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realising security (if any is held); or
- › the financial asset is more than 365 days past due.

Lifetime ECLs are the ECLs that result from all possible default events over the expected life of a financial instrument.

12-month ECLs are the portion of ECLs that result from default events that are possible within the 12 months after the reporting date (or a shorter period if the expected life of the instrument is less than 12 months).

The maximum period considered when estimating ECLs is the maximum contractual period over which the Group is exposed to credit risk.

##### *Measurement of ECLs*

ECLs are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Group expects to receive). ECLs are discounted at the effective interest rate of the financial asset.

##### *Credit-impaired financial assets*

At each reporting date, the Group assesses whether financial assets carried at amortised cost are credit-impaired. A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable data:

- › significant financial difficulty of the customer or issuer;
- › a breach of contract such as a default or being more than 365 days past due; or
- › the restructuring of a loan or advance by the Group on terms that the Group would not consider otherwise;
- › it is probable that the customer will enter bankruptcy or other financial reorganization.
- › the disappearance of an active market for a security because of financial difficulties.

##### *Presentation of allowance for ECL in the statement of financial position*

Loss allowances for financial assets measured at amortised cost are deducted from the gross carrying amount of the assets.

##### *Write-off*

The gross carrying amount of a financial asset is written off when the Group has no reasonable expectations of recovering a financial asset in its entirety or a portion thereof. The Group individually makes an assessment with respect to the timing and amount of write-off based on whether there is a reasonable expectation of recovery. The Group expects no significant recovery from the amount written off. However, financial assets that are written off could still be subject to enforcement activities in order to comply with the Group's procedures for recovery of amounts due.

##### **Non-derivative financial assets – policy applicable before 1 January 2018**

Financial assets classified as loans and receivables were assessed at each reporting date to determine whether there was objective evidence of impairment.

Objective evidence that financial assets were impaired included:

- › default or delinquency by a debtor;
- › restructuring of an amount due to the Group on terms that the Group would not consider otherwise;
- › Indications that a debtor would enter bankruptcy;
- › adverse changes in the payment status of customers;
- › observable data indicating that there was a measurable decrease in the expected cash flows from a group of financial assets.

##### *Financial assets measured at amortised cost*

The Group considered evidence of impairment for these assets at both an individual asset and a collective level. All individually significant assets were individually assessed for impairment. Those found not to be impaired were then collectively assessed for any impairment that had been incurred but not yet individually identified. Assets that were not individually significant were collectively assessed for impairment. Collective assessment was carried out by grouping together assets with similar risk characteristics.

In assessing collective impairment, the Group used historical information on the timing of recoveries and the amount of loss incurred, and made an adjustment if current economic and credit conditions were such that the actual losses were likely to be greater or lesser than suggested by historical trends..

An impairment loss was calculated as the difference between an asset's carrying amount and the present value of the estimated future cash flows discounted at the asset's original effective interest rate. Losses were recognised in profit or loss and reflected in an allowance account. When

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 December, 2018

the Group considered that there were no realistic prospects of recovery of the asset, the relevant amounts were written off. If the amount of impairment loss subsequently decreased and the decrease was related objectively to an event occurring after the impairment was recognised, then the previously recognised impairment loss was reversed through profit or loss.

### Non-financial assets

At each reporting date, the Group reviews the carrying amounts of its non-financial assets (other than investment property, inventories and deferred tax assets) to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. Goodwill is tested annually for impairment.

For impairment testing, assets are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or CGUs. Goodwill arising from a business combination is allocated to CGUs or groups of CGUs that are expected to benefit from the synergies of the combination.

The recoverable amount of an asset or CGU is the greater of its value in use and its fair value less costs to sell. Value in use is based on the estimated future cash flows, discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or CGU.

An impairment loss is recognised if the carrying amount of an asset or CGU exceeds its recoverable amount.

Impairment losses are recognised in profit or loss. They are allocated first to reduce the carrying amount of any goodwill allocated to the CGU, and then to reduce the carrying amounts of the other assets in the CGU on a pro rata basis.

An impairment loss in respect of goodwill is not reversed. For other assets, an impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

### N. Provisions

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that the Group will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

### O. Leases

#### i. Determining whether an arrangement contains a lease

At inception of an arrangement, the Group determines whether the arrangement is or contains a lease. At inception or on reassessment of an arrangement that contains a lease,

the Group separates payments and other consideration required by the arrangement into those for the lease and those for other elements on the basis of their relative fair values. If the Group concludes for a finance lease that it is impracticable to separate the payments reliably, then an asset and a liability are recognised at an amount equal to the fair value of the underlying asset; subsequently, the liability is reduced as payments are made and an imputed finance cost on the liability is recognised using the Group's incremental borrowing rate.

#### ii. Leased assets

Leases of property, plant and equipment that transfer to the Group substantially all of the risks and rewards of ownership are classified as finance leases. The leased assets are measured initially at an amount equal to the lower of their fair value and the present value of the minimum lease payments. Subsequent to initial recognition, the assets are accounted for in accordance with the accounting policy applicable to that asset.

Assets held under other leases are classified as operating leases and are not recognised in the Group's statement of financial position.

#### iii. Lease payments

Payments made under operating leases are recognised in profit or loss on a straight-line basis over the term of the lease. Lease incentives received are recognised as an integral part of the total lease expense, over the term of the lease.

Minimum lease payments made under finance leases are apportioned between the finance expense and the reduction of the outstanding liability. The finance expense is allocated to each period during the lease term so as to produce a constant periodic rate of interest on the remaining balance of the liability.

## 6. CRITICAL JUDGMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY

In the application of the Group's accounting policies, which are described in note 5, management is required to make judgments, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.



## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 December, 2018

### 6. CRITICAL JUDGMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY (Continued)

#### Critical judgments and key sources of estimation in applying accounting policies

The following are the critical judgments and key sources of estimation, that management has made in the process of applying the Group's accounting policies and that have the most significant effect on the amounts recognised in the consolidated financial statements:

##### **Impairment of non-financial assets**

The Group assesses whether there are any indicators of impairment for all non-financial assets at each reporting date. Goodwill and other indefinite life intangibles are tested for impairment annually and at other times when such indicators exist. Other non-financial assets are tested for impairment when there are indicators that the carrying amounts may not be recoverable. When value in use calculations are undertaken, management must estimate the expected future cash flows from the asset or cash generating unit and choose a suitable discount rate in order to calculate the present value of those cash flows.

##### **Provision for expected credit losses of financial and contract assets excluding equity investments**

The Group uses a provision matrix to calculate Expected Credit Loss (ECLs) for its financial and contract assets (excluding equity investments). The provision rates for accounts receivable and contract assets are based on days past due for the Group's various customer segments that have similar loss pattern. The provision matrix is initially based on the Group's historical observed default rates. The Group will calibrate the matrix to adjust the historical credit loss experience with forward-looking information. For instance, if forecast economic conditions (i.e., gross domestic product) are expected to deteriorate over the next year which can lead to an increased number of defaults, the historical default rates are adjusted. At each reporting date, the historical observed default rates are updated and changes in the forward-looking estimates are analysed.

##### **Impairment of inventories**

Inventories are held at the lower of cost and net realisable value. When inventories become old or obsolete, an estimate is made of their net realisable value. For individually significant amounts, this estimation is performed on an individual basis. Inventories which are not individually significant, but which are old or obsolete, are assessed collectively and a provision applied according to the inventory type and the degree of ageing or obsolescence, based on historical selling prices.

##### **Fair value of financial assets - equity investments**

Where the fair value of financial assets and financial liabilities recorded in the statement of financial position cannot be derived from active markets, they are determined using valuation techniques including the discounted cash flows model. The inputs to these models are taken from observable markets where possible, but where this is not feasible, a degree of judgment is required in establishing fair values. The judgments include considerations of inputs such as liquidity risk, credit risk and volatility. Changes in assumptions about these factors could affect the reported fair value of financial instruments.

##### **Useful lives of property, plant and equipment and investment property**

The Group's management determines the estimated useful lives of its property, plant and equipment and investment property for calculating depreciation. This estimate is determined after considering the expected usage of the asset, physical wear and tear, technical or commercial obsolescence.

##### **Useful lives of intangible assets**

The Group's management determines the estimated useful lives of its intangible assets for calculating amortisation. This estimate is determined after considering the expected usage of the asset, technical or commercial obsolescence.

##### **Provision and contingent liabilities**

The Group's management determines provision on best estimate of the expenditure required to settle the present obligation as a result of the past event at the reporting date.

The Group's management measures contingent liabilities as a possible obligation depending on whether some uncertain future event occurs or a present obligation but payment is not probable or the amount cannot be measured reliably.

##### **Business combinations**

The recognition of business combinations requires the excess of the purchase price of acquisitions over the net book value of assets acquired to be allocated to the assets and liabilities of the acquired entity.

The Group makes judgments and estimates in relation to the fair value allocation of the purchase price. If any unallocated portion is positive it is recognised as goodwill and if negative, it is recognised in the consolidated statement of income. The Group also makes significant judgments in relation to determination of smallest CGUs and allocation of the residual goodwill to each CGU.

##### **Revenue from contract with customers**

The Group makes judgments in determining the performance obligations that exist in contract with the customers. Judgments are also applied in determining timing of transfer of control at a point in time or over time.

Where the standalone selling price is applicable, management uses estimates to determine it based on the cost plus mark-up depending on the nature of goods and services to be provided to different customers.

##### **Classification of associates, joint ventures and subsidiaries**

The appropriate classification of certain investments as subsidiaries, associates and joint ventures requires significant analysis and management judgment as to whether the Group exercises control, significant influence or joint control over these investments. This may involve consideration of a number of factors, including ownership and voting rights, the extent of Board representation, contractual arrangements and indicators of de fact control.

Changes to these indicators and management's assessment of the power to control or influence may have a material impact on the classification of such investments and the Group's consolidated financial position, revenue and results.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****7. CASH AND CASH EQUIVALENTS**

	2018	2017
	QR '000	QR '000
Bank balances and cash	399,389	362,766
Less: Fixed and margin deposits under lien	(8,389)	(13,137)
	391,000	349,629
Less: Bank overdrafts	(407,664)	(385,164)
Cash and cash equivalents	(16,664)	(35,535)

**8. ACCOUNTS RECEIVABLE AND PREPAYMENTS**

	2018	2017
	QR '000	QR '000
Trade accounts receivable	1,393,759	1,332,963
Receivables transferred to factoring companies*	534,427	548,512
Advances to suppliers, net	43,095	40,562
Notes receivable	193,149	180,780
Prepayments	136,295	126,364
Deposits	19,561	19,041
Contract assets	1,609,160	705,149
Tax receivable	262,198	261,375
Others	130,503	109,363
	4,322,147	3,324,109
Less: Allowance for impairment of accounts receivables and contract assets	(133,167)	(67,163)
	4,188,980	3,256,946

\*Gfi Informatique factors part of its accounts receivable. Depending on the type of contract, the factoring company may be responsible for collecting the accounts receivable. Gfi Informatique and its subsidiaries have drawing rights limited to a certain fraction of the receivables assigned.

Presented in the consolidated statement of financial position as follows:

	2018	2017
	QR '000	QR '000
Current	3,909,471	3,012,592
Non-current	279,509	244,354
	4,188,980	3,256,946

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****8. ACCOUNTS RECEIVABLE AND PREPAYMENTS (Continued)**

The movement in allowance for impairment of accounts receivable and contract assets is as follows:

	2018	2017
	QR '000	QR '000
At 1 January, before application of IFRS 9	67,163	30,177
Adjustments due to application of IFRS 9*	48,390	-
Adjusted opening balance	115,553	30,177
Acquired through business combination	5,790	33,668
Provision during the year	16,793	6,075
Written off during the year	(1,227)	(2,364)
Write back during the year	-	(1,944)
Effect on foreign exchange translation	(3,742)	1,551
At 31 December	133,167	67,163

\*Refer note 4.2

**9. INVENTORIES**

	2018	2017
	QR '000	QR '000
Gold and other jewellery (i)	1,114,230	1,159,585
Work-in-progress	105,583	457,643
Merchandises, spares and tools	390,918	464,990
Vehicles and heavy equipment	157,369	152,936
Industrial supplies	21,729	17,880
Others	4,125	4,549
	1,793,954	2,257,583
Less: Provision for obsolete and slow moving items	(130,369)	(182,140)
	1,663,585	2,075,443

- (i) The Group in the normal course of business borrows gold on an unfixed basis which it converts into gold jewellery or trades as bullion. This jewellery and bullion is further used as stock in trade and is sold to various customers on a fixed or unfixed basis. The Group reduces the exposure to gold price by borrowing gold on an unfixed basis. These are then sold as manufactured jewellery or bullion, at which point, the price will be fixed at the spot rate on the sale date.

The Group provides gold on an unfixed basis to various consignment ventures, debtors, associates and joint ventures without any margin and to certain parties against cash margin.

Movements in the provision for slow moving and obsolete inventories are as follows:

	2018	2017
	QR '000	QR '000
At 1 January	182,140	194,117
Acquired through business combination	4,261	150
Provision during the year	2,609	11,984
Write back / write-offs during the year	(57,788)	(23,164)
Reclassification	(636)	(1,303)
Exchange (gain) / loss on foreign currency translation	(217)	356
At 31 December	130,369	182,140

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****10. FINANCIAL ASSETS – EQUITY INSTRUMENTS**

	2018	2017
	QR '000	QR '000
Financial assets at fair value through other comprehensive income (a)	10,199	-
Financial assets at fair value through profit or loss (b)	982	-
Available-for-sale investments*	-	38,716
	<b>11,181</b>	<b>38,716</b>

**(a) Financial assets at fair value through other comprehensive income.**

	2018	2017
	QR '000	QR '000
At 1 January	11,740	13,503
Net change in fair value	(1,541)	(1,776)
Exchange difference on translation of foreign currency	-	13
At 31 December	<b>10,199</b>	<b>11,740</b>

**(b) Financial assets at fair value through profit or loss**

	2018	2017
	QR '000	QR '000
At 1 January	26,976	26,531
Less: Adjustments due to application of IFRS 9*	(26,531)	-
Adjusted opening balance	445	26,531
Acquired through business combination	-	320
Additions	587	-
Net change in fair value	(292)	-
Exchange difference on translation of foreign currency	242	125
At 31 December	<b>982</b>	<b>26,976</b>

\*Refer note 4.2

**11. INVESTMENT IN JOINT VENTURE COMPANIES**

The Group has investments in the following joint venture companies:

Name	Country of incorporation	Ownership interest	
		2018	2017
Cofely Besix Mannai Facility Management L.L.C. (i)	Qatar	51%	51%
Gulf Land Survey W.L.L.	Qatar	-	51%
Saint-Gobain Pam and Mannai L.L.C. (ii)	Qatar	51%	51%
Paspaley Pearl Jewellery L.L.C. (iii)*	UAE	51%	51%
Roberto Coin Middle East L.L.C. (iii)	UAE	51%	51%
Time Centre L.L.C. (iv)*	UAE	50%	50%

\*Under liquidation

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****11. INVESTMENT IN JOINT VENTURE COMPANIES (Continued)**

Principal activities of the Group's joint ventures are as follows:

- (i) Cofely Besix Mannai Facility Management L.L.C. is engaged in facilities and asset management business.
- (ii) Saint-Gobain Pam and Mannai L.L.C. is engaged in distribution of ductile iron pipes, fittings and valves.
- (iii) Paspaley Pearl Jewellery L.L.C. and Roberto Coin Middle East L.L.C. are engaged in trading in gold and gold jewellery, diamond jewellery, pearls, watches, silver and precious stones.
- (iv) Time Centre L.L.C. is an exclusive distributor for a wide range of international watch brands.

Although the Group holds 51% equity in all of the above entities, decisions need unanimous consent of both parties and as such the investments are classified as joint ventures. Reconciliation of carrying amounts during the current year and comparative year are as follows:

	2018	2017
	QR '000	QR '000
At 1 January	16,991	15,813
Share of profit from joint ventures	1,202	1,178
Disposal of a joint venture	(102)	-
Exchange difference on translation of foreign currency	(3)	-
At 31 December	18,088	16,991

**12. INVESTMENT IN ASSOCIATE COMPANIES**

The Group holds investments in the following associate companies:

Name	Country of incorporation	Ownership interest	
		2018	2017
Axiom Limited (a)	UAE	35%	35%
Daiso Japan Value Stores L.L.C.	UAE	51%	51%
LTC International General Trading Co	Kuwait	35%	35%
LTC International Qatar L.L.C.	Qatar	50%	50%
Daiso Trading WLL	Bahrain	35%	35%
Al Mana Jewellery Co. - Damas W.L.L.	Qatar	49%	49%
Al Baraka Jewellery W.L.L.*	Bahrain	33.33%	33.33%
Tanya Collections Ltd.	Thailand	49%	49%
TCO Damas Associates L.L.C.	UAE	51%	51%
Retail World Trading Co. LLC	KSA	50%	50%

\*Under liquidation

The reconciliations of carrying amount during the current and comparative year are as follows:

	2018	2017
	QR '000	QR '000
At 1 January	1,248,323	2,417,600
Derecognition of an associate company	(2,803)	(1,311,693)
Addition during the year	1,487	1,703
Dividends received	(43,352)	(70,755)
Share of results from associate companies	63,811	71,941
Exchange difference on translation of foreign currency	(239)	139,527
At 31 December	1,267,227	1,248,323



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****(a) Axiom Limited**

Axiom Limited is engaged in import, retail and wholesale of various brands of mobile phones and related accessories and provision of related services.

The Group holds 35% equity in Axiom Limited which is engaged in import, retail and wholesale of various brands of mobile phones and related accessories and provision of related services, mainly in UAE and KSA markets. Certain amounts within the Axiom Limited's financial statements are based on management accounts.

Below is Axiom Limited's summarised financial information:

	2018	2017
	QR '000	QR '000
Current assets	1,351,165	1,284,722
Non-current assets	474,794	454,286
Current liabilities	(1,322,780)	(1,259,890)
Non-current liabilities	(100,821)	(131,884)
Net assets	402,358	347,234
Proportion of Company's interest in associate's net assets	140,825	121,532

	2018	2017
	QR '000	QR '000
Revenue	6,483,381	6,991,143
Profit for the year	48,195	18,739
Total comprehensive income for the year	48,195	18,739
The Group's share of profit	16,868	6,559
The Group's share of total comprehensive income	16,868	6,559

Reconciliation of the above summarised financial information to the carrying amount of the interest in Axiom Limited recognised in the consolidated financial statements:

	2018	2017
	QR '000	QR '000
Net assets of the associate	402,358	347,234
Proportion of the Group's ownership interest	35%	35%
Share of net assets before goodwill	140,825	121,532
Goodwill	741,496	741,496
Other intangible assets identified	170,000	170,000
Other adjustments*	61,373	63,798
Carrying amount of the Group's interest	1,113,694	1,096,826

\* Other adjustments include minor exchange difference and purchase price allocation adjustment at acquisition date.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****12. INVESTMENT IN ASSOCIATE COMPANIES (Continued)****Allocation of goodwill to cash generating units and impairment assessment**

Embedded goodwill, amounting to QR 741.5 million which is attributable to the acquisition of Axiom Limited is tested for impairment as part of impairment testing of Axiom Limited, UAE as the associate is considered as a single cash generating unit (Axiom CGU). The recoverable amount of this cash-generating unit is determined based on a value in use calculation which uses cash flow projections based on business plan and various scenarios of forecasts approved by the management covering a five-year period, and a discount rate of 9% (2017: 9%) per annum based on CAPM.

The associate's management has prepared Axiom's business plan which is approved by the Group's Board of Directors. The budgeted growth rate is assumed to be CAGR of 5% over the forecast period. The growth rate is based on Board of Directors' strategy and is considered achievable by management considering the nature of the industry, Axiom's positioning and the general growth in the economic activity witnessed in the countries where it operates. Terminal value has been derived by reference to the Gordon Growth Model assuming a steady level of operations beyond the discrete period using a terminal growth rate of 3% (2017: 3%).

Any change in key assumptions on which the recoverable amount is based may cause the aggregate carrying amount including goodwill to exceed the aggregate recoverable amount of the cash-generating unit.

**(b) Other associates**

Although, the Group holds 50% or more equity in Daiso Japan Value Stores L.L.C., LTC International Qatar L.L.C. and TCO Damas Associates L.L.C., the Group does not have the power to govern the financial and operating activities of these investees and thus, does not have control or joint control in these entities. All other associates are engaged in trading of gold and gold jewellery, diamond jewellery, pearls, watches, silver and precious stones.

**13. GOODWILL AND OTHER INTANGIBLE ASSETS**

	Goodwill	Trade name	Distribution rights	Other intangible assets	Total
	QR '000	QR '000	QR '000	QR '000	QR '000
<b>Cost:</b>					
At 1 January 2017	530,342	670,000	24,339	11,376	1,236,057
Arising from business combination – net (restated)*	2,018,412	-	-	993,190	3,011,602
Additions	-	-	-	53,616	53,616
Disposal	-	-	-	(94,743)	(94,743)
Effect of foreign exchange translation	30,937	-	-	8,392	39,329
At 31 December 2017 (restated)*	2,579,691	670,000	24,339	971,831	4,245,861
Arising from business combination – net	750,687	-	-	59,725	810,412
Additions	-	-	-	124,243	124,243
Disposal	-	-	-	(1,990)	(1,990)
Effect of foreign exchange translation	(118,424)	-	-	(40,643)	(159,067)
<b>At 31 December 2018</b>	<b>3,211,954</b>	<b>670,000</b>	<b>24,339</b>	<b>1,113,166</b>	<b>5,019,459</b>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

	Goodwill	Trade name	Distribution rights	Other intangible assets	Total
	QR '000	QR '000	QR '000	QR '000	QR '000
<b>Impairment/ amortisation:</b>					
At 1 January 2017	-	-	24,339	3,511	27,850
Arising from business combination – net	101,029	-	-	402,194	503,223
Charge for the year	-	-	-	41,353	41,353
Relating to disposal	-	-	-	(94,743)	(94,743)
Other adjustments*	-	-	-	6,534	6,534
Effect of foreign exchange translation	(4,089)	-	-	7,552	3,463
At 31 December 2017 (restated)*	96,940	-	24,339	366,401	487,680
Arising from business combination – net	-	-	-	52,482	52,482
Charge for the year	-	-	-	97,978	97,978
Adjustment	-	-	-	1,857	1,857
Relating to disposal	-	-	-	(1,990)	(1,990)
Effect of foreign exchange translation	(4,191)	-	-	(23,551)	(27,742)
<b>At 31 December 2018</b>	<b>92,749</b>	<b>-</b>	<b>24,339</b>	<b>493,177</b>	<b>610,265</b>
<b>Net carrying amounts</b>					
<b>At 31 December 2018</b>	<b>3,119,205</b>	<b>670,000</b>	<b>-</b>	<b>619,989</b>	<b>4,409,194</b>
At 31 December 2017	2,482,751	670,000	-	605,430	3,758,181

\*Refer note 35

During the year, the Group has made new acquisitions in Benelux, Latin America, Africa and Rest of the world cash generating units through one of its subsidiary in France, Gfi Informatique SA. Upon these acquisitions, a provisional goodwill of QR 750.69 million was recognized at the Group level. This is subject to finalization of fair values in accordance with IFRS 3.

During the previous year, the Group acquired 29.97% additional shareholding interest in Gfi Informatique ("Gfi") as a result of which, the Group's ownership and voting interests in Gfi, which was previously treated as an investment in associates under equity accounting method, increased from 51.24% to 81.21%. Accordingly, equity accounting has been ceased and Gfi was consolidated with effect from the date when the control was established.

In accordance with IFRS requirements, the acquirer should measure the identifiable assets acquired and the liabilities assumed at their acquisition-date fair values which was pending as at 31 December 2017, hence, accounting for the transaction was performed on a provisional basis in the last year. During the year, the management has completed the fair valuation exercise and accordingly, the comparative information has been restated as follows:

**(a) Identifiable assets acquired and liabilities assumed on acquisition of Gfi:**

	Carrying amounts immediately prior to acquisition	Fair value adjustments	Fair value at the acquisition date
	QR '000	QR '000	QR '000
Fair value of the net identifiable assets acquired	2,725,434	259,258	2,984,692
Fair value of the net identifiable liabilities assumed	(2,669,359)	-	(2,669,359)
Fair value of net identifiable assets acquired	<b>56,075</b>	<b>259,258</b>	<b>315,333</b>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****13. GOODWILL AND OTHER INTANGIBLE ASSETS (Continued)****(b) Goodwill has been recognised as a result of the acquisition as follows:**

	<b>Restated</b>
	QR '000
Acquisition cost	699,397
Non-controlling interest	59,251
Fair value of previously held interest in an acquired subsidiary	1,477,643
Sub-total	2,236,291
Less: Fair value of net identifiable assets acquired	(315,333)
Goodwill recognised at the acquisition date	<b>1,920,958</b>

Residual goodwill being the excess of the cost of the business combination over the Group's interest in the net fair value of the identifiable assets and liabilities. It is recognised under "Goodwill" and allocated to each cash-generating unit likely to benefit from the business combination. Subsequently, this goodwill is valued at cost less any impairment losses in accordance with the method described in the paragraph "Impairment testing of goodwill".

**(c) Impairment testing of goodwill**

Cash generating units	Carrying value 2018	Carrying value 2017
	QR '000	QR '000
Gfi France	1,305,428	1,355,078
Gfi Spain	202,305	209,975
Gfi Portugal	116,400	121,310
Gfi Benelux	587,866	39,100
Gfi Switzerland	29,684	30,543
Gfi Poland	63,192	64,683
Gfi Latin America	162,088	106,054
Gfi Africa	49,887	25,667
Gfi Rest of the world	72,013	-
Damas UAE	530,342	530,341
	<b>3,119,205</b>	<b>2,482,751</b>

CGUs are identified on the basis of the geographical segments. The Group has 12 CGUs, of which 2 CGUs are in France and 2 CGUs are in Spain. France accounts for 42% of the Group's goodwill. This amounted QR 1,305 million at 31 December 2018, and breaks down as QR 924 million for the "Services Business" CGU and QR 381 million for the "Software Business" CGU.

**Key Assumptions used in value in use calculations**

The principal assumptions used in the projections relate to revenue, margins, WACC, terminal growth rates and working capital. The assumptions are constructed based upon historic experience and management's best estimate of future trends and performance and take into account anticipated efficiency improvements over the forecasted period.

*Discount rates*

Discount rates reflect management's estimate of the risks specific to each unit. Discount rates are based on a weighted average cost of capital for each CGU.

*Growth rate estimates*

For the periods beyond that covered by the projections, long-term growth rates are based on management's best estimates of the growth rates relevant to ICT and retail industry in the particular country.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

Cash generating units	(Expressed in percentage)			
	Discount rate		Terminal value growth rate	
	2018	2017	2018	2017
Gfi France	8.5%	9.0%	2.0%	2.0%
Gfi Spain	9.8%	9.5%	2.0%	2.0%
Gfi Portugal	10.8%	10.0%	2.0%	2.0%
Gfi Benelux	8.9%	9.0%	2.0%	2.0%
Gfi Switzerland	9.0%	9.0%	2.0%	2.0%
Gfi Poland	10.1%	10.0%	2.0%	2.0%
Gfi Latin America	11.4%	12.0%	2.0%	2.0%
Gfi Africa	12.3%	12.0%	2.0%	2.0%
Damas UAE	9.0%	9.0%	3.0%	3.0%

**Sensitivity testing and goodwill impairment losses for each CGUs**

At year-end, the Group's assessment of the reasonably possible change in key assumptions corresponded to the brackets of values used in the sensitivity tests which are presented below:

- > 0.5 basis point increase in discount rate
- > 0.5 basis point decrease in growth rate to infinity
- > 0.5 basis point decrease in margin over 2018 to 2023 cash periods
- > 0.5 basis point decrease in revenue growth rate over 2018 to 2023 cash periods
- > 10% decrease in working capital assumptions

Sensitivity testing also uses the combined decrease of several of these assumptions, depending on their sensitivity.

At 31 December 2018, the results of the sensitivity tests show that no reasonably possible change in key assumptions brought the recoverable value of these CGUs below their net carrying amounts.

**(d) Allocation of trade name to cash generating units for impairment**

Trade name was valued using the Relief from Royalty Method (RRM), which assumes that the intangible asset has a fair value based on royalty income attributable to it. Royalty income would represent the cost savings by Group where it is not required to pay royalties to a third party for the license to use the intangible asset. The recoverable amount of this asset is determined based on a value in use calculation which uses royalty projections based on financial budgets approved by the management covering a five-year period and terminal value based on Gordon Growth Model and discounted to present value. Any change in key assumptions on which the recoverable amount is based may cause the aggregate carrying amount of trade name to exceed the aggregate recoverable amount of the asset. The key assumptions used in value in use for the trade name are as follows:

- (a) Royalty rate – management applied a royalty rate of 2.75% (2017: 2.75%).
- (b) Budgeted growth rate - the budgeted growth rate is assumed to be CAGR of 3% (2017: 3%) over the forecast period. The growth rate is considered appropriate by management considering the nature of the industry and the general growth in the economic activity witnessed in the countries where these entities operate.
- (c) Terminal value has been derived by reference to the Gordon Growth Model assuming a steady level of operations beyond the discrete period. Terminal period cash flows are assumed to grow at a perpetual growth rate of 3% (2017: 3%) which is based on UAE's long term CPI and GDP growth rates.
- (d) Discount rate of 11% (2017:11%) per annum based on CAPM, inclusive of 2% (2017: 2%) premium to cover the inherent risk.



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****14. PROPERTY, PLANT AND EQUIPMENT**

	Land and buildings	Plant and machinery	Furniture and equipment
	QR '000	QR '000	QR '000
<b>Cost/revaluation</b>			
At 1 January 2018	433,987	180,653	476,136
Acquired through business combination	75,253	14,478	59,934
Additions	15,739	15,264	60,260
Write-offs	-	(227)	(31,594)
Disposals /other adjustments	(1,409)	(2,972)	(33,233)
Reclassifications	-	-	3,998
<b>At 31 December 2018</b>	<b>523,570</b>	<b>207,196</b>	<b>535,501</b>
<b>Accumulated depreciation</b>			
At 1 January 2018	150,964	138,231	345,839
Acquired through business combination	49,351	13,081	52,021
Charge for the year	12,138	12,063	43,254
Write-offs	-	(227)	(29,861)
Relating to disposals /other adjustments	(1,409)	(2,102)	(22,973)
Effect of foreign exchange translation	154	434	2,940
<b>At 31 December 2018</b>	<b>211,198</b>	<b>161,480</b>	<b>391,220</b>
<b>Net carrying amount</b>			
<b>At 31 December 2018</b>	<b>312,372</b>	<b>45,716</b>	<b>144,281</b>

	Land and buildings	Plant and machinery	Furniture and equipment
	QR '000	QR '000	QR '000
<b>Cost/revaluation</b>			
At 1 January 2017	313,820	138,083	285,906
Acquired through business combination	4,794	59,856	190,081
Additions	34,033	10,774	22,266
Transfers from investment properties (note 15)	31,179	-	-
Disposals /other adjustments	(3,877)	(38,860)	(29,292)
Reclassifications	54,038	10,800	7,175
At 31 December 2017	433,987	180,653	476,136
<b>Accumulated depreciation</b>			
At 1 January 2017	125,719	101,949	220,129
Acquired through business combination	2,813	43,326	117,201
Charge for the year	14,165	11,728	30,273
Transfer from investment properties (note 15)	10,694	-	-
Relating to disposals /other adjustments	(2,267)	(18,774)	(20,821)
Effect of foreign exchange translation	(160)	2	(943)
At 31 December 2017	150,964	138,231	345,839
<b>Net carrying amount</b>			
At 31 December 2017	283,023	42,422	130,297

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

## For the year ended 31 December, 2018

Motor vehicles	Assets on hire	Capital work-in-progress	Total
QR '000	QR '000	QR '000	QR '000
57,798	114,710	72,961	1,336,245
-	-	-	149,665
7,385	26,828	112,095	237,571
-	-	-	(31,821)
(11,792)	(28,489)	(5)	(77,900)
-	-	(3,998)	-
<b>53,391</b>	<b>113,049</b>	<b>181,053</b>	<b>1,613,760</b>
34,324	45,785	(196)	714,947
-	-	-	114,453
6,609	22,790	-	96,854
-	-	-	(30,088)
(7,360)	(20,957)	-	(54,801)
394	-	227	4,149
<b>33,967</b>	<b>47,618</b>	<b>31</b>	<b>845,514</b>
<b>19,424</b>	<b>65,431</b>	<b>181,022</b>	<b>768,246</b>

Motor vehicles	Assets on hire	Capital work-in-progress	Total
QR '000	QR '000	QR '000	QR '000
64,168	119,633	59,861	981,471
-	-	14,025	268,756
10,635	28,035	71,088	176,831
-	-	-	31,179
(17,005)	(32,958)	-	(121,992)
-	-	(72,013)	-
<b>57,798</b>	<b>114,710</b>	<b>72,961</b>	<b>1,336,245</b>
42,861	53,139	(42)	543,755
-	-	-	163,340
3,377	16,309	-	75,852
-	-	-	10,694
(11,657)	(23,663)	-	(77,182)
(257)	-	(154)	(1,512)
<b>34,324</b>	<b>45,785</b>	<b>(196)</b>	<b>714,947</b>
<b>23,474</b>	<b>68,925</b>	<b>73,157</b>	<b>621,298</b>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****14. PROPERTY, PLANT AND EQUIPMENT (Continued)****(i) Capital work in progress**

Capital work-in-progress mainly includes the ongoing cost of new head office project.

**(ii) Change in useful life of building, furniture and fixtures**

During the year, the Group re-assessed the useful life of buildings. Based on this review, the estimated useful life of these assets was revised from 10 to 30 years to better reflect the expected pattern of consumption of future economic benefits embodied therein. In 2017, the Group reassessed the useful life of furniture and fixtures from 4 to 6 years.

**(iii) Transfer from investment property**

During the previous year, the Group due to change of use, reclassified the Vault building, with a net carrying value of QR 20.45 million from investment properties to property, plant and equipment (refer note 15).

**15. INVESTMENT PROPERTIES**

	2018	2017
	QR '000	QR '000
<b>Cost:</b>		
At 1 January	106,468	225,089
Reclassification to property, plant and equipment (note 14)	-	(31,179)
Disposal/impairment	(373)	-
Reclassification to assets held for sale	(23,337)	-
Reversal of impairment loss	-	8,901
Written-off in prior years	(545)	(96,955)
Effect of foreign exchange translation	-	612
At 31 December	82,213	106,468
<b>Accumulated Depreciation/impairment</b>		
At 1 January	26,244	127,673
Charge for the year	5,130	5,896
Reclassification to property, plant and equipment (note 14)	-	(10,694)
Disposal/impairment	(172)	-
Reclassification to assets held for sale	(10,445)	-
Written-off in prior years	(545)	(96,955)
Effect of foreign exchange translation	130	324
At 31 December	20,342	26,244
<b>Carrying amount as at 31 December</b>	<b>61,871</b>	<b>80,224</b>

**(a) Valuation**

The group's investment properties are stated at historical cost, less any accumulated depreciation and accumulated impairment losses. The fair value measurements of the group's land and buildings as at 31 December 2018 was performed internally using the market comparable approach or investment value approach that derives value based on expected rental yields. The valuation approach is based on an individual assessment for each property type. Based on this, the fair value of the investment properties is estimated at QAR 102.50 million (2017: QAR 109.92 million) as at 31 December 2018. The fair value measurement for all investment properties has been categorised as a Level 3 fair value based on the inputs to the valuation technique used.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****(b) Write off of investment properties**

During the previous year, the Group has written off of a number of properties that had previously been impaired in full as these were no longer under the control or ownership of the Group.

**16. INCOME TAX EXPENSE****Accounting treatment of French Business Value Added Tax (CVAE)**

The CVAE, which according to the Group's analysis complies with the definition of an income tax asset as set forth in IAS 12, is recorded under income tax.

For the year ended 31 December 2018, the CVAE amounts to QR 44.3 million (2017: QR 44.9 million).

**16.1 Reconciliation of theoretical and actual income tax expense****Income tax expense from subsidiaries**

	2018	2017
	QR '000	QR '000
Gfi Informatique (i)	75,679	21,731
Other subsidiaries	2,912	1,671
	<b>78,591</b>	<b>23,402</b>

(i) The reconciliation between the tax expense and the product of the accounting profit multiplied by the applicable tax rate is as follows:

	2018	2017
	QR '000	QR '000
Profit before corporation tax	247,064	147,556
Tax rate	33.33%	33.33%
Theoretical tax	82,346	49,180
Adjustments	(6,667)	(27,449)
Income tax expense	75,679	21,731
Of which: Current tax	79,013	27,619
Deferred taxes	(3,334)	(5,888)
	<b>75,679</b>	<b>21,731</b>

Adjustments include impact of tax losses not recognised as deferred tax assets, permanent tax differences, impact of CVAE, tax savings from non-taxable income and other tax related adjustments.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****16. INCOME TAX EXPENSE (Continued)****16.2 Deferred taxes**

At 31 December 2018, the sources of deferred taxes were as follows:

	2018	2017
	QR '000	QR. '000
<i>Net deferred tax – French companies</i>		
Adjustments due to application of IFRS 15 and IFRS9	21,577	-
Temporary differences arising from tax declarations	-	4,110
Temporary differences arising from consolidation adjustments	12,079	22,072
	<b>33,656</b>	<b>26,182</b>
<i>Net deferred tax – other foreign companies</i>		
Tax timing differences	3,798	3,816
Tax loss carry-forwards recognised	79,534	5,172
Customer relationships	(6,383)	(7,330)
Others	2,963	(2,143)
	<b>79,912</b>	<b>(485)</b>
Net deferred tax – foreign companies	<b>113,568</b>	<b>25,697</b>
Presented in the consolidated financial statements as:		
Deferred tax assets	117,327	35,268
Deferred tax liabilities	(3,759)	(9,571)
	<b>113,568</b>	<b>25,697</b>

**17. INTEREST BEARING LOANS AND BORROWINGS**

	2018	2017
	QR '000	QR '000
Working capital facilities and others (a)	1,663,210	1,631,690
Term loans (b)	4,099,974	3,030,191
	<b>5,763,184</b>	<b>4,661,881</b>

Presented in the consolidated statement of financial position as follows:

	2018	2017
	QR '000	QR '000
Current	1,910,209	2,113,609
Non-current	3,852,975	2,548,272
	<b>5,763,184</b>	<b>4,661,881</b>

Notes:

- (a) During the year, the Group obtained short term loans from commercial banks mainly to finance working capital requirements. These loans carry interest at commercial rates and have a varying maturity between 6 to 12 months.
- (b) This represents term loan facilities obtained from commercial banks. These loans carry interest at commercial rates and are to be repaid at quarterly basis. Some of these interest bearing loans and borrowings are secured by:
- › Fixed deposits amounting to QR 8.4 million (2017: QR 13.4 million) (Note 7),
  - › Negative pledge on all the assets owned by the Group.
- (c) In addition to the above loans, the Group has outstanding gold loans as at 31 December 2018 received from bullion banks on an unfixed basis aggregating to 5,229 Kgs (2017: 5,017 Kgs). These gold loans are covered by way of stand-by-letters of credit issued in favor of these bullion banks which are presented as part of the Group's contingencies and commitments disclosure in note 30.



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****18. ACCOUNTS PAYABLE AND ACCRUALS**

	2018	2017
	QR '000	QR '000
Trade accounts payable	996,386	748,710
Dividend Payable	3,934	943
Advances from customers	360,469	253,670
Accrued expenses and others	931,610	959,587
Tax and social security payable	1,103,140	994,439
Proposed acquisition of NCI (a)	-	366,410
Liabilities to bondholders (b)	474,188	107,426
Social and sports contribution	10,179	6,806
	<b>3,879,906</b>	<b>3,437,991</b>
Presented in the consolidated financial statements as:		
Current portion	3,475,574	3,289,193
Non-current portion	404,332	148,798
	<b>3,879,906</b>	<b>3,437,991</b>

- (a) This liability was created for the proposed acquisition of additional interest in Gfi Informatique. During the year, balance 0.52% have been consolidated using anticipated consolidation. (refer note 33).
- (b) On 27 July 2018, the Group issued bonds amounting to QR 372.80 million maturing on 31 July 2025. The bonds bear interest at a rate of 3.25% per annum. Interest on these bonds is payable annually in arrears on 31 July of each year, and for the first time on 31 July 2019.

**19. EMPLOYEES' END OF SERVICE BENEFITS**

Movement in the provision recognised in the consolidated statement of financial position are as follows:

	2018	2017
	QR '000	QR '000
Employees' end of service benefits (a)	124,395	115,508
Retirement benefit plans (b)	211,826	196,405
At 31 December	<b>336,221</b>	<b>311,913</b>

**(a) Employees' end of service benefits**

	2018	2017
	QR '000	QR '000
At 1 January	115,508	112,235
Provided during the year	24,986	21,562
End of service benefits paid	(16,037)	(18,403)
Transfer from related party	37	-
Exchange gain on translation of foreign currency	(99)	114
At 31 December	<b>124,395</b>	<b>115,508</b>

**(b) Retirement benefit plan**

The total value of the Group's total retirement indemnities payable in France changed as follows:

	2018	2017
	QR '000	QR '000
Provision for retirement indemnities at 1 January	196,405	175,463
Newly consolidated companies and others	4,584	531
Cost of services rendered during the year	19,505	8,951
Amount paid for severance / retirement in the year	(11,260)	(8,036)
Changes in actuarial differences	2,642	17,555
Exchange gain on translation of foreign currency	(50)	1,941
	<b>211,826</b>	<b>196,405</b>

The legal and conventional indemnities are provisioned for each of the salaried employees of the Group present according to their theoretical seniority on the date of their retirement, according to IAS 19 revised.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****19. EMPLOYEES' END OF SERVICE BENEFITS (Continued)**

These commitments are based on the assumption that in all cases employees will leave at their own initiative. The average rate of social security costs applied is 47%. The calculation of the commitments includes:

- An attendance coefficient based on turnover by age bracket; the average in 2018 was 11%;
- a wage increase rate of 2.25% to 3.00%; and
- 2011-2013 INSEE mortality tables by gender.

The life of the plan is estimated at 14 years, the discount rate used is 1.66% (2017: 1.51%).

As regards to sensitivity, a drop in this discount rate of 0.25 basis point would generate a 3% increase in the commitment.

**20. SHARE CAPITAL**

	2018	2017
	QR '000	QR '000
Authorised, issued and fully paid-up shares		
45,619,200 shares of nominal value 10 QR each	456,192	456,192

**21. RESERVES****(a) Legal reserve**

As required by Qatar Commercial Companies Law, 10% of the profit for the year is required to be transferred to a legal reserve, until such reserve equals 50% of the issued share capital. The Group has resolved to cease such annual transfers as the legal reserve has reached the minimum required level. The reserve is not generally available for distribution except in the circumstances stipulated in the above law.

**(b) Acquisition reserve**

In case of acquisitions or disposal of subsidiaries without change in control, the difference between the decrease/increase in the non-controlling interests and the consideration paid or received is recognised as 'acquisition reserve' directly in equity attributed to the shareholders of the Company.

**(c) Other reserve**

This includes revaluation reserve amounting to QR 4.63 million, changes in actuarial differences – net of related tax amounting to QR 18.41 million, and other consolidation related adjustments amounting to QR 21.22 million.

**(d) Foreign currency translation reserve**

The translation reserve comprises all foreign currency differences arising from the translation of the financial statements of foreign operations.

**22. PROPOSED DIVIDENDS**

The Board of Directors has proposed a cash dividend of QR 2 per share aggregating to QR 91.24 million for the year 2018, which is subject to the approval of the shareholders at the Annual General Assembly (2017: QR 4 per share totalling to QR 182.48 million). During the year, the dividend paid amounted to QR 182.48 million (2017: QR 182.48 million).

**23. REVENUE****A. Revenue streams**

	2018	2017
	QR '000	QR '000
Revenue from contract with customers	10,773,514	7,041,329

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****B. Disaggregation of revenue from contracts with customers**

Revenue from contracts with customers disaggregated by major products and service lines, and primary geographical markets is listed in notes 24(a) and 24(b) respectively.

**C. Contract balances**

The following table provides information about contract assets and contract liabilities from contracts with customers.

	2018	2017
	QR '000	QR '000
Contract assets	1,609,160	705,149
Contract liabilities	(294,595)	(294,913)

The contract assets primarily relate to the Group's rights to consideration for work completed but not billed at the reporting date on made-to-order paper products. The amount of contract assets during the year ended 31 December 2018 was impacted by an impairment charge of QR 5.43 million. The contract assets are transferred to receivables when the rights become unconditional. This usually occurs when the Group issues an invoice to the customer.

The contract liabilities primarily relate to the advance consideration received from customers. As at 31 December 2018, the amount is QR 294.59 million. This will be recognised as revenue when the obligation to transfer goods or services are fulfilled, which is expected to occur over the future.

**24. SEGMENT INFORMATION**

The Group classified the reporting segment based on its product and services as follows:

- › Information technology
- › Auto group
- › Energy and industrial markets
- › Geotechnical services
- › Logistics
- › Travel
- › Engineering
- › Jewellery trading
- › Telecom retail
- › Others

Management monitors the operating results of the operating segments to make decisions about resource allocation and performance assessment. Segment performance is evaluated based on operating profit or loss and is measured consistently with operating profit or loss in the consolidated financial statements. Transfer prices between operating segments are on an arm's length basis in a manner similar to transactions with third parties.

Segment assets and liabilities comprise operating assets and liabilities which are directly handled by the operating segment and income or expenses that are attributed in line with the assets and liabilities allocated. The following table summarises the performance of the operating segments:

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****24. SEGMENT INFORMATION (Continued)****(a) By operating segments**

	Information technology	Auto Group	E&I markets	Geotechnical services
	QR'000	QR'000	QR'000	QR'000
<b>31 December 2018</b>				
Revenue	8,179,970	729,315	197,460	50,716
Gross profit	1,877,603	152,903	40,305	14,877
EBITDA	651,589	93,964	19,248	3,043
Net profit/ (loss)	237,122	55,077	16,610	(933)
Finance costs	(208,366)	(18,015)	(2,162)	(1,501)
Depreciation and amortisation	(128,299)	(20,872)	(476)	(2,474)
Segment assets	6,630,713	624,559	83,709	37,092
Segment liabilities	4,588,569	96,091	39,147	11,266
<i>Other information</i>				
Share of results from joint venture and associate companies	-	-	-	-
Investments in joint venture and associates companies	-	-	-	-

	Information technology	Auto Group	E&I markets	Geotechnical services
	QR'000	QR'000	QR'000	QR'000
<b>31 December 2017</b>				
Revenue	4,164,739	834,915	229,926	65,127
Gross profit	991,606	173,255	44,269	23,415
EBITDA	458,286	99,541	25,516	12,613
Net profit/ (loss)	295,819	68,177	23,624	8,411
Finance costs	(85,747)	(12,517)	(1,481)	(1,078)
Depreciation and amortisation	(54,965)	(18,824)	(411)	(3,124)
Segment assets	5,246,076	596,772	104,425	44,806
Segment liabilities	3,271,745	106,926	63,348	13,050
<i>Other information</i>				
Share of results from joint venture and associate companies	12,315	-	-	-
Investments in joint venture and associates companies	-	-	-	-

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

## For the year ended 31 December, 2018

Logistics	Travel	Engineering	Jewellery Trading	Telecom retail	Others	Total
QR'000	QR'000	QR'000	QR'000	QR'000	QR'000	QR'000
40,906	31,310	77,724	1,359,869	-	106,244	10,773,514
15,077	26,662	15,251	386,320	-	55,994	2,584,992
9,453	8,788	5,617	84,426	16,868	112,858	1,005,854
8,914	7,538	131	19,988	4,529	60,157	409,133
(261)	(915)	(2,268)	(32,647)	(12,339)	(39,694)	(318,168)
(278)	(336)	(3,217)	(31,001)	-	(13,009)	(199,962)
17,254	41,486	65,095	1,707,691	1,113,694	2,688,222	13,009,515
9,116	23,077	59,776	611,163	-	4,956,253	10,394,458
-	-	-	46,702	16,868	1,443	65,013
-	-	-	154,767	1,113,694	16,854	1,285,315

Logistics	Travel	Engineering	Jewellery Trading	Telecom retail	Others	Total
QR'000	QR'000	QR'000	QR'000	QR'000	QR'000	QR'000
33,276	27,606	64,118	1,570,504	-	51,118	7,041,329
11,398	23,838	6,245	436,761	-	23,159	1,733,946
6,091	5,943	6,182	171,156	6,559	57,706	849,593
5,731	4,924	316	67,256	(5,780)	61,023	529,501
(62)	(663)	(1,938)	(72,484)	(12,339)	14,720	(173,589)
(298)	(356)	(3,929)	(29,791)	-	(11,403)	(123,101)
17,460	39,315	69,864	1,705,822	1,096,826	2,640,175	11,561,541
13,236	16,936	64,676	531,733	-	4,730,150	8,811,800
-	-	-	53,615	6,559	630	73,119
-	-	-	152,975	1,096,826	15,513	1,265,314



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****24. SEGMENT INFORMATION (Continued)****(b) By geography**

	<b>Qatar</b>	<b>Other GCC countries</b>	<b>Europe</b>	<b>Others</b>	<b>Total</b>
<b>31 December 2018</b>	<b>QR'000</b>	<b>QR'000</b>	<b>QR'000</b>	<b>QR'000</b>	<b>QR'000</b>
Revenue	3,365,911	1,359,869	5,976,224	71,510	10,773,514
Gross profit	648,965	386,320	1,539,665	10,042	2,584,992
EBITDA	498,622	101,681	397,876	7,675	1,005,854
Net profit	213,822	37,242	153,995	4,074	409,133
Finance costs	(240,260)	(32,647)	(45,174)	(87)	(318,168)
Depreciation and amortisation	(44,540)	(31,002)	(123,029)	(1,391)	(199,962)
Segment assets	4,933,285	2,822,678	5,210,733	42,819	13,009,515
Segment liabilities	5,929,917	614,977	3,833,362	16,202	10,394,458
<i>Other information</i>					
Share of results from joint venture and associate companies	1,443	63,570	-	-	65,013
Investment in joint venture and associate companies	16,854	1,268,461	-	-	1,285,315

	<b>Qatar</b>	<b>Other GCC countries</b>	<b>Europe</b>	<b>Others</b>	<b>Total</b>
<b>31 December 2017</b>	<b>QR'000</b>	<b>QR'000</b>	<b>QR'000</b>	<b>QR'000</b>	<b>QR'000</b>
Revenue	2,900,258	1,570,504	2,485,126	85,441	7,041,329
Gross profit	608,350	436,735	678,131	10,730	1,733,946
EBITDA	448,972	178,161	220,035	2,425	849,593
Net profit	272,242	117,120	138,140	1,999	529,501
Finance costs	(134,161)	(29,623)	(9,694)	(111)	(173,589)
Depreciation and amortisation	(42,570)	(29,792)	(50,470)	(269)	(123,101)
Segment assets	4,586,459	2,805,050	4,096,191	73,841	11,561,541
Segment liabilities	5,553,027	536,899	2,706,497	15,377	8,811,800
<i>Other information</i>					
Share of results from joint venture and associate companies	630	60,174	12,315	-	73,119
Investment in joint venture and associate companies	15,513	1,249,801	-	-	1,265,314

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****25. OTHER INCOME**

	2018	2017
	QR '000	QR '000
Gain on disposal of an equity investment	80,755	-
Reversal of impairment / recoveries of receivables	581	20,501
Gain on disposal of property, plant and equipment	-	9,035
Foreign exchange gain	6,954	19,396
Gain on previously held interest in an acquired subsidiary	-	165,950
Reversal of impairment on investment properties	-	8,901
Miscellaneous income	52,611	59,749
	<b>140,901</b>	<b>283,532</b>

**26. GENERAL AND ADMINISTRATIVE EXPENSES**

	2018	2017
	QR '000	QR '000
Staff costs	587,394	395,720
Legal and professional fees	209,965	58,433
Rent expense	121,111	64,708
Tax and levies	74,365	32,619
Repairs and maintenance	74,063	51,997
Communication	45,523	26,610
Travelling	34,254	23,231
Directors' remuneration	19,290	23,981
Insurance	18,301	10,588
Bank charges	17,192	8,759
Printing and stationery	14,942	9,133
Utility charges	13,763	10,236
Other administrative expenses and allowances	23,935	122,016
	<b>1,254,098</b>	<b>838,031</b>

**27. SELLING AND DISTRIBUTION EXPENSES**

	2018	2017
	QR '000	QR '000
Staff costs	335,862	226,687
Rent expense	91,763	97,789
Advertisement and other promotion expenses	86,536	74,366
	<b>514,161</b>	<b>398,842</b>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****28. EARNINGS PER SHARE**

Basic earnings per share is calculated by dividing the profit for the year by the weighted average number of ordinary shares outstanding during the year.

	2018	2017
Profit for the year attributable to the shareholders of the Company (QR '000)	407,147	506,135
Weighted average number of shares outstanding during the year (in thousands of shares)	45,619	45,619
Basic and diluted earnings per share (QR) (attributable to the shareholders of the Company)	8.92	11.09

**29. RELATED PARTY DISCLOSURES**

Related parties represent associated companies, major shareholders, directors and key management personnel of the Group and entities in which they are principal owners. Pricing policies and terms of these transactions are approved by the Group's management.

**(a) Related party transactions**

Transactions with related parties included in the consolidated statement of income are as follows:

Nature	Relationship	2018	2017
		QR '000	QR '000
Sales	Affiliates	86,362	106,072
Purchases	Affiliates	2,341	8,885

**(b) Related party balances**

	2018	2017
	QR '000	QR '000
<b>Due from related parties</b>		
Receivable from joint venture companies and associates	43,644	28,398
Long term loans to joint venture companies and associates, net	47,891	38,987
	91,535	67,385
Presented in the financials as follows :		
Current	43,644	28,398
Non-current	47,891	38,987
	91,535	67,385
<b>Due to related parties</b>		
Payable to joint venture companies and associates	3,724	5,280
	3,724	5,280

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

Long term loans to related parties (associates and joint ventures) represent loans which are interest free, unsecured and have no fixed terms of repayment. These loans are in the nature of working capital advances and are not expected to be recalled within a period of twelve months from the reporting date.

Outstanding balances at 31 December 2018 and 2017 arose in the normal course of business.

**(c) Terms and conditions of transactions with related parties**

The sales to and purchases from related parties are made at terms equivalent to those that prevail in arms-length transactions. Outstanding balances at the reporting date are unsecured, interest free and the settlement occurs in cash. There have been no guarantees provided or received for any related party receivables or payables.

**(d) Compensation of key management personnel**

The remuneration of key management personnel during the year is as follows:

	2018	2017
	QR '000	QR '000
Short term benefits	13,400	12,854
Post-employment benefits	931	1,245
	14,331	14,099
Directors' remuneration	19,290	23,981

**30. CONTINGENCIES AND COMMITMENTS****(a) Contingent liabilities**

- (i) As of the reporting date the Group is claimant and defendant in certain legal proceedings brought by the customers. In one of the material subsidiaries of the Group, Custom Authorities had filed a legal case against the subsidiary for unpaid custom dues of QR 24.0 million. In November 2018, the Court of First Instance ruled in favor of the Department of Customs and has asked the subsidiary to pay an amount of QR 20.0 million. The subsidiary has filed an appeal against this judgment and based on the merits of the case, management is reasonably confident of being successful in its appeal and accordingly no liability has been recorded for any potential payment arising from this case as at 31 December 2018.

Further, in one of the another material subsidiaries, it has filed a legal case against one of its customer, claiming QR 11.2 million value of the work done, which is yet to be acknowledged by the client. The customer has filed a counter claim of QR 161.5 million alleging quality and performance of the goods and services supplied. The subsidiary has made a provision of QR 8.3 million against these receivables in its consolidated financial statements and is confident that their position is strong in this case and accordingly, no additional liability has been recorded as at the reporting date.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****30. CONTINGENCIES AND COMMITMENTS (Continued)**

- (ii) Under the bank facilities agreement, cross guarantees exist between certain Group companies, which could be enforced by the financiers, if the borrowers were to be in default of the finance agreement. Each member of the Group is therefore irrevocably, unconditionally and jointly and severally liable as principal obligor. The amount of Group facilities outstanding is as follows:

	2018	2017
	QR '000	QR '000
Letters of guarantees	823,533	532,252
Letters of credit	68,325	98,710
Stand-by letters of credit	761,252	733,905
	<b>1,653,110</b>	<b>1,364,867</b>

The stand-by letters of credit are provided by commercial banks in favour of the suppliers of gold who have loaned gold on an unfixed basis to the Group (refer note 17 (c)).

**(b) Commitments***Capital commitments*

	2018	2017
	QR '000	QR '000
Capital work in progress – contracted but not provided for	37,758	140,078

*Operating lease commitments under non-cancellable lease arrangements*

	2018	2017
	QR '000	QR '000
Less than one year	187,986	169,980
1 to 5 years	297,171	231,564
Above five year	40,709	3,135
	<b>525,866</b>	<b>404,679</b>

**(c) Contingent liabilities and commitments related to joint ventures and associates**

	2018	2017
	QR '000	QR '000
<i>Contingent liabilities</i>		
Guarantees	29,284	55,459
Letters of credit	58,624	39,799
	<b>87,908</b>	<b>95,258</b>
<i>Operating lease commitments</i>		
Less than one year	5,595	14,233
1 to 5 years	6,534	16,150
Above 5 years	16,016	18,160
	<b>28,145</b>	<b>48,543</b>



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

Certain operating lease commitments relating to previously held interest in an associate have been reclassified due to conversion of associate to subsidiary during the year, hence, they are not comparable.

**31. FINANCIAL INSTRUMENTS**

Financial instruments represent any contractual agreement that creates a financial asset, financial liability or an equity instrument. The Group's principal financial liabilities comprise interest bearing loans and borrowings, bank overdrafts, accounts payable, amounts due to related parties and other payables. The main purpose of these financial liabilities is to finance the Group's operations. The Group's financial assets comprise bank balances and cash, accounts and retention receivable, investments at fair value through profit or loss, investments through OCI, amounts due from related parties and certain other receivables that arise directly from its operation.

**Fair value measurements**

This note provides information about how the Group determines fair values of various financial assets and financial liabilities.

Some of the Group's financial assets and financial liabilities are measured at fair value at the end of each reporting period. The following table gives information about how the fair values of these financial assets and financial liabilities are determined.

When measuring the fair value of an asset or a liability, the Group uses observable market data as far as possible. Fair values are categorised into different levels in a fair value hierarchy based on the inputs used in the valuation techniques as follows.

*Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities.*

*Level 2: inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).*

*Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs)*

Financial assets/financial liabilities	Fair value as at 31 December		Fair value Hierarchy
	Classification	2018	
		QR '000	
Bank balances and cash	Amortised cost	399,389	-
Accounts receivable	Amortised cost	2,533,597	-
Financial assets at fair value through other comprehensive income	FVOCI	10,199	Level 3
Financial assets at fair value through profit or loss	FVTPL	982	Level 3
		<u>2,944,167</u>	

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****31. FINANCIAL INSTRUMENTS (Continued)**

Financial assets/financial liabilities	Fair value as at 31 December		Fair value Hierarchy
	Classification	2017	
		QR '000	
Bank balances and cash	Loans and receivables	362,766	-
Accounts receivable	Loans and receivables	2,452,034	-
Available-for-sale investments	Available for sale	11,741	Level 3
		<u>2,826,541</u>	

There is no in or out movement from Level 3 fair value measurements. The investments classified under Level 3 category have been fair-valued based on information available for each investment.

AFS investments amounting to QR 26.53 million were carried at cost less impairment as of the last reporting date. Upon adoption of IFRS 9 from 1 January 2018, these investments are reclassified and measured at fair value through profit or loss.

All other financial assets and liabilities are carried at amortized cost. The fair values of the financial assets and liabilities are not materially different from their carrying values in the consolidated statement of financial position, as these assets and liabilities are either of short term maturities or are re-priced frequently based on market movement in interest rates.

**Reconciliation of Level 3 fair values**

	Equity instruments		Total
	FVOCI*	FVTPL*	
Balance at 1 January 2018	11,740	26,976	38,716
Adjustments due to application of IFRS 9	-	(26,531)	(26,531)
Net changes in fair value	(1,541)	537	(1,004)
Balance at 31 December 2018	<u>10,199</u>	<u>982</u>	<u>11,181</u>

\*Before 1 January 2018, these equity securities were classified as available-for-sale in accordance with IAS 39. From 1 January 2018, these securities are classified at FVOCI and FVTPL in accordance with IFRS 9 (refer Note 4.2).

**Fair value sensitivity analysis**

The following table shows the sensitivity of fair values to 10% increase or decrease as at 31 December:

	2018	2017
Basis points	+/-1,000	+/-1,000
Effect on equity (QR '000)	+/-1,118	+/-1,174

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****32. FINANCIAL RISK MANAGEMENT**

The Group is exposed to credit risk, liquidity risk and market risks such as currency risk, price risk and interest rate risk. The Group monitors and manages the risks relating to its operations through internal risk reports. The major risks are discussed below.

**Market risk**

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market prices comprise four types of risk: interest rate risk, currency risk, commodity price risk and other price risk, such as equity price risk.

**Interest rate risk**

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Group's exposure to the risk of changes in market interest rates relates primarily to the Group's bank balances (call deposits), bank overdraft and interest bearing loans and borrowings, which bear floating interest rate.

The following summary sets out the Group's exposure to interest rate risk as of 31 December:

	2018	2017
	QR '000	QR '000
Bank deposits and call accounts	50,112	27,213
Bank overdraft	(407,664)	(385,164)
Interest bearing loans and borrowings	(5,763,184)	(4,661,881)
	<b>(6,120,736)</b>	<b>(5,019,832)</b>

The Group is exposed to interest rate risk as it maintains and borrows funds at floating interest rates. The following table demonstrates the sensitivity of the Group's profit to reasonably possible changes in interest rates, with all other variables held constant. The sensitivity of the profit is the effect of the assumed changes in interest rate on the Group's profit for one year, based on the floating rate financial assets and financial liabilities held at 31 December:

	2018	2017
Basis points	+/-25	+/-25
Effect on profit for the year (QR '000)	<b>+/- 15,302</b>	<b>+/-12,550</b>

**Credit risk**

Credit risk refers to the risk that a counterparty will default on its contractual obligations resulting in a financial loss to the Group. The Group has adopted a policy of only dealing with creditworthy counterparties. Credit risk on bank balances is limited as they are placed with banks having good credit rating. The Group's exposure to counterparties is continuously monitored. Credit exposure is controlled by counterparty limits that are reviewed and approved by management. The credit terms for accounts receivable are 30 to 180 days.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****32. FINANCIAL RISK MANAGEMENT (Continued)**

With respect to credit risk arising from the financial assets of the Group, the Group's exposure to credit risk arises from default of the counter party, with a maximum exposure equal to the carrying amount of these instruments as follows:

	2018	2017
	QR '000	QR '000
Bank balances (excluding cash on hand)	393,316	350,489
Accounts receivable and others	2,443,525	2,425,433
Amounts due from related parties	91,535	67,385
	<b>2,928,376</b>	<b>2,843,307</b>

***Bank balances (excluding cash on hand)***

The Group held bank balances of QR 393,316 thousand at 31 December 2018 (2017: QR 350,489 thousand). The balances are held with banks, which are rated Aa3- to A3, based on Moody's ratings.

Impairment on bank balances has been measured on a 12-month expected loss basis and reflects the short maturities of the exposures. The Group considers that its bank balances have low credit risk based on the external credit ratings of the banks.

***Accounts receivables and others***

The Group's exposure to credit risk is influenced mainly by the individual characteristics of each customer. However, management also considers the factors that may influence the credit risk of its customer base, including the default risk associated with the industry and country in which customers operate.

The Group limits its exposure to credit risk from trade receivables by:

- evaluating the creditworthiness of each counter-party prior to entering into contracts;
- establishing maximum payment periods for each customer, which are reviewed regularly; and
- periodically reviewing the collectability of its trade receivables for identification of any impaired amounts.

The Group limits its exposure to credit risk from accounts receivables by establishing a maximum payment period of one and three months for corporate customers respectively.

As a result of the above, management believes that there is no significant credit risk, except for the financial and contract assets for which impairment has been already recognised by the management.

The movement in the provision for impairment of accounts receivable and contract assets is disclosed in Note 8.

The Group uses an allowance matrix to measure the ECLs of accounts receivable and contract assets.

Loss rates are calculated using a 'net flow rate' method based on the probability of a receivable progressing through successive stages of delinquency to write-off.

The following table provides information about the exposure to credit risk and ECLs for accounts receivable, retention receivables, due from related parties and contracts assets as at 31 December 2018.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

	Weighted average loss rate	Gross carrying amount	Loss allowance	Credit impaired
		QR '000	QR '000	
Current (not past due)	0.75%	3,128,189	23,415	No
1-90 days past due	4.42%	356,803	15,787	No
91-180 days past due	15.97%	125,681	20,073	No
181-365 days past due	21.00%	52,994	11,130	No
More than 365 days past due	40.68%	154,267	62,762	Yes
At 31 December		<b>3,817,934</b>	<b>133,167</b>	

The above loss allowance includes specific provision of QR 36.53 million.

Loss rates are based on actual credit loss experience over the past three years. These rates are multiplied by forward looking factors to reflect differences between economic conditions during the period over which the historical data has been collected, current conditions and the Group's view of economic conditions over the expected lives of the receivables.

Forward looking factors are based on actual and forecast macro-economic factors (primarily GDP) and is considered to be positive.

Past due are those amounts for which either the contractual or the "normal" payment date has passed.

Management believes that the unimpaired amounts that are past due are still collectible in full, based on historical payment behaviour and extensive analysis of customer credit base.

Accounts receivables do not bear interest.

The Group does not require collateral as security in respect of its accounts receivables.

*Comparative information under IAS 39*

Ageing of accounts receivables at 31 December 2017 is as follows:

	2017
	QR '000
Aging of neither past due nor impaired	
Up to 180 days	<u>1,413,805</u>
Aging of past due but not impaired	
0 – 90 days	405,352
91 – 180 days	76,843
180 + days	<u>99,092</u>
Total	<u>581,287</u>
Aging of impaired receivables	
Over 180 days	<u>67,163</u>



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****32. FINANCIAL RISK MANAGEMENT (Continued)****Foreign currency risk**

Foreign currency risk is the risk that the value of financial instruments will fluctuate due to changes in foreign exchange rates. The foreign currency exposure is minimal since the Group deals mostly in Qatari Riyal and US Dollars. Balances in other GCC currencies, with the exception of Kuwaiti Dinar, do not expose the Group to significant currency risk since they are pegged to the US Dollar. The following table details the Group's sensitivity to an increase or decrease in Qatari Riyal against the relevant foreign currencies.

The sensitivity analysis includes only outstanding foreign currency denominated monetary items and the impact of a change in the exchange rates are as follows:

Net Exposure (Liability)	2018	2017
	QR '000	QR '000
EURO	6,849	383,389
GBP	3,232	6,159
Other currencies	159,512	140,111
	<b>169,593</b>	<b>529,659</b>

	Increase/decrease in Euro, GBP and other rates to the QR	Effect on profit before tax
2018	+/- 3%	+/- 5,088
2017	+/- 3%	+/- 15,890

**Liquidity risk**

Liquidity risk is the risk that the Group will not be able to meet its obligations as they fall due. The Group's approach to managing liquidity risk is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Group's operations and reputation.

The Group limits its liquidity risk by ensuring bank facilities are available. The Group's terms of sale require amounts to be paid within 30-180 days of the date of sale.

The table below summarises the maturities of the Group's financial liabilities at 31 December, based on contractual payment dates and current market interest rates.

	Less than 1 year	1 to 5 years	Total
<b>At 31 December 2018</b>	QR '000	QR '000	QR '000
Accounts payable and accruals	3,115,105	404,332	3,519,437
Amounts due to related parties	3,724	-	3,724
Interest bearing loans and borrowings	1,910,209	3,852,975	5,763,184
Bank overdrafts	407,664	-	407,664
<b>Total</b>	<b>5,436,702</b>	<b>4,257,307</b>	<b>9,694,009</b>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018**

	Less than 1 year	1 to 5 years	Total
At 31 December 2017	QR '000	QR '000	QR '000
Accounts payable and accruals	3,035,523	148,798	3,184,321
Amounts due to related parties	5,280	-	5,280
Interest bearing loans and borrowings	2,113,609	2,548,272	4,661,881
Bank overdrafts	385,164	-	385,164
Total	5,539,576	2,697,070	8,236,646

**Capital management**

The Group manages its capital structure to ensure that it will be able to continue as a going concern while maximizing the return to shareholders through the optimization of debt and equity balances. The Group's overall strategy remains unchanged from 2017. The Group monitors its capital using a gearing ratio which is net debt divided by total equity. The Group includes within the net debt, interest bearing loans and borrowings (included in Note 17) and bank overdraft less bank balances and cash.

**Gearing ratio**

The gearing ratio at 31 December is as follows:

	2018	2017
	QR '000	QR '000
Debt	6,170,848	5,047,045
Bank balances and cash	(399,389)	(362,766)
Net debt	5,771,459	4,684,279
Total equity	2,615,057	2,749,741
Add: acquisition reserve	999,488	588,058
	3,614,545	3,337,799
<b>Gearing ratio</b>	<b>1.60:1</b>	<b>1.40:1</b>

**33. ACQUISITION OF ADDITIONAL INTEREST IN A SUBSIDIARY**

In 2018, the Group acquired an additional 18.27% interest in Gfi Informatique (Gfi) in two tranches, increasing its ownership from 81.21% to 99.48%, and balance 0.52% have been consolidated using anticipated acquisition method as purchase of these shares have been principally agreed with the holders. This treatment has resulted in Group's 100% ownership in Gfi. The carrying amounts of Gfi's net assets in the Group's consolidated financial statements on the dates of acquisition i.e. June 2018 and December 2018 were QR 341.9 million and QR 460.3 million respectively. The following table summarises the effect of changes in the Company's ownership interest in Gfi.

	QR '000
Carrying amount of NCI acquired	66,840
Consideration paid to NCI in cash	(478,270)
<b>A decrease in equity attributable to the shareholders of the Company</b>	<b>(411,430)</b>
Liability set up in the annual consolidated financial statements as at 31 December 2017	366,410
Foreign exchange differences on settlement of liability to NCI recognised directly in equity	11,752
<b>Total consideration paid to NCI</b>	<b>378,162</b>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS****For the year ended 31 December, 2018****34. COMPARATIVE INFORMATION**

Corresponding figures for 2017 have been reclassified in order to conform to the presentation for the current year. Such reclassifications were made to improve the quality of presentation and do not affect previously reported profit or shareholder's equity.

**35. RESTATEMENT**

During the year, the Group finalized the provisional fair values of the assets and liabilities recognised in the last year's annual audited consolidated financial statements on acquisition of Gfi. This exercise has resulted in change in fair value of the certain other intangible assets recognised in the last year's annual consolidated financial statements and accordingly their amortization charge for the year. Hence, the management has decided to restate the prior year figures in accordance with the requirements of IFRS 3 'Business Combination'.

Summary of the effects of the above restatements on the previously issued figures are as follows:

Consolidated statement of financial position;

	Previously reported figures	Restatement	Restated figures
<b>At 31 December 2017</b>			
Goodwill and other intangibles	3,947,247	(189,066)	3,758, 181
Retained earnings*	(1,900,164)	6,534	(1,893,630)
Foreign currency translation reserve	(12,550)	(499)	(13,049)
Non-controlling interest	(268,321)	183,031	(85,290)
Other reserve	371,203	5,092	376,295
Accounts and other payables	(3,432,899)	(5,092)	(3,437,991)

\*Retained earnings are restated due to additional amortization charge arising on the revised fair value of other intangible assets upon completion of fair valuation exercise without restating the comparative consolidated statement of income. Accordingly, the amortization charge has been presented as other adjustment in the consolidated statement of changes in equity.





MANNAI CORPORATION Q.P.S.C.  
P.O. BOX 76, Doha, Qatar  
T: +974 4455 8888 F: +974 4455 8880  
E: [info@mannaicom.qa](mailto:info@mannaicom.qa)  
[www.mannaicom.com](http://www.mannaicom.com)